

Navigating the Juvenile Justice System in Baltimore

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Disclaimer: The opinions, findings and conclusions or recommendations expressed in this presentation are those of the authors/s and do not necessarily reflect those of the Department of Justice.



Introduction

Greetings from the OAYI Team,

Welcome to our resource binder that shares resources for youths involved in the justice system in Baltimore. This is a tool to help you utilize services in Baltimore. Some of the categories have to do with but are not limited to food, housing, clothing, mental health, and many more services in Baltimore that are important for youth to enhance a better life for themselves.

The Opioid Affect Youth Initiative (OAYI) is a contractual grant program funded through the Office of Juvenile Justice and Delinquency Prevention (OJJDP). This grant was created from the ground up in 2020 with the Baltimore County Office of the Public Defender (OPD). This team consists of a LCSW-C Social Worker as the supervisor, 2 LMSW Social Workers, and 2 family services case workers with M.S.W and B.S.W degrees in social work. OAYI serves juvenile youth in Baltimore. We help empower our clients to advocate for themselves and find ways to break the cycle of entering the criminal justice system. We are a part of the client's defense team and provide all support on the client's behalf. The OAYI program is voluntary. We receive referrals from the OPD attorneys and social workers. We screen clients to be a part of the program that has personal or familial use of opioids. We collaborate with the client, their families, attorneys, and community partners to better serve our clients. We use the multi-disciplinary/community support team approach to best meet the needs of the client. We complete a community support plan assessment that includes a biopsychosocial of their life, their interests and court recommendations to connect our clients to resources in the Baltimore area. We follow up to make sure the resources are meeting the client's needs and that they are staying consistent in those services. As the client completes their programs and prepares for discharge, they are provided with a discharge packet. This packet is specific to each client focusing on a list of clothing, food, therapy, housing, and any other needs to help guide the client into making better choices in the future.

We are sharing this resource binder to attorneys, social workers, and all community partners in Baltimore that make an impact with justice served youths. We hope you are to use this tool and connect clients to community resources. We started this resource binder during Covid, when many agencies were unsure what is the best and safe way to serve our clients, so please remember resources change all the time and we will try to keep this updated.

Thank you,

The OAYI Team



KNOW YOUR RIGHTS

If you are stopped by the police, on the street or in a car:

- Always ask if you are free to leave (even if you are a passenger). If you are free to leave, do so calmly and quietly.
- If you are not free to leave, stay silent.

If the police ask to search you or your belongings:

- Say "I do not consent."

If the police are already searching you or your belongings and ask if you have anything illegal:

- Always remain silent.

If the police are trying to search your home:

- Ask if they have a warrant. If they do not have a warrant, you can ask them to leave.
- If they have a warrant, read the warrant. Officers can only search for the areas/items listed in the warrant.
- An arrest warrant allows police to enter the home of the person listed in the warrant if they believe the person is inside.
- Remain silent and do not have to make any statements without a lawyer.

If you are arrested or charged with a crime:

- Apply for a Public Defender or retain private counsel as soon as possible.
- Ask for a lawyer immediately.
- Say you wish to remain silent, and do not admit to anything.
- Do not sign anything, say anything or make decisions without a lawyer.
- Do not make any statements on jail calls or in visitor booths. You are being recorded.
- Do not discuss your case with anyone.



[Your Right to Take Video and Photographs of the Police](#)

- When in outdoor public spaces where you are legally present, you have the right to capture any image that is in plain view. That includes pictures and videos of federal buildings, transportation facilities (including airports), and police officers.
- When you are on private property, the property owner sets the rules about the taking of photographs or videos. If you disobey property owners' rules, they can order you off their property (and have you arrested for trespassing if you do not comply).
- Police should not order you to stop taking pictures or video. Under no circumstances should they demand that you delete your photographs or video.
- Police officers may order residents to cease activities that are truly interfering with legitimate law enforcement operations. In general, a court will trust an officer's judgment about what is "interfering" more than yours. So, if an officer orders you to stand back, do so.
- If the officer says they will arrest you if you continue to use your camera, in most circumstances it is better to put the camera away and call the ACLU for help, rather than risking arrest.
- Police officers may not generally confiscate or demand to view your photographs or video without a warrant. If you are arrested, the contents of your phone may be scrutinized by the police, although their constitutional power to do so remains unsettled. In addition, it is possible that courts may approve the seizure of a camera in some circumstances if police have a reasonable, good-faith belief that it contains evidence of a crime by someone other than the police themselves.

Using a Video Recorder (Including Cell Phones) With Audio Capacity

- You have a right to capture images in public places, but you don't always have a right to record what people say.
- You have the right to videotape and audiotape police officers performing official duties in public. That means you can record an officer during a traffic stop, during an interrogation, or while they are making an arrest.
- You can record people protesting or giving speeches in public.

If You Are Stopped or Detained for Taking Photographs or Videos

- Always remain polite and never physically resist a police officer.
- If stopped for photography, ask if you are free to go. If the officer says no, then you are being detained, something an officer cannot do without reasonable suspicion that you have or are about to commit a crime or are in the process of doing so. Until you ask to leave, your being stopped is considered voluntary under the law and is legal.
- If you are detained, politely state that you believe you have the right to take pictures or video and that you do not consent to the officer looking through or deleting anything on your camera. But if the officer reaches for your camera or phone, do not resist. Simply repeat that you do not consent to any search or seizure. You don't want to invite a charge for "resisting arrest."



Advice from our Juvenile Attorneys

- You are not alone.
- We are rooting for you.
- Reach out to someone when you need help.
- Be your own advocate.
- Identify positive relationships with peers, mentors, teachers, friends, and family.
- Get on top of things while they are happening, do not wait.
- Reach out to your attorney for any clarification.
- Do not wait until the last minute to meet all of your requirements.
- Document all of your community service hours, court dates, texts, phone calls, messages, emails by screenshots or filing documents in a folder.
- Make copies of any documents you receive.

A friendly reminder: We've done our research, but you should too! Check our sources against your own, and always exercise sound judgment. Resources are fluid and constantly changing.



OAYI Resource Vetting Questionnaire

Name:

Address:

Type of Program:

In-Patient/Out-Patient:

Intensive Out-Patient (IOP):

ASAM Level of Care:

Catchment Area:

Age Criteria

Gender Criteria:

Questions to consider in your pre-investigation (Usually found on the website):

- Is their staff listed?
 - What are the credentials of their clinical team? (Is there a social worker, LCPC, Licensed addictions counselor etc.)
 - How many clinicians do they have on staff?
- Are they licensed with the state in which they reside? (Maryland Department of Health and Mental Hygiene etc.)
- Does the program have a housing component?
- Does the program accept justice involved clients?

Questions about Substance Use Disorder Treatment and Mental Health Treatment

Programs:

- According to ASAM Level Care criteria, how many daily hours of treatment does the client receive? (**Familiarize yourself with ASAM Level of Care Criteria for SUD Treatment**)
- What is the duration of the program
- Is there a Blackout period?
 - How long?
- What maintenance and anti-craving medications are used?
 - Is Medically Assisted Treatment (methadone, suboxone) offered?

- What treatment modalities (methods/types of treatment) do you offer? CBT, Substance Use Disorder Treatment, Trauma Therapy, DBT, REBT (Familiarize yourself with) **(Familiarize yourself with treatment modalities)**
- ☐ Is the program supported by Evidence-based research and practices?
 - If so, what is the research?
- ☐ How does the program approach addiction/substance use disorders for clients 18 and younger?
 - What are the modalities offered?
- ☐ What types of therapeutic topics, themes, skills, processes, and changes can the client be expected to encounter?
- ☐ Does the program group options?
 - What is the clinician to client ratio per group?
 - Is this capped?
 - How are groups separated – gender, diagnosis, levels of care? (Mental Health and SUD treatment?)
- ☐ What type(s) group(s) does the program offer?
- ☐ What SPECIFIC programming is in place to support mental health or addiction components? (This will address what elements of a program address dual-diagnosis program components as well)
- ☐ What type of support meetings are clients exposed to?
 - Frequency?
 - Are they required?
- ☐ How do you handle relapse?
- ☐ How often are clients being drug tested?
- ☐ Who is clinically appropriate for your program?
 - What would you rule out? (One Stop Shop Phenomena: beware phrases like “there’s nothing we cannot handle”)

Investigating Clinical Practices:

After getting a general overview of a program, it will be important to learn about who will actually be treating the Client.

Questions about Clinical Practices and Clinicians:

- ☐ Is there a Psychiatrist on the staff for medication management?
 - How many times a month does the client meet with the Psychiatrist?
- ☐ Who is dispensing/observing medications?
- ☐ Is there a Clinical Director?
 - What are their credentials?
- ☐ What are the credentials of their clinical team? (Is there a social worker, LCPC, Licensed addictions counselor or other licensed mental health professional)
- ☐ Are the clinicians assessing for trauma? (ACE’s)
 - Are the clinicians providing trauma informed care?

- ☐ How are treatment plans individualized?
 - Are the client's strengths assessed and subsequently applied to be used for treatment planning?
- ☐ How many individual hours do clinicians have with clients each week?
- ☐ Are clinicians creative and collaborative with clients?
- ☐ How is the discharge process handled
- ☐ Are clients encouraged and assisted with planning aftercare, transitional housing?
- ☐ Are medication histories and historical medical records taken into consideration?
- ☐ Are you addressing trauma informed care?
- ☐ What assessment tools do you use for the clients? Are you using the Adverse Childhood Experiences ACEs, Ages and Stages Questionnaires (ASQ), Battelle Developmental Inventory Screening Tool, 2nd ed (BDI-ST), Bayley Infant Neurodevelopmental Screen (BINS), Brigance Screens-II, Child Development Inventory (CDI), or the Child Development Review-Parent Questionnaire (CDR-PQ)?

Family Involvement

Addiction and mental health challenges require a holistic approach that includes the client's entire family system for sustainable change. For that reason, strong family involvement is imperative. However, that is not always the case with our clients. Nonetheless, whenever it is possible the following are questions to ask to understand family involvement requirements for a Mental Health/Substance Use Disorder (SUD) Program.

Questions about Family Involvement:

- ☐ What is the required family involvement?
- ☐ What does your Family Program look like?
 - Is it educational?
 - Does it include support groups and individual family sessions?
- ☐ What is the amount of family contact while a client is in treatment?

Uniform Fact Sheet for Vetting Process

This is the fact sheet used to research each resource. This form is used to make sure each resource is still functioning in the community and to get the correct information to share with you.

Website:

Address:

Type of Program:

Population Served:

Catchment Area:

Age Criteria:

Gender Criteria:

Capacity of Program:

Type of funding:

Transportation:

Contact Person and Hours:

What is a typical response time for a referral?:

Description of the Program:

Mission Statement:

Goal of the Program:

Who is on the staff and their credentials?:

Does the program accept justice involved clients?:

COVID-19 Barriers to services:

Benefit to our program:

Welcome!

You are about to embark into some resources in the Baltimore City and County region that can help assist with empowering youth to overcome their barriers and to prevent reentering the criminal justice system. We designed this resource binder to be a quick tool to help you better serve your clients and provide resources to meet their needs.

We researched and vetted these agencies so they can assist our clients. They may change at any point in future due the type of program or funding, so please call before recommending to a client.

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Crisis Hotlines and Websites

A crisis hotline is a phone number people can call to get immediate emergency telephone help for the problem at hand. These calls are usually handled by trained volunteers. They provide resources in crisis situations for the client to reach out too or to be connected with.



National Suicide Prevention Lifeline (800) 273-8255
or Text 988

Nacional de Prevención del Suicidio (888) 628-9454

National Suicide Prevention Lifeline (Options for Deaf and Hard of Hearing) For TTY Users:
Use your preferred relay service or dial 711 then 1-800-273-8255

Crisis Text Line Text HOME to 741741

National Domestic Violence Hotline (800) 799-7233

Veterans Crisis Line (800) 273-8255, PRESS 1 or Text 838255

Suicide & Crisis Lifeline Call 988
Chat 988lifeline.org

National Grad Crisis Line (877) 472-3457

National Sexual Assault Hotline (800) 656-4673

Childhelp National Child Abuse Hotline (800) 422-4453

CDC National HIV and AIDS Hotline (800) 232-4636

Sub. Abuse & Mental Health Services Administration National Helpline (800) 662-4357

Alcoholics Anonymous (410)-663-1922

Narcotics Anonymous (800) 317-3222

Gamblers Anonymous (855) 222-5542

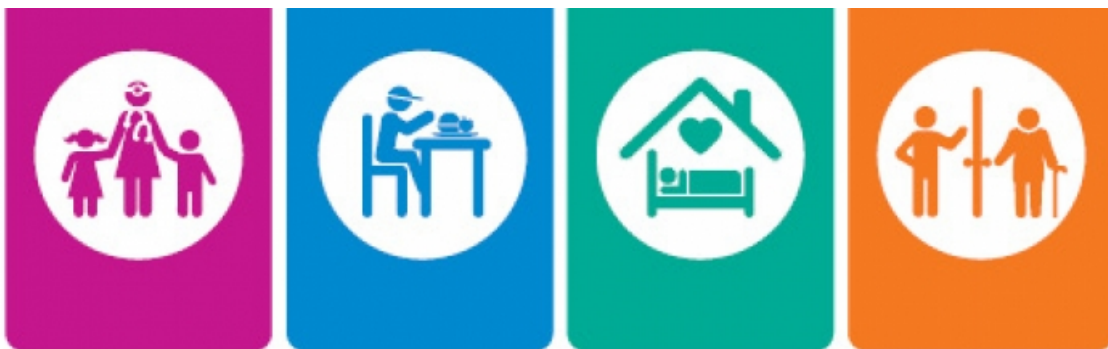
Chat online

Behavioral Health Administration Crisis Services Locator

Stop the Beef Hotline with no police involvement 443-431-3705 or

443-522-7848

Interests and Hobbies



These are resources that you may be interested in or are passionate about but also may address mental health needs. This is also an opportunity to build a relationship with yourself and others.

4-H Club

Website: <https://4-h.org/>

Address: 8020 Greenmead Drive, College Park, MD 20740

Type of Program: Community Resource

Population Served: Children and Youth

Catchment Area: The State of Maryland

Age Criteria: 8- 18 years old

Gender Criteria: Males and Females

Type of funding: \$10 for a year

Contact Person and Hours: Wendy (4-H Coordinator) 410-937-5951 and Shellie Powers(Club Leader for Horsing Around) shelliebpowers@aol.com 8 am to 4:30 pm, Monday - Friday

What is a typical response time for a referral?: Go to a meeting and if interested start the enrollment process

Description of the Program: “4-H empowers young people with the skills to lead for a lifetime. It’s a research-based experience that includes a mentor, a hands-on project, and a meaningful leadership opportunity.”

Mission Statement:“Based on their interests and guided by adult mentors, youth develop their own pathway in 4-H. They select from a broad menu of local 4-H programs. There are hands-on, learn-by-doing, opportunities for everyone.”

Goal of the Program: “4-H reaches almost six million young people through our community of 100 public universities. Programs are delivered by 3,500 4-H professionals and 500,000 volunteers. Young people experience 4-H through school and community clubs, in-school and after-school programs and 4-H camps.”

Who is on the staff and their credentials?: Club leader and parents

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to service: Virtual

Benefit to our program: Enhances a child's social and health well-being. Will assist the child to build more self-esteem and self-involvement. Children will participate in a group setting and learn social skills.

Comfort K-9 with University of Baltimore Police Department

Website: <https://www.umaryland.edu/police/community-outreach/comfort-k9/>

Address: 214 Pine Street, Baltimore, MD 21201

Type of Program: Emotional Support with Animals

Population Served: All genders

Catchment Area: Serving Baltimore City and Baltimore County

Age Criteria: All ages

Staff Credentials: Police officer that are certified dog handlers

Contact Person and Hours: Cpl. J.R. Jones and Cpl. Matthew Johnson (410) 588-9995
Matthew.Johnson@police.umaryland.edu

Description of the Program: Comfort K-9s can work in schools, hospitals, nursing homes, rehabilitation centers, disaster areas, and more to build a relationship with community members. The therapy dogs are trained to relieve stress and work with people with mental health issues.

COVID-19 Barriers to services: Outdoor settings in community or at their station

Benefit to our program: To build a positive relationship with a police officer and fulfill the client's interest in animals.

The City Ranch, Inc

Website: <https://www.thecityranch.org/>

Address: 7613 Dogwood Road, Windsor Mill, MD 21244

Type of Program: Community Resource

Catchment Area: Baltimore

Age Criteria: All ages

Type of funding: Non-profit

Contact Person and Hours: Call: Mon-Fri: 9AM-5PM at 410-456-2195

Email: info@thecityranch.org

Goal of the Program: Providing accessible and affordable horseback riding that develops positive character in children through the joys and responsibilities of horsemanship

Does the program accept justice involved clients?: Yes

Read to Animals at SPCA and Baltimore Humane Society

Website: <https://www.mdspca.org/community-outreach/wagging-tales/> and <https://bmorehumane.org/kids/read-to-the-animals/>

Type of Program: Community Service

Catchment Area: Baltimore

Age Criteria: 6-12 years old

Contact Person and Hours: SPCA Call: 410-235-8826 Baltimore Humane Society Call: 410-833-8848 *Best to schedule online

Goal of the Program: The program reinforces love and kindness toward pets and strengthens kids' literacy skills without judging their reading abilities. Our pets are happy for the company. It helps them feel less anxious in a kennel environment.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services:

Benefit to our program: Assist with educating your child

Baltimore Youth Arts

Website: <https://www.bmoreyoutharts.org/>

Address: 116 W Mulberry St, Baltimore, MD 21201

Type of Program: Community Resource

Population Served: Youths

Catchment Area: Baltimore City

Age Criteria: 14-22 years old

Gender Criteria: All genders

Type of funding: Non-profit

Contact Person and Hours:

Description of the Program: A creative entrepreneurship and job training program that provides artistic and professional opportunities to young people,

Mission Statement: Our mission is to assist young people in gaining the creative, personal, and educational skills that will enable them to become leaders in their communities.

Goal of the Program: BYA uses the arts to engage youth with the goal of building long-lasting, mentoring relationships. We provide artistic, entrepreneurial, and leadership opportunities to young people so that they can hone their talents and use them to shape the world.

Who is on the staff and their credentials?: Director, Studio Apprentice Program Manager, and Dialogue Circle and Life Skills Facilitator

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Virtual

Benefit to our program: To enhance the client's interest in the arts.

Mentoring Programs



Mentoring programs provide youth with mentors. They can also provide support, guidance, and opportunities to help youth succeed in life and meet their goals at home, school, and in the community.

Y Mentoring

Big Brothers Big Sisters at the Y and Reach & Rise

Website: <https://ymaryland.org/locations?type=y-center&amenities>

Address: 8020 Greenmead Drive, College Park, MD 20740

Type of Program: Community Resource

Population Served: Children and Youth

Catchment Area: The State of Maryland

Age Criteria: 8- 18 years old

Gender Criteria: Males and Females

Contact Person and Hours: 410-801-8156 (Press 3) mentoring@ymaryland.org, Monday-Friday from 8:30 AM-4 PM

Description of the Program: “Big Brothers Big Sisters at the Y: One-to-one supportive mentoring in the community. A one-to-one, professionally supported mentoring program for youth ages 7-17 designed to provide consistent, caring positive role modeling and supportive guidance. Mentoring takes place based on the individual mentor/mentee desired schedule in a Y or around the community. Mentor/mentee matches meet regularly to engage in healthy positive activities (such as sports, board games, arts & crafts) which lead to trusting, long term relationships which help build confidence and self-esteem.

“**Reach & Rise:** One-to-one therapeutic/prescriptive mentoring (virtual). A professionally supported mentoring program for youth ages 8-17. Mentors work closely with a case worker to assist with addressing clearly identified needs and objectives. Matches meet two hours a week at a Y Center to participate in Y activities like open swim, rock wall and open gym, sit and talk, help with homework, and more. Time Commitment: Weekly engagement for one year.”

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to service: Virtual/

Benefit to our program: Enhances a child’s social and health well-being. Will assist the child to build more self-esteem and self-involvement.

Diamonds in the Rise

Website: <http://www.diamondsontherise.org/>

Address: 3204 Frederick Ave Baltimore, MD 21229

Admin Office- 1800 N. Charles St, Suite 900, Baltimore, MD 21201

Type of Program: After school program, Mentoring, Summer Camp, Psychiatric Rehabilitation Program, Therapeutic Behavioral Services

Population Served: low income, at risk youth

Catchment Area: Baltimore City and surrounding counties

Age Criteria: 4 to 18

Gender Criteria: Male and female

Staff Credentials: <http://www.diamondsontherise.org/our-board>

Contact Person and Hours: Phone: 410-752-0700/ Fax: 410-752-0701

Monday- Friday, 9:00am to 5:00pm

What is a typical response time for a referral?: 24 to 48 hours

Description of the Program: After School: We offer an evidenced based after school program focused on healthy eating, physical activity, positive self-esteem, and academic achievement. It is implemented at our partner schools for students ages 5-14. This program is designed to provide a continuum of education to youth during out of school time and allows them to have a safe, yet supervised place for activities while parents are working.

Mentoring: This program provides mentoring to youth ages 5-18. We promote positive behaviors, academic achievement, social engagement and linkage to resources. Youth are linked with professional mentors with various educational backgrounds such as Education, Child Care, Mental Health, Social Work and Science.

Summer Camp: Our summer enrichment program for youth ages 4-14, is designed to reinforce academic achievement during the summer time while creating a fun filled environment that follows the model implemented for our after school program. Campers enjoy educational and fun experiences at our new location, while also taking regular trips to the library, pool, skating rink, movies, and more.

Workshops: The Diamond Core Program is made up of several workshops implemented over a 16 week period. This program is for age groups 8-12 & 13-18. The workshops consist of: "Keeping it Personal" (hygiene); "U" (self-esteem); "Solution UP" (positive conflict resolution); "In Charge" (leadership). We believe in educating our children with positive skills that they need in everyday life.

Adults- Lend a Helping Hand: Adults who have completed DOTR programs as youth are still able to receive services and develop skills. Implemented over a 12 week period, this program consists of:

- Parenting Classes
- Job Readiness
- Art Therapy
- Access to Mental Health Services and Treatment

Psychiatric Rehabilitation Program: Our Psychiatric Rehabilitation Program is licensed through the Department of Mental Health and Hygiene and CARF Accredited. We offer services through this program onsite and in the community for youth and adults.

Therapeutic Behavioral Services: Therapeutic Behavioral Services known as TBS is an individualized program for youth and adolescents (up to age 21) with a mental illness diagnosis and or developmental disability who are displaying challenging behaviors in the home and or community. Behaviors can consist of harming oneself/others, aggressively not following directions and other aggressive behaviors. The goal of TBS is to decrease the challenging/ disruptive behaviors with one on one intervention with the consumer. This intensive program can be up to 30-40 hours a week of one on one intervention.

Mission Statement: "Through dedication and nurture, Diamonds On The Rise promotes positive behaviors in youth, adolescents and adults. Our organization achieves victory over violence through mentoring, education, and service."

Goal of the Program: Our vision and philosophy is to be devoted to developing and promoting quality programs that provide a nurturing, and thoughtful environment for individuals living with psychiatric diagnoses who may have challenges with their daily living activities. We strive to promote an interacting and safe environment that will address the needs of the consumer

Who is on the staff and their credentials?: <http://www.diamondsontherise.org/our-board>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: For now, everything is virtual

T.I.M.E. Organization Inc.

Website: <https://timeorganization.org/>

Address: Glen Burnie: 7310 Ritchie Hwy, Suite 100, Glen Burnie, MD 21061
Edmondson Avenue: 4538 Edmondson Avenue, Baltimore, MD 21229

Type of Program: Therapeutic Mentoring and Foster Care Youth Support Services

Population Served: Youth

Catchment Area: Baltimore City, Anne Arundel County and the surrounding areas

Age Criteria: speaking children - 17 yrs old

Gender Criteria: Male and Female

Staff Credentials: <https://timeorganization.org/about-us/team/>

Contact Person and Hours: 410-429-0735/
Edmondson Ave~ 8am-5pm Monday thru Friday
Glen Burnie~ 8am-5pm Monday thru Friday

What is a typical response time for a referral?: Call for referrals. Representative said that the online referrals sometimes get lost. There is a cost for the mentoring program. Waiting to hear back from them about the amount.

Description of the Program: The T.I.M.E. Organization Inc. Mentoring Program is designed to build and strengthen relationships between youth and their community while assisting youth with developing life skills. T.I.M.E. Organization Inc. also stresses the importance of education and development of short term and long term goals and objectives. Our mentors will design and implement an individualized mentoring service plan complete with goals and expected outcomes; and work with the mentee in achieving those goals.

Mission Statement: Our mission is to provide a continuum of care for individuals experiencing a vast array of mental health needs in an environment that is supportive and effective. Reach out to us to request services for yourself or someone else today.

Who is on the staff and their credentials?: <https://timeorganization.org/about-us/team/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Currently, there is a waiting list for children but not for adolescents

Benefit to our program: Not only offers mentoring but a plethora of other services in one place

Advanced Behavioral Health, INC./ Greater MD Youth

Website: <https://www.gmymaryland.com/>

Addresses:

- Montgomery County Location:
16220 Frederick Rd, Suite 310 Gaithersburg, MD 20877
- Baltimore County Location:
5820 York Rd. Suite 202, Baltimore, MD 21212
- Prince George's County Location:
7474 Greenway Center Dr, Suite 730, Greenbelt, MD 20770
- Frederick County Location:
1003 W. 7th St., Frederick, MD 21701

Type of Program: Youth Mentoring

Population Served: Children and Youth

Catchment Area: Montgomery County, Baltimore County, Prince George's County, Frederick County, Carroll County and surrounding areas

Age Criteria: 5yrs - 18yrs old

Gender Criteria: Male and Female

Staff Credentials: <https://www.gmymaryland.com/about>

Who is on the staff and their credentials?:

- Have Federal and State background clearances
- Have college degrees and/or experience working with at risk youth or a related field
- Have had in-service training and staff development activities prior to their first meeting with assigned youth
- Required mandatory ongoing monthly trainings and meetings

Contact Person and Hours: lifeskillsgmy@gmail.com

301-345-1022

Monday 8:30am – 6:30pm

Tuesday 8:30am – 6:30pm

Wednesday 8:30am – 6:30pm

Thursday 8:30am – 6:30pm

Friday 8:30am – 6:30pm

Sat. & Sun. CLOSED

What is a typical response time for a referral?: 24- 48hrs

<https://www.gmymaryland.com/> Referral form can be filled out online

Description of the Program: The program seeks to enhance the youth's daily functioning by teaching anger management techniques, coping skills, positive peer relationships, self esteem, improved school performance and accepting personal responsibility.

Our TM's will provide onsite and offsite services (home, community) based on the desired goals and identified behavior problems.

Services include:

- Individualized Assessment Plan
- Group Activities
- Individual and Family intervention
- Parent skills Training
- Treatment planning
- Educational/ Vocational Skills

Mission Statement: GMY's mission is to empower youth towards developing and enhancing life skills, and to assist in making positive, successful decisions that impact youth's home, school, health and community life. Our therapeutic mentors (TM) will meet with their assigned mentee ages 5-18 and assess their individual needs and develop a customized service plan identifying their short and long term goals in collaboration with their parent/custodian and therapist.

Goal of the Program: Provide mental health services to help minimize obstacles and maximize recovery for the promotion of overall wellbeing of diverse individuals and communities.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Currently ABH has moved to the Hybrid model utilizing both Telehealth and in-person appointments case by case. We continue to strive to meet the complex mental health needs of our individuals to promote a healthy community.

Lead 4 Life

Website: <https://lead4lifeinc.org/our-programs/individual-and-family-therapy/>

Address: 145 W. Ostend Street, 6th floor, Baltimore, MD 21230

Type of Program: Individual and Family Therapy

Population Served: Children, Adolescents and Adults

Catchment Area: Baltimore City, Baltimore County, and surrounding areas at this location

Age Criteria: 5-65 yrs old

Gender Criteria: Male and Female

Staff Credentials: Licensed therapist and Social Workers

Contact Person and Hours: 240-499-8949

MONDAY-THURSDAY 8AM- 5PM/ FRIDAY 9AM-3PM/ SATURDAY 9AM-12PM

What is a typical response time for a referral?: 24 to 48 hrs

Insurance: Medical Assistance and Private Pay

Description of the Program: The Mentoring Initiative program acts as a resource for children, youth, and adults. Youth participants are met with support and guidance in order to be exposed to resources in the community and positive influences. Clinical mentoring offers individuals with the opportunity to meet with a skill-specific mentor. Parent mentoring services provides hands-on support to parents who need additional encouragement and assistance in order to address barriers they are experiencing.

Mission Statement: At Lead4Life, we strive to empower every participant in our programs so that they may find their purpose, achieve their goals, and become poised, productive members of their community. We advocate for those in need and assist each and every individual by providing compassionate education and valuable resources and tools so that they can make the very best decisions and develop important life, social, and competency skills.

Goal of the Program: an effort to reduce the number of youth and young adults entering the juvenile justice system, as well as many out-of-home placements, and the youth recidivism rate in our surrounding communities. Our programs are developed utilizing restorative justice, strength-based models, trauma-informed approaches, client-centered practices, and community service initiatives. Together, we are the village making a difference.

Who is on the staff and their credentials?: <https://lead4lifeinc.org/who-we-are/#ourmission>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: flexible, in-office or telehealth communication that's aimed at meeting participants exactly where they are in their lives.

WrapAround Services



Wraparound services focuses on a problem-based approach to care and follows a strengths-based, needs-driven approach. The intent is to build on individual and family strengths to help families achieve positive goals and improve well-being.

Living Classrooms

Website: <https://livingclassrooms.org/>

Address: UA House at Fayette operated by Living Classrooms, 1100 E. Fayette Street, Baltimore, MD 21202

Type of Program: Over 30 programs in education, workforce development, health & wellness and family and community programming

Population Served: Youth

Catchment Area: Baltimore City and surrounding areas, and Washington, D.C.

Age Criteria: 6-18 years old

Gender Criteria: Males and females

Capacity of Program

Contact Person and Hours: Depends on Program

Ascend Through Music: Christina Campbell. Music Director, campbell@livingclassrooms.org

What is a typical response time for a referral?: Just sign up

Mission Statement: “We strive to build strong, equitable, and sustainable communities through effective education, workforce, and health and wellness opportunities that address deeply-ingrained challenges, and we set high expectations for academic achievement, living-wage job placement, improved community health and safety, and increased constituent engagement.”

Goal of the Program: “We are dedicated to improving the lives and futures of children, youth, and families as we serve communities with holistic and transformative opportunities.”

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Limited in person space

Benefit to our program: Enhances self-esteem and peer relationships

Pivot Program

Website: <https://www.pivotprogram.org/>

Address: THE MIX CHURCH:1725 East Baltimore St, Baltimore, MD 21231

Type of Program: Housing, Addiction Treatment, Mental Health, Counseling, and Job Placement

Population Served: Adults

Catchment Area: Baltimore and anywhere in Maryland

Age Criteria: 18 and older

Gender Criteria: Women Only

Type of funding: Non-profit organization

Staff Credentials: State approved credentials

Contact Person and Hours: 410-657-2352 or Veronica Jackson, Personal Success Coach, 443-306-3964. <https://www.pivotprogram.org/>

What is a typical response time for a referral?: 3-5 days and for housing depends if beds are open

Mission Statement: "Create a pathway for women leaving prison to reclaim their lives, rejoin their families and reinvigorate their communities."

Goal of the Program: "We are a community-based reentry and workforce development program striving to create a world where a woman's past does not determine her future. PIVOT creates a pathway for women leaving the corrections system to reclaim their lives, rejoin their families and reinvigorate their communities. We walk alongside returning women to help address all the barriers they face."

Who is on the staff and their credentials?: Personal Success Coaches and therapists are all state certified

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: None

Benefit to our program: Meet client's individual needs in many areas

Wrap Around MD

Website: <https://wraparoundmd.com/baltimore-mhcm/>

Address: 1645 Ridgely Street, Baltimore, MD 21230

Type of Program: Wrap Around Services

Population Served: Families with children

Catchment Area: Baltimore City

Age Criteria: Families and Children

Gender Criteria: Male and Female

Staff Credentials: Licensed Professionals

Contact Person and Hours: Referrals can be made directly by the individual, behavioral health professionals, physicians, or community agencies. Referrals can be made directly from our website at this referral link. <https://wraparoundmd.com/baltimore-mhcm/>
Direct all referrals to the attention of: Erin Henry ehenry@wraparoundmd.com
(443) 449-7713 ext.200

What is a typical response time for a referral?: 24 to 48 hrs

Description of the Program: Conduct an intensive family interview upon entry and provide a strengths based summary to every family

- Build a team of people that will work with the youth and family in their community. Team is composed of school staff, mental health professionals, advocates, family members, and community members
- Together with the family and its natural team members, the Wraparound Coordinator collaboratively facilitates the development of the Plan of Care (POC)
- Regular team meetings
- Weekly contact and support at a minimum
- Provide information on local resources
- Aide in referrals to outside agencies for support
- Help families build relationships with supports and services
- Coordinate with school personnel
- Help families understand and access public mental health

Mission Statement: To provide all individuals with the means to inspire, empower and actuate their own unique vision and goals guided by our holistic, person-centered approach.

Wraparound Maryland's mission is to provide care coordination services utilizing wraparound principles and philosophies to guide a process where all families and youth feel supported, encouraged and hopeful that their and goals will be realized.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Teleservices

Advanced Behavioral Health, INC.

Website: <https://www.abhmaryland.com/index.html>

Addresses:

- Montgomery County Location:
16220 Frederick Rd, Suite 310 Gaithersburg, MD 20877
- Baltimore County Location:
5820 York Rd. Suite 202, Baltimore, MD 21212
- Prince George’s County Location:
7474 Greenway Center Dr, Suite 730, Greenbelt, MD 20770
- Frederick County Location:
1003 W. 7th St., Frederick, MD 21701

Type of Program: Wrap Around Services

Population Served: Children, Youth and Adults

Catchment Area: Montgomery County, Baltimore County, Prince George's County, Frederick County, Carroll County and surrounding areas

Age Criteria: 5yrs old and up

Gender Criteria: Male and Female

Staff Credentials: <https://www.abhmaryland.com/about-us.html>

Contact Person and Hours:

| | |
|-------------|-----------------|
| Monday | 8:30am – 6:30pm |
| Tuesday | 8:30am – 6:30pm |
| Wednesday | 8:30am – 6:30pm |
| Thursday | 8:30am – 6:30pm |
| Friday | 8:30am – 6:30pm |
| Sat. & Sun. | CLOSED |

What is a typical response time for a referral?: 24- 48hrs

Description of the Program: Advanced Behavioral Health, Inc. is a family centered mental health program that offers a wraparound approach to treatment. We specialize in Psychiatry, Off-Site Counseling Services, On-Site Counseling Services, On-Site therapy, and Therapeutic Mentoring. Our providers will use time tested interventions and pragmatic counseling skills: we utilize individual, group, and family formats; Cognitive Behavioral Therapy; emotional regulation/anger management; play and recreational therapy; behavior modification; parent

training, and the very successful SmartEmotions. These services are provided at off-site locations: home, community, and school. We also offer youth mentoring.

Mission Statement: Serve the community's complex mental health needs regardless of race, gender, age, religion and identity. Our commitment to diversity and inclusion drives us to do our best every day.

Goal of the Program: Provide mental health services to help minimize obstacles and maximize recovery for the promotion of overall wellbeing of diverse individuals and communities.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Currently ABH has moved to the Hybrid model utilizing both

Telehealth and in-person appointments case by case.

No Struggle No Success Youth and Adult Reentry Program

Website: <https://nostrugglenosuccess.org/>

Address: 2025 Maryland Avenue, Ste 2, Baltimore, MD 21218

Type of Program: Youth program. Workforce Development Assistance, Housing Assistance, Education, Legal, Substance Use Disorder, and Life Skills

Population Served: Youth and Adults

Catchment Area: Baltimore City and surrounding areas

Gender Criteria: Males and Females

Transportation: Will give clients bus passes and tokens

Contact Person and Hours: Ariana Webster, intake specialist, (443)-869-6997,
AWebster@nostrugglenosuccess.org

Description of the Program: "NSNS identifies and assigns community services with specific treatment, resources and support to each individual client * and their family needs. Our holistic mentorship may follow a program participant up to 18-months. We adhere to court orders, parole/probation requirements, case management and community services commitments. * We DO NOT accept any individuals with 1st or 2nd degree Rape and/or any child molestation charges. No exceptions. We have 90% of direct services onsite at our headquarters in Baltimore City. We accept participants primarily from Baltimore City. On a case by case consideration, we will accept Baltimore County and Prince George's County, Maryland."

Mission Statement: "To remove all obstacles and excuses from returning back to prison. Delivering readily available resources to change the justifications that lead to using illegal "street" alternatives."

Who is on the staff and their credentials?: Peer Advocates

Maryland Wellness

Formerly known as BACHS Healthcare

Website: <https://mdwellness.org/>

Address:

Waldorf- 2255 Crain Hwy, Unit #106, Waldorf, MD 20601/ 301-932-9828

Baltimore (Main Office)- 4128 Hayward Ave, Baltimore, MD 21215/ 9am-5pm/ 410-314-1030

Cumberland- 519 N. Mechanic Street, Cumberland, MD 21502/ 301-777-9600

Lanham- 4200 Forbes Blvd. #104, Lanham, MD 20706/ 301-429-6100

Oakland- 232 E. Alder St., Oakland, Maryland 21550/ 301-777-9600

Type of Program: Wrap Around services

Population Served: Children and adults

Catchment Area: serve clients in Baltimore, Waldorf, Cumberland, Lanham, Oakland and the Hagerstown/Frederick areas.

Age Criteria: 5 and up

Gender Criteria: Male and Female

Transportation: Yes, they provide MTA bus passes or arrange for Uber pick-ups.

Insurance: Medicaid, Medicare with Medicaid primarily - in this case, our Psychiatric Rehabilitation Services would be covered in entirety by Medicaid with the proper diagnosis and requirements. We also offer a sliding scale. Our therapists accept various insurance plans, but if someone is seeing us through PRP, more than likely, they will be qualified for all other services.

What is a typical response time for a referral?: typically able to complete an intake session within 48 hours of receiving your referral form.

Description of the Program: "Maryland Wellness is a leading Outpatient Mental Health Clinic (OMHC) that uses a person-centered approach to help clients successfully achieve their social, emotional and behavioral health needs. We provide reduced or no out-of-pocket-cost Psychiatric Rehabilitation Program (PRP)/case management services, therapy, medication

management/psychiatry and substance use disorder (SUD) treatment/addictions counseling. We also provide support to under-served individuals and priority populations, including those on Medicaid who are battling complex mental health conditions.”

Supporting Adults and Minors

- Employment and Resume Help
- Housing and Support
- Resources (Food, Clothing, etc.)
- Time Management
- Stress Management
- Job Readiness
- Obtaining Valid Identification
- Communication Skills
- Career/Life Preparedness
- School Readiness
- Social Skills
- GED and Preparedness
- Recreational Activities
- Organizational Skills
- Socialization

Mission Statement: Maryland Wellness is committed to providing individualized mental health care and life skills support to strengthen clients, families and communities

Who is on the staff and their credentials?: <https://mdwellness.org/our-team/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Telehealth/ We have begun reopening our offices in a limited capacity, but are able to see clients in the office (following COMAR with masks) or we will meet them where they are in the community. We can provide masks, if needed. We can also support them if they are looking to get a vaccination, though we don't require it. Most of our community partners have also ramped up the services they offer, so we can connect clients to appropriate wrap-around services (housing, food, clothing, job opportunities, etc.)

Substance Use Disorder Treatment Centers



These resources are meant to help those who abuse or use illegal drugs, prescriptions, over-the-counter medication, or alcohol for purposes other than those for which they are meant to be used, or in excessive amounts. Substance use disorders may lead to social, physical, emotional, and job-related problems.

Gaudenzia Addiction & Recovery Services

Website: <https://www.gaudenzia.org/>

Address: Glen Burnie Outpatient- 5 Crain Highway North, Suite 100, Glen Burnie, MD 21061

Type of Program: Outpatient and Inpatient Substance Use Disorder Treatment Center

Population Served: Adults and Adolescents

Catchment Area: Baltimore County

Age Criteria: 15yrs old- adults

Gender Criteria: Female and Male

Contact Person and Hours: Barbara Lingenfelter

What is a typical response time for a referral?: within 24-48 hrs

Description of the Program: Substance use and co-occurring disorders treatment facility:

- Intensive Outpatient (IOP) Services
- Outpatient (OP) Services
- Medication-Assisted Treatment (MAT)
- Individual and Group Counseling
- AcuDetox Services — An acupuncture protocol specifically designed for those struggling with substance use disorder.

Mission Statement: we aspire to connect individuals and families to addiction and mental health treatment so they can attain long-term recovery and achieve a fulfilling life embraced by a broad community of mutual support.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: in person and virtual services

Benefit to our program: Can connect children and adults interested in a group setting

Pathways

Website:

https://www.luminishealth.org/en/find-a-location/pathways-alcohol-drug-treatment-center-annapolis?language_content_entity=en

Address: 2620 Riva Rd, Annapolis, MD 21401

Type of Program: Outpatient and Inpatient Substance Use Disorder Treatment Center

Catchment Area: Baltimore City, Baltimore County and surrounding countries and out of state

Age Criteria: 18 and older

Gender Criteria: Males and Females

Duration of Program: Inpatient- 30 days Outpatient- 2 to 6 months or depends on client's progress

Type of funding: Not-for-profit treatment

Insurance: We accept most major insurance plans. If your plan requires authorization or referrals, we will help you get those. We will also ask for your copayment or coinsurance at the time of service. If you do not have insurance coverage, or do not provide us your information, you will be responsible for paying for your care

ASAM Level of Care: 3.5 and below

Contact Person and Hours: 443-481-5400 (Press 1) Monday- Friday 8 AM- 6:30 PM

Description of the Program: It is an inpatient and outpatient program. The outpatient has three programs: DUI, Intensive OutPatient, and Continuing Care Treatment. They have groups and they are coed and by zoom. The groups meet: DUI- 1 time, IOP- 3 times, and Continuing Care- 1 time. The case manager will give random urine testing, but a urine test during the screening. The agency's focus is substance use and addictions. It is not methadone, but suboxone, but depends on the client. They offer Family Wellness events

Mission Statement: Providing a pathway of guidance and support for those who seek a new way of life.

Intake Process: Client calls in to schedule to take a free screening, check insurance eligibility and urine sample. Bring ID and insurance card

Who is on the staff and their credentials?: Licensed Addiction counselors and Social workers

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to service: Virtual

Maryland Treatment Center/ Mountain Manor

Website: <https://www.marylandtreatment.org/>

Address: 3800 Frederick Avenue, Baltimore, MD, 21229

Type of Program: Outpatient and Intensive OutPatient Substance Use Disorder Treatment Center

Population Served: Young Adults (18-26 years old) Adults (26 and older)

Catchment Area: Baltimore City, Baltimore County and surrounding countries and out of state

Age Criteria: 18-26

Gender Criteria: Males and Females

Duration of Program: Depends on client's progress

Type of funding:

Insurance: Aetna, United HealthCare, Priority Partners, Cigna, Anthem Blue Cross, and many more. You can go on the website to verify more insurance plans that may accept

ASAM Level of Care:

Contact Person and Hours: 1-800-446-8833 or call Lindsey 240-473-2210 for the child/adolescent substance use disorder treatment program

What is a typical response time for a referral?:

Description of the Program: It is an outpatient program. They meet for groups 3 times a week and weekly drug testing. Group ration is 1:10 or less

Intake Process: Client calls over the phone to schedule an intake. Intake is in person and a urine test.

Who is on the staff and their credentials?: Licensed Addiction counselors and Social workers

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to service: Virtual

Benefits to our Program: Can connect adults interested in a group setting

Harbel

Website: <https://harbel.org/prevention-and-recovery/>

Address: 5807 Harford Road, Baltimore, MD 21214

Type of Program: Intensive Outpatient

Population Served: Adolescents and Adults

Catchment Area: Baltimore Metropolitan Area

Age Criteria: Adolescents and Adults

Gender Criteria: Males and Females

Duration of Program: Depends on client's progress

Insurance: Medicaid, Medicare, and some private insurances are accepted

Contact Person and Hours: 410-444-2100

M-T: 9 AM-8:30 PM Friday: 9 AM-4:30 PM and Saturday: 9AM-3:00 PM

<http://www.harbel.org/staff.html>

Description of the Program/ Treatment Modalities: This program is intended to be a short-term structured environment for clients who have an extensive history of use, multiple treatment episodes, recent use, and/or recent discharge from detox or inpatient treatment. Adult IOP groups are held Monday - Friday 9:30am to 12:30pm. We also offer evening Adult IOP groups. They are held on Monday, Tuesday, Wednesday, and Thursday from 5:00pm - 7:30pm.

We also have Adolescent IOP groups, which are held on Tuesday, Wednesday, and Thursday from 9:30am - 12:30pm.

On some days, you may also meet with your counselor for an individual counseling session.

No IOP groups are held on the weekends.

Clients are typically required to consistently attend IOP for about 90 days, and demonstrate at least 30 days of ongoing abstinence from alcohol and drugs before transitioning to standard outpatient treatment. The length of time in IOP can vary based on your substance use, your treatment history, your consistency in attendance, and progress on your personalized treatment plan.

Mission Statement: HARBEL Prevention and Recovery Center's mission is to provide effective, high quality services to assist individuals in reducing and eliminating harmful involvement with substance use. For those involved in our Abuser Intervention program, HARBEL's mission further seeks to assist those individuals in reducing and eliminating harmful involvement in intimate partner violence.

Intake Process: Client calls over the phone to schedule an intake.

Who is on the staff and their credentials?: Licensed Addiction counselors and Social workers

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to service: 50/50 In person and virtual

Benefits to our Program: Can connect children and adults interested in a group setting

Above All Odds

Website: <https://aboveallddsmd.com/>

Address: (Baltimore) 11 E Lexington St., Suite 400, Baltimore, MD 21202

(Largo) 9500 Medical Center Dr., Suite 265, Largo, MD 20774

Type of Program: Substance Use Disorder

Population Served: Adolescents and Adults

Catchment Area: Surrounding areas of both locations

Age Criteria: 4yrs old to adults

Gender Criteria: Male and Female

Insurance: Website says “We accept Medicaid, private insurance and have a sliding scale fee available for persons interested in private pay.” Per my phone call, the Representative said only Medicaid, so be sure to ask.

Staff Credentials: Licensed Addiction counselors and Social workers

Contact Person and Hours:

Baltimore (443) 708-5699 Monday - Friday 9AM - 7PM/ Saturday 10AM - 3PM Sunday Available Upon Request

Largo (240) 582-6300 Monday - Friday 9AM - 7PM/ Saturday 10AM - 3PM/ Sunday Available Upon Request

What is a typical response time for a referral?: 24hrs. Referrals can be submitted online or call the office.

Description of the Program: Above All Odds provides assessments, individual, family, and group counseling, and other therapeutic and support services to individuals and their loved ones affected or impacted by substance use behaviors. With belief that, through effective services, education, and support, addiction can be successfully treated so our clients can live full, meaningful, and productive lives in their community.

Services we provide include:

Prevention: Early intervention, education, and support program designed to identify problem behaviors related to substance use and address them before they progress.

Assessment: A one-on-one client interview, family engagement evaluation, and toxicology screening assist the therapist to develop individualized treatment recommendations.

Support: Family involvement is a key component in the AAO treatment approach. Support for loved ones who are affected by another's substance use is also available.

Services: We offer structure and support to those on the recovery journey through services based on:

- Professional assessment and treatment planning.
- Professional individual and family counseling.
- Peer-led group discussions to provide social reinforcement and support.
- Support to adhere to a recovery plan.
- Referrals to appropriate partners as needed.

We have short-term, intermediate, and long-term services for both adults and adolescents based on evidence-based best practices that include:

Level .05 DUI Education

One-on-one individual counseling sessions with a licensed professional therapist for approximately 45 minutes to one hour. Weekly or more often as needed.

Level I Outpatient

Individual therapy designed for adults and adolescents (over the age of 14) who do not require an intensive level of treatment. All services are provided by our qualified and competent professional staff. Counseling is provided weekly, more often if needed.

Level II.1 Intensive Outpatient (IOP)

A 6-8 week, structured program for adults and adolescents (over the age of 14) who are experiencing behavioral issues and/or emotional problems related to a substance use disorder but do not require Partial Hospitalization Treatment (PHT). Our adult program consists of 9-20 hours of treatment per week (3 hours/daily for 3-5 days). Our adolescent program consists of 15 hours of treatment per week (3 hours/daily for 5 days).

Our IOP Treatment Program is created from a wide range of therapies and services developed according to each recipient's individual needs and the severity of their illness. Treatment modalities may include individual and group therapy, psychopharmacology (by prescription), and psycho-educational classes conducted by licensed behavioral health specialists.

Level II.5 Partial Hospitalization

A highly structured, individualized treatment program for adults and adolescents (over the age of 14) who are experiencing behavioral issues and/or emotional problems related to a substance use disorder who do not require 24-hour inpatient service. Clients fall into two categories: those who require a higher degree of external control and support for a drug-free lifestyle, and those at high risk for relapse. The program consists of 30 hours of treatment per week (6 hours/day for 5 days/week).

Our Partial Hospitalization Treatment Program is developed according to each client's individual needs. Highly structured, therapeutic interventions are conducted by qualified, licensed professionals, and include individual counseling (once weekly; more often if needed), group therapy, psycho-pharmacology (by prescription), and psycho-educational groups.

Mission Statement: *We promise* to always put our recipients and the communities we serve first. Our highly trained professionals deliver on that promise by providing compassionate behavioral health care that promotes safety and preserves the dignity of all who entrust us with their care.

Goal of the Program: *We understand* that each person is the result of a complex set of factors and influences. When it comes to the right blend of support and services for each individual, one size does not fit all. Instead, we strive to create a path to wellness for each recipient we serve that is as unique as they are.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offering telehealth services and in person

Keys Empowers/ Keys Development T.A.

Website: <https://keysdev.com/programs/>

Address: 7501 Liberty Road, Suites A, B, F/G, &L, Gwynn Oak, MD 21207

Type of Program: Adult and Adolescent Substance Use Disorder (SUD)

Population Served: Adolescents and Adults

Catchment Area: Baltimore city, Baltimore County and Prince George's County

Age Criteria: 15 to Adult

Gender Criteria: Male and Female

Contact Person and Hours: (443) 348-5016 ext. 102 or email referrals@keysdev.com for more information or to submit a referral for services. 9am - 6pm
Erika Robinson (443) 224-4889 cell number

What is a typical response time for a referral?: Immediately. Try to process the client as soon as the referral comes in. Email referrals@keysdev.com that you have a client interested in their program and they will send a copy of the referral form.

Description of the Program:

Level I: Outpatient (OP)

A low-intensity non-residential program designed to provide a variety of diagnostic and therapeutic treatment for persons suffering from substance use.

Level II: Intensive Outpatient (IOP)

A three to six month non-residential treatment program that includes counseling services, case management, and addiction education for those with a dual diagnosis.

Consumer's who may be in need of this support are able to self-refer or be referred by a community or agency support

Mission Statement: Our mission at KEYS Development is to provide social support and guidance in becoming esteemed leaders with outstanding problem solving and conflict resolution skills. While providing a person and family centered approach, our impeccable support team will do everything necessary to assist with integration between communities and its members.

Goal of the Program: To cultivate a desire in neighborhoods to promote and/or obtain self-sufficiency and overall wellness, to create a village. To inundate communities, schools,

families and the state chiefessays.net of Maryland with the KEYS Model through service delivery and action. Use research and data to increase stakeholder relations, communication and satisfactory outcomes of measurement. To develop a competent, driven, and passionate agency. To create a national model of community wellness.

Who is on the staff and their credentials?: <https://keysempowers.org/about-us/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Everything is telehealth

Congruent

Website: <https://congruentcounseling.com/service/adolescents-teens/>

Address: Annapolis, Columbia, Eldersburg, Millersville, Rockville, Towson

Type of Program: Outpatient and Intensive Outpatient Substance Abuse Treatment Center

Population Served: Adolescents and Teens, Young Adults, and Adults

Catchment Area: Maryland

Age Criteria: Teens-Adults

Gender Criteria: Male and Female

Capacity of Program: None

Contact Person and Hours: 10630 Little Patuxent Parkway Suite 209, Columbia, MD 21044,
410-740-8066

Description of the Program: Meets in group sessions 3 times a week. Has a relapse prevention program.

Goal of the Program: Seeks a whole person approach

Who is on the staff and their credentials?: Maryland Licensed

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Telehealth and will eventually go back to in person

Benefit to our program: Provides bus tokens as needed

Live Benevolent Behavioral Health Services

Website: <https://www.livebenevolent.org/outpatient-mental-health>

Address: 6609 Reisterstown Rd, Suite 205, Baltimore, MD 21215

Type of Program: Outpatient Mental Health Clinic

Population Served: Youth, Adults and Families

Catchment Area: Baltimore City

Age Criteria: 5-65 yrs old

Gender Criteria: Male and Female

Contact Person and Hours:

Hours: M-F 9AM-6PM, Sat 10am-3pm

Phone: 443-835-3539

Email: info@livebenevolent.org

CEO: Lamar Purnell (L.Purnell@livebenevolent.org)

What is a typical response time for a referral?: Same Day

Insurance: Medicaid

Description of the Program:

Prevention

Early intervention, education, and support program designed to identify problematic behaviors related to substance use and address them before they progress.

Assessment

A one-on-one client interview, family engagement evaluation, and toxicology screening assist the therapist to develop individualized treatment recommendations.

Support

Family involvement is a key component in the Live Benevolent treatment approach. Support for loved ones who are affected by another's substance use is also available.

Services

We offer structure and support to those on the recovery journey through services based on:

Professional assessment and treatment planning.

Professional individual and family counseling.

Peer-led group discussions to provide social reinforcement and support.

Support to adhere to a recovery plan.

Referrals to appropriate partners as needed.

We have short-term, intermediate, and long-term services for both adults and adolescents based on evidence-based best practices that include:

Level 0.5 DUI Education

One-on-one individual counseling sessions with a licensed professional therapist for approximately 45 minutes to one hour. Weekly or more often as needed.

Level I Outpatient

Individual therapy designed for adults and adolescents (over the age of 14) who do not require an intensive level of treatment. All services are provided by our qualified and competent professional staff. Counseling is provided weekly, more often if needed.

Level II.I Intensive Outpatient (IOP)

A 6-8 week, structured program for adults and adolescents (over the age of 14) who are experiencing behavioral issues and/or emotional problems related to a substance use disorder but do not require Partial Hospitalization Treatment (PHT). Our adult program consists of 9-20 hours of treatment per week (3 hours/daily for 3-5 days). Our adolescent program consists of 15 hours of treatment per week (3 hours/daily for 5 days).

Our IOP Treatment Program is created from a wide range of therapies and services developed according to each recipient's individual needs and the severity of their illness. Treatment modalities may include individual and group therapy, psychopharmacology (by prescription), and psycho-educational classes conducted by licensed behavioral health specialists.

Mission Statement: Live Benevolent is here to provide aid and comfort to individuals, groups and communities impacted by substance use, violence, tragedy or traumatic events.

Goal of the Program: Live Benevolent provides assessments to all individuals enrolled in our SUD program. Individual, family, and group counseling are also included on top of other therapeutic and support services to individuals and their loved ones affected or impacted by substance use behaviors. With belief that, through effective services, education, and support, addiction can be successfully treated so our clients can live full, meaningful, and productive lives in their community.

Who is on the staff and their credentials?: Licensed Mental Health Professionals

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offering Telehealth and in person services

First Choice Counseling Center

Website: <https://www.firstcccenter.com/>

Address: 9199 Reisterstown Rd, Suite 105B, Owings Mills, MD 21117

Type of Program: Substance Use Program and Intensive Outpatient Program (IOP)

Population Served: Adolescents and adults

Catchment Area: Baltimore City and county

Age Criteria: adolescents and adults

Gender Criteria: Male and Female

Contact Person and Hours: 410-989-9922/ Monday- Thursday 9am-7pm/ Friday 9am-5pm/
Saturday 10am-2pm/ Friday and Saturday- virtual only

What is a typical response time for a referral?: 24-48hrs

Description of the Program: Outpatient Substance Used Program provides clients with onsite individual and/or group therapy treatment for approximately one hour, 1-2 days a week. The service includes these following below: Group, Individual or Family counseling treatment, or both as clinically indicated, Alcohol and drug education; and Referral for further assessment or to another level of treatment, as clinically indicated, if needed, Education on Wellness, Recovery and Resiliency

IOP- provides clients with onsite group, individual and family therapy treatment.

This is the most intensive level of the program. Patients are involved in group counseling at least 3x times a week as well as individual counseling. The program typically lasts a minimum of eight weeks. Group counseling is an important aspect of the program and focuses on substance use recovery topics and important skill-building activities.

Group Times: Morning (9am-12pm)/ Evenings Mondays, Tuesdays, Wednesdays (5:00pm-8:00pm) Call for additional group hours

Mission Statement: The mission of First Choice Counseling Center is to promote individualized wellness by providing accessible and quality behavioral health services that emphasizes trust, respect, confidentiality and compassion.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offers in person and virtual services

Positive Steps

Website: <https://www.positivestepsllc.org/index.html>

Address: 5710 Bellona Ave. Suite 102, Baltimore, MD 21212

Type of Program: Outpatient Substance Use Treatment

Population Served: Adults

Catchment Area: Baltimore City and County

Age Criteria: children, Youth and adults

Gender Criteria: Male and Female

Contact Person and Hours: Email- info@positivestepsllc.org / Phone- (410) 878.6404/

Fax- (410)779-9147

What is a typical response time for a referral?: Please [click here to download](#) and complete the Mental Health/Substance use referral form. Your completed referral form can be faxed to us using the fax number above or emailed to info@positivestepsllc.org. Once we receive your form, we will be in contact with you within 24 hours to confirm receipt of the referral.

Description of the Program: Providing counseling and treatment for substance use and addiction. We work with adults in individual, group and family counseling. Treatment specialization includes: 12-hour Driving Under the Influence/Driving While Intoxicated (DUI/DWI) Program, Comprehensive Assessment and Evaluation Services, Individual Counseling/Treatment, Group Counseling/Treatment, Outpatient Substance Abuse Treatment, Intensive Outpatient Abuse Treatment, Substance use Education

Mission Statement: “Positive Steps is to help individuals in our community take the necessary steps toward becoming happy, healthy, productive members of our society.”

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offers virtual and in person services.

Maryland Wellness

Formerly known as BACHS Healthcare

Website: <https://mdwellness.org/>

Address: Waldorf- 2255 Crain Hwy, Unit #106, Waldorf, MD 20601/ 301-932-9828

Baltimore (Main Office)- 4128 Hayward Ave, Baltimore, MD 21215/ 9am-5pm/ 410-314-1030

Cumberland- 519 N. Mechanic Street, Cumberland, MD 21502/ 301-777-9600

Lanham- 4200 Forbes Blvd. #104, Lanham, MD 20706/ 301-429-6100

Oakland- 232 E. Alder St., Oakland, Maryland 21550/ 301-777-9600

Type of Program: Substance Use Disorder Treatment/ Addictions Counseling

Population Served: Children and adults

Catchment Area: serve clients in Baltimore, Waldorf, Cumberland, Lanham, Oakland and the Hagerstown/Frederick areas.

Age Criteria: 5 and up

Gender Criteria: Male and Female

Transportation: Yes, they provide MTA bus passes or arrange for Uber pick-ups.

Insurance: Medicaid, Medicare with Medicaid primarily - in this case, our Psychiatric Rehabilitation Services would be covered in entirety by Medicaid with the proper diagnosis and requirements. We also offer a sliding scale. Our therapists accept various insurance plans, but if someone is seeing us through PRP, more than likely, they will be qualified for all other services.

What is a typical response time for a referral?: typically able to complete an intake session within 48 hours of receiving your referral form.

Description of the Program: "Maryland Wellness is a leading Outpatient Mental Health Clinic (OMHC) that uses a person-centered approach to help clients successfully achieve their social, emotional and behavioral health needs. We provide reduced or no out-of-pocket-cost Psychiatric Rehabilitation Program (PRP)/case management services, therapy, medication management/psychiatry and substance use disorder (SUD) treatment/addictions counseling. We

also provide support to under-served individuals and priority populations, including those on Medicaid who are battling complex mental health conditions.”

Supporting Adults and Minors

- Employment and Resume Help
- Housing and Support
- Resources (Food, Clothing, etc.)
- Time Management
- Stress Management
- Job Readiness
- Obtaining Valid Identification
- Communication Skills
- Career/Life Preparedness
- School Readiness
- Social Skills
- GED and Preparedness
- Recreational Activities
- Organizational Skills
- Socialization

Mission Statement: Maryland Wellness is committed to providing individualized mental health care and life skills support to strengthen clients, families and communities

Who is on the staff and their credentials?: <https://mdwellness.org/our-team/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Telehealth/ We have begun reopening our offices in a limited capacity, but are able to see clients in the office (following COMAR with masks) or we will meet them where they are in the community. We can provide masks, if needed. We can also support them if they are looking to get a vaccination, though we don't require it. Most of our community partners have also ramped up the services they offer, so we can connect clients to appropriate wrap-around services (housing, food, clothing, job opportunities, etc.)

Orenda

Website: <https://theorendacenter.com/>

Address: 17645 Harbaugh Valley Rd, Sabillasville, MD 21780

Type of Program: Women's residential treatment facility for substance use abuse and including co-occurring diagnosis

Population Served: Adults

Catchment Area: Serves all Maryland regions

Age Criteria: 18 and older

Gender Criteria: Women only facility, but they do serve men at a different location

Transportation: You need to find your own transportation

Contact Person and Hours: Cindy at (301) 241-3629

What is a typical response time for a referral?: Weekly

Description of the Program: At Orenda, we know from experience that recovery is a long and graduated road. We provide the five levels of care that we do, to ensure that once you are a part of Orenda that you never have to leave until you are healthy and ready to go back to your life. From the moment you are medically stable and through any detoxification needed, Orenda has the programs designed to help you successfully through the next 8 months of your journey within a caring and nurturing recovery structure.

Who is on the staff and their credentials?: All licensed clinicians, direct staff, and medical staff

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: None

Benefit to our program: Accepts Medicaid

Counseling/Therapy



Counseling is a collaborative effort between the counselor and client. Professional counselors help clients identify goals and potential solutions to problems which cause emotional turmoil; seek to improve communication and coping skills; strengthen self-esteem; and promote behavior change and optimal mental health. Counseling tends to be focused on one specific issue and considered a short-term treatment. You may learn coping techniques and problem-solve the issue together. Psychotherapy tends to treat a broader range of issues and more complex problems. It can be a long-term treatment.

Lighthouse, Inc Youth and Family Services

Website: <https://lighthousemd.org/>

Address: 60 Mellor Ave, Catonsville, MD 21228

Type of Program: Family Counseling, Individual Counseling, Parent Coaching Consultations, Educational Consultations, Groups and TOGETHER Project

Population Served: Children, Adolescents and Adults

Catchment Area: Baltimore and surrounding areas

Age Criteria: Children to Adults

Gender Criteria: Male and Female

Type of funding: United Way

Contact Person and Hours: Task force contact person is Wittni Pickens whittni@lighthousemd.org

Phone: 410-788-5483

Fax: 410-788-5486

Email: lighthouse@lighthousemd.org

Business hours: 9:30 a.m. to 5 p.m. (Monday – Friday)

What is a typical response time for a referral?: 24-48 hours. During COVID the therapists that are able to take insurance are pretty booked so it may be a month or two before they can be seen. However, we do have a sliding scale that goes from \$5 to \$50 per session that is based on income level and they are able to get in quicker usually.

Description of the Program:

Family Counseling – We believe that when one family member is going through a difficult time, all the members of that family are affected. Using a variety of proven treatment modalities, we address the concerns of everyone in the family system, from youngest to oldest.

- **Individual Counseling** – We provide counseling for children and adolescents with a family focus. Our counselors utilize a family systems approach that recognizes and values the impact of the family and community on the child. This approach reinforces child and family strengths, addresses identified family needs, and utilizes community resources.

- **Crisis Intervention** – The Lighthouse clinical team can schedule crisis appointments as needed. Information and referrals are also available to other community resources. Outside of normal business hours, “First Call for Help” at 410-685-0525 or 211 can provide referrals for non-emergency crises; 911 should always be called for emergency situations.

Consultations

- **Parent Coaching and Consultations** – Sometimes parents are looking for a little guidance to get on the right path to managing behavioral issues. This is a short-term counseling/coaching solution that works well for many of our families.

- **Educational Consultation** – Understanding the process of getting help through your child’s school can be daunting. Our experienced staff can provide special services such as classroom observations, consultation to school personnel, and accompaniment to IEP or other important school meetings. Referrals may be made for specific assessments, as indicated.

Sociabilities Social Skills Groups:

Lighthouse has developed our own approach to building social skills for children and teens who find social interactions challenging. We incorporate a variety of resource and treatment methods, including play, to keep the groups both therapeutic and fun. Group meetings are followed by brief information sessions for parents. Parents may also schedule a follow-up consultation at the conclusion of the group sessions.

Therapy Groups:

A variety of groups are featured at Lighthouse in response to the needs of our community. This program is always evolving, and may include themes such as blended families, dating violence, parenting children with special needs, social anxiety management for teens, and other selected topics. We post information for each group as they become available.

The TOGETHER Project

The TOGETHER Project provides professional group counseling and other services to children, teens, families, and adults who have been affected by the opioid crisis in some way~drug abuse, incarceration, desertion, or death. While Lighthouse does not treat the individual engaged in opioid abuse (we refer that person to appropriate treatment), Lighthouse TOGETHER Project groups serve those left in the wake of a significant opioid abuse problem in the family or relationship. The TOGETHER project forms groups for children in like circumstances, teens who are going through similar events together, adults, and families. The TOGETHER project provides once-per-week group professional counseling provided by Lighthouse staff and additional services that may assist the family or individual through our partner agency Catonsville Emergency Assistance. Call 410-788-5483 for more information.

Mission Statement: Lighthouse, Inc. is a non-profit mental health counseling organization dedicated to serving children, youth, families, and individuals.

Who is on the staff and their credentials?: <https://lighthousemd.org/about/staff-directory/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Therapist are about 2-3 months out

Benefit to our program: Offers different options for counseling and therapy

Lead 4 Life

Website: <https://lead4lifeinc.org/our-programs/individual-and-family-therapy/>

Address: 145 W. Ostend Street, 6th floor, Baltimore, MD 21230

Type of Program: Individual and Family Therapy

Population Served: Children, Adolescents and Adults

Catchment Area: Baltimore City, Baltimore County, and surrounding areas at this location

Age Criteria: 5-65 yrs old

Gender Criteria: Male and Female

Staff Credentials: Licensed therapist and Social Workers

Contact Person and Hours: 240-499-8949 MONDAY-THURSDAY 8AM- 5PM/ FRIDAY 9AM-3PM/
SATURDAY 9AM-12PM

What is a typical response time for a referral?: 24 to 48 hrs

Insurance: Medical Assistance and Private Pay

Description of the Program: With the help of Maryland state licensed therapists, the Individual & Family Therapy (IFT) program at Lead4Life offers participants the opportunity to meet one-on-one, in groups, and as a family with trained professionals who can help them work through challenges and overcome obstacles. Therapists are experienced with common concerns such as anger management, anxiety, depression, and relationship or family matters.

Mission Statement: At Lead4Life, we strive to empower every participant in our programs so that they may find their purpose, achieve their goals, and become poised, productive members of their community. We advocate for those in need and assist each and every individual by providing compassionate education and valuable resources and tools so that they can make the very best decisions and develop important life, social, and competency skills.

Goal of the Program: an effort to reduce the number of youth and young adults entering the juvenile justice system, as well as many out-of-home placements, and the youth recidivism rate in our surrounding communities. Our programs are developed utilizing restorative justice, strength-based models, trauma-informed approaches, client-centered practices, and community service initiatives. Together, we are the village making a difference.

Who is on the staff and their credentials?: <https://lead4lifeinc.org/who-we-are/#ourmission>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: flexible, in-office or telehealth communication that's aimed at meeting participants exactly where they are in their lives.

Congruent Counseling Services

Website: <https://congruentcounseling.com/>

Address:

- Columbia Office (Main)/ Howard County
10630 Little Patuxent Parkway, Suite 209, Columbia, Maryland 21044

- Anne Arundel County/ Millersville/Severna Park Office
8638 Veterans Hwy, Suite 301, Millersville, Maryland 21108

- Anne Arundel County/ Annapolis Office
1910 Towne Center Blvd. Annapolis, MD 21401

- Baltimore County/ Towson Office
7600 York Road, Towson, MD 21204

- Carroll County/ Eldersburg/Sykesville Office
6220 Georgetown Blvd, Suite C, Eldersburg, Maryland 21784

- Montgomery County/ Rockville Office
199 East Montgomery Avenue, Rockville, Maryland 20850

Type of Program: Group and Individual Counseling

Population Served: All ages

Catchment Area: All surrounding areas for each location

Age Criteria: 5- seniors

Gender Criteria: Male and Female

Insurance: Aetna, Carefirst, Cigna, John Hopkins Medicine, Magellan Health,

SUD services: Medicaid.gov, beacon health options

Staff Credentials: <https://congruentcounseling.com/our-team/>

Contact Person and Hours: 410-740-8066

frontdesk@ccs-ic.com

What is a typical response time for a referral?: 24-48hrs

Description of the Program: We have many licensed therapists and Certified Counselors on staff with a variety of experience and expertise. While all of our therapists have experience in a wide variety of areas, most of them have particular specialties or interests where they can help most. Different therapists specialize in counseling with young children, adolescents, adults, couples and/or families.

- Individual- A person's thoughts, feelings, and actions are intertwined. In order to reach our goals these attributes need to work together. It is our goal to help our clients achieve this balance.
- Couples- Our counselors use various techniques to help strengthen the relationships of couples and whatever they are going through.
- Parental- Many of our parents find it helpful to have someone to consult – a parental guide (since you didn't get one when the children were born).
- Family- When a family system is not working, it affects every aspect of a person's life – for both parents and children. Our therapists know the benefits of family counseling and how to help families negotiate healthy interactions.
- Dual Diagnosis/Co-Occurring- We have therapists licensed as both mental health counselors and addiction counselors. These are often co-occurring issues that both need to be addressed.
- Groups & Workshops- Group counseling can be the most effective way to address many issues. We've found that it also helps if you pair group counseling with individuals.

Goal of the Program: A person's thoughts, feelings, and actions are intertwined – one affects the other. In order to achieve our goals and to feel happy and fulfilled these attributes need to work together. It is our goal to help our clients achieve this balance.

Who is on the staff and their credentials?: <https://congruentcounseling.com/our-team/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Telehealth and will eventually go back to in person

Benefit to our program: Provides bus tokens as needed

Maryland Wellness

Formerly known as BACHS Healthcare

Website: <https://mdwellness.org/>

Address:

Waldorf- 2255 Crain Hwy, Unit #106, Waldorf, MD 20601

Baltimore (Main Office)- 4128 Hayward Ave, Baltimore, MD 21215

Cumberland- 519 N. Mechanic Street, Cumberland, MD 21502

Type of Program: Therapy

Population Served: Children, adolescents and adults

Catchment Area: serve clients in Baltimore, Waldorf, Cumberland, Lanham, Oakland and the Hagerstown/Frederick areas.

Age Criteria: 5 and up

Gender Criteria: Male and Female

Transportation: Yes, they provide MTA bus passes or arrange for Uber pick-ups.

Insurance: Medicaid, Medicare with Medicaid primarily - in this case, our Psychiatric Rehabilitation Services would be covered in entirety by Medicaid with the proper diagnosis and requirements. We also offer a sliding scale. Our therapists accept various insurance plans, but if someone is seeing us through PRP, more than likely, they will be qualified for all other services.

Contact Person and Hours: Baltimore office (410) 314-1030/ 9am-5pm

What is a typical response time for a referral?: typically able to complete an intake session within 48 hours of receiving your referral form.

Description of the Program: BACHS provides mental health services at our location as well as mobile-therapy through our partnership with Maryland Wellness. Maryland Wellness therapists are dedicated to providing holistic mental health treatment for adults, adolescents, and children in the community. Maryland wellness providers are experienced in working with clients that are diagnosed with varying mental health illnesses such as mood disorders, anxiety disorders, behavioral disorders, ADHD, and more. Services include individual counseling, family counseling, couples counseling, and group counseling. At BACHS, we provide a welcoming and safe environment of all of our clients.

Mission Statement: Baltimore Area Community Health Services (BACHS Healthcare) partners with individuals, communities and other partners to help achieve their mental health goals. We offer a variety of programs including PRP (Psychiatric Rehabilitation Program), substance use disorder (SUD) treatment and vocational programs.

Who is on the staff and their credentials?: <http://www.bachshealthcare.com/about-us.html>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Telehealth/ We have begun reopening our offices in a limited capacity, but are able to see clients in the office (following COMAR with masks) or we will meet them where they are in the community. We can provide masks, if needed. We can also support them if they are looking to get a vaccination, though we don't require it. Most of our community partners have also ramped up the services they offer, so we can connect clients to appropriate wrap-around services (housing, food, clothing, job opportunities, etc.)

Benefit to our program:

Springboard Community Services

Website: <https://www.springboardmd.org/>

Address: Howard County Office- 10451 Twin Rivers Road, Suite 100, Columbia, MD 21044

(410) 997-3557

West End Place Medical Adult Day Care -7 Schoolhouse Avenue, Westminster, MD 21157

(410) 848-2433

North Laurel Multi Service Center- 9900 Washington Boulevard, Suite 1, Laurel, MD 20723

(410) 313-0220

Harford County Office- 44 East Gordon Street, Bel Air, MD 21014

(410) 838-9000

Carroll County Office- 22 North Court Street, Westminster, MD 21157

(410) 876-1233

Baltimore City Office - 4623 Falls Road, Baltimore, MD 21209

(410) 366-1980

(800) 899-4601 (toll free)

Type of Program: Individual and Family Therapy

Population Served: Children, adolescents, adults and family

Catchment Area: Columbia, Westminster, Laurel, Bel Air, Baltimore City and surrounding Areas

Age Criteria: 5 and up

Gender Criteria: Male and Female

Type of funding: Corporate Sponsors - <https://www.springboardmd.org/our-sponsors/>

Description of the Program:

Individual and Family Counseling

Our staff specializes in treating people who are experiencing substance use, mental illness, trauma or abuse. Our clinicians are licensed clinical social workers and professional counselors, psychologists and psychiatrists. They combine proven treatment techniques with skills developed over years of experience and training.

Child Therapy

Many of our clinicians specialize in treating children through talk and play therapy. They can address developmental and behavioral issues, ADHD, depression, bullying, trauma, eating disorders, and problematic childhood sexual behavior

Support Groups

Our trained counselors lead groups for those who have experienced violence, abuse or trauma. We have support groups for women, men, those who identify as LGBTQ and Spanish speakers. Our groups provide a safe community where members can share experiences and help one another heal.

We are here for you...

We believe every person should be treated with dignity, respect and empathy. Our experienced staff has a broad range of training—from Cognitive Behavioral Therapy to EMDR to play therapy and mindfulness. They are social workers, counselors, psychiatrists, psychologists and case managers. They will help you focus on your strengths and support you in your growth.

Mission Statement: Transforming the lives of children and adults by providing opportunities to build self-confidence, resilience and hope.

Goal of the Program: Our aim is to make mental health services accessible to all. Our vision guides our goals for the long term. It is our North Star. It shows what we are working toward when we think about the big picture. It shapes the future of our organization.

Who is on the staff and their credentials:

<https://www.springboardmd.org/behavioral-health-team/>

T.I.M.E. Organization Inc.

Website: <https://timeorganization.org/>

Address: Glen Burnie: 7310 Ritchie Hwy, Suite 100, Glen Burnie, MD 21061
Edmondson Avenue: 4538 Edmondson Avenue, Baltimore, MD 21229

Type of Program: Outpatient Mental Health for Children and Adolescents

Population Served: Youth

Catchment Area: Baltimore City, Anne Arundel County and the surrounding areas

Age Criteria: speaking children - 17 yrs old

Gender Criteria: Male and Female

Staff Credentials: <https://timeorganization.org/about-us/team/>

Contact Person and Hours: 410-429-0735
Edmondson Ave~ 8am-5pm Monday thru Friday
Glen Burnie~ 8am-5pm Monday thru Friday

What is a typical response time for a referral?: Call for referrals. Representative said that the online referrals sometimes get lost. If calling does not work, send an inquiry to baltimoreintake@timeorganization.org

Description of the Program: Psychiatric Rehabilitation Services are designed to promote healthy development of a youth's behavior, social skills, self-management skills, and family relationships. The program is strengths based and therefore strives for the empowerment of the client, which leads to the youth attaining identified personal goals and objectives. The intensity of services will vary depending upon the youth's individual needs, environment, or diagnosis.

Mission Statement: Our mission is to provide a continuum of care for individuals experiencing a vast array of mental health needs in an environment that is supportive and effective. Reach out 0-ito us to request services for yourself or someone else today.

Who is on the staff and their credentials?: <https://timeorganization.org/about-us/team/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offering in person and telehealth

First Choice Counseling Center

Website: <https://www.firstcccenter.com/>

Address: 9199 Reisterstown Rd, Suite 105B, Owings Mills, MD 21117

Type of Program: Counseling/ Therapy and Clinical Services

Population Served: Adolescents and adults

Catchment Area: Baltimore City and county

Age Criteria: adolescents and adults

Gender Criteria: Male and Female

Contact Person and Hours: 410-989-9922/ Monday- Thursday 9am-7pm/ Friday 9am-5pm/
Saturday 10am-2pm/ Friday and Saturday- virtual only

What is a typical response time for a referral?: 24-48hrs

Description of the Program: Our licensed clinical therapists assist individuals suffering from depression, anxiety, and other interpersonal conflicts to improve their lives and strengthen relationships. Clinical Services: Medication Management, Assessments/Evaluations, Individual Therapy, Group Therapy, Family Therapy.

Treatment is provided in these areas but are not limited to: Depression, Grief & Loss, ADHD, Life Coach, Relationship Issues, Parenting, Anger Management, Social Skills, PTSD, Anxiety, Substance Use Counseling, Supervised visitation.

Mission Statement: The mission of First Choice Counseling Center is to promote individualized wellness by providing accessible and quality behavioral health services that emphasizes trust, respect, confidentiality and compassion.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offers in person and virtual services

Psychiatric Rehabilitation Programming (PRP) for Children



PRP program provides support to adults, children, and families impacted by serious emotional or mental health challenges. PRP focuses on connecting individuals within the community, behavioral support, education, and recovery, improving the ability to maintain healthy relationships and gain greater independence.

T.I.M.E. Organization Inc.

Website: <https://timeorganization.org/>

Address: Glen Burnie: 7310 Ritchie Hwy, Suite 100, Glen Burnie, MD 21061
Edmondson Avenue: 4538 Edmondson Avenue, Baltimore, MD 21229

Type of Program: Psychiatric Rehabilitation Programming (PRP) for Children

Population Served: Youth

Catchment Area: Baltimore City, Anne Arundel County and the surrounding areas

Age Criteria: speaking children - 17 yrs old

Gender Criteria: Male and Female

Staff Credentials: <https://timeorganization.org/about-us/team/>

Contact Person and Hours: 410-429-0735
Edmondson Ave~ 8am-5pm Monday thru Friday
Glen Burnie~ 8am-5pm Monday thru Friday

What is a typical response time for a referral?: Call for referrals. Representative said that the online referrals sometimes get lost. If calling does not work, send an inquiry to baltimoreintake@timeorganization.org

Description of the Program: Psychiatric Rehabilitation Services are designed to promote healthy development of a youth's behavior, social skills, self-management skills, and family relationships. The program is strengths based and therefore strives for the empowerment of the client, which leads to the youth attaining identified personal goals and objectives. The intensity of services will vary depending upon the youth's individual needs, environment, or diagnosis.

Mission Statement: Our mission is to provide a continuum of care for individuals experiencing a vast array of mental health needs in an environment that is supportive and effective. Reach out 0-ito us to request services for yourself or someone else today.

Who is on the staff and their credentials?: <https://timeorganization.org/about-us/team/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Currently, there is a waiting list for children but not for adolesce

Keys Empowers/ Keys Development T.A.

Website: <https://keysdev.com/programs/>

Address: 7501 Liberty Road, Suites A, B, F/G, &L, Gwynn Oak, MD 21207

Type of Program: Psychiatric Rehabilitation Program

Population Served: Children and Adolescents

Catchment Area: Baltimore city, Baltimore County and Prince George's County

Age Criteria: 6-17 yrs old

Gender Criteria: Male and Female

Capacity of Program:

Contact Person and Hours: (443) 348-5016 ext. 102 or email referrals@keysdev.com for more information or to submit a referral for services. 9am - 6pm

Erika Robinson (443) 224-4889 cell number

What is a typical response time for a referral?: Consumer's who may be in need of this support will need to be referred by a licensed mental health provider. Immediately. Try to process the client as soon as the referral comes in. Email referrals@keysdev.com that you have a client interested in their program and they will send a copy of the referral form.

Description of the Program: A hands-on component of mental health services that provide consumer's one-on-one support with addressing rehabilitative needs in the areas of life skills, educational and vocational support, activities of daily living, coping skill support, medical resource attainment, and much more.

Consumer's who may be in need of this support will need to be referred by a licensed mental health provider.

Mission Statement: Our mission at KEYS Development is to provide social support and guidance in becoming esteemed leaders with outstanding problem solving and conflict resolution skills. While providing a person and family centered approach, our impeccable support team will do everything necessary to assist with integration between communities and its members.

Goal of the Program: To cultivate a desire in neighborhoods to promote and/or obtain self-sufficiency and overall wellness, to create a village. To inundate communities, schools, families and the state chiefessays.net of Maryland with the KEYS Model through service delivery and action. Use research and data to increase stakeholder relations, communication

and satisfactory outcomes of measurement. To develop a competent, driven, and passionate agency. To create a national model of community wellness.

Who is on the staff and their credentials?: <https://keysempowers.org/about-us/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Everything is telehealth

Above All Odds

Website: <https://aboveallddsmd.com/>

Address: (Baltimore) 11 E Lexington St., Suite 400, Baltimore, MD 21202

(Largo) 9500 Medical Center Dr., Suite 265, Largo, MD 20774

Type of Program: Psychiatric Rehabilitation

Population Served: Adolescents and Adults

Catchment Area: Surrounding areas of both locations

Age Criteria: 4yrs old to adults

Gender Criteria: Male and Female

Insurance: Website says “We accept Medicaid, private insurance and have a sliding scale fee available for persons interested in private pay.” Per my phone call, the Representative said only Medicaid, so be sure to ask.

Staff Credentials: Licensed Addiction counselors and Social workers

Contact Person and Hours:

Baltimore (443) 708-5699 Monday - Friday 9AM - 7PM/ Saturday 10AM - 3PM Sunday Available Upon Request

Largo (240) 582-6300 Monday - Friday 9AM - 7PM/ Saturday 10AM - 3PM/ Sunday Available Upon Request

What is a typical response time for a referral?: 24hrs. Referrals can be submitted online or call the office.

Description of the Program: The goal of psychiatric and mental health rehabilitation is to help individuals with persistent and serious mental illness to develop the emotional, social, and intellectual skills they need to live as independently as possible.

Our team work with our recipients to encourage the skills they need to live, learn, and work in social environments with minimal professional support. Individuals are provided with individual, family, and group support to increase their mental well-being, enhance the quality of their lives, and pursue their dreams and goals so that they can live successful lives according to their own definitions.

Mission Statement: *We promise* to always put our recipients and the communities we serve first. Our highly trained professionals deliver on that promise by providing compassionate behavioral health care that promotes safety and preserves the dignity of all who entrust us with their care.

Goal of the Program: *We understand* that each person is the result of a complex set of factors and influences. When it comes to the right blend of support and services for each individual, one size does not fit all. Instead, we strive to create a path to wellness for each recipient we serve that is as unique as they are.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offering telehealth services and in person

Wrap Around MD

Website: <https://wraparoundmd.com/>

Address: 1645 Ridgely Street, Baltimore, MD 21230

Type of Program: Psychiatric Rehabilitation Program

Population Served: Kids, Families and Adults

Catchment Area: Baltimore City

Age Criteria: Families and Children

Gender Criteria: Male and Female

Staff Credentials: licensed professionals

Contact Person and Hours: (410) 219-5070/ info@wraparoundmd.com

What is a typical response time for a referral?: submit referrals on a website.

Description of the Program: We will offer skill-building both on-site and off-site sessions. We will have an array of group and individual interventions that will be tailored to the needs of each individual. We will use evidence-based interventions, as well as critical thinking to truly help the individual move towards their goals and assist each person to build a support system and community relationships. Services will include, but are not limited to, skill-building, independent living skills, time management, money management, psychoeducation, coping skills, goal setting, self-esteem building, understanding feelings, obtaining employment (job readiness, compliance, and locating local resources). We are committed to the success of each individual and will continue open communication with you to address any concerns, successes, or needs you observe.

Mission Statement: To provide all individuals with the means to inspire, empower and actuate their own unique vision and goals guided by our holistic, person-centered approach.

Goal of the Program: PRP is committed to providing a safe, inclusive, and accepting environment to unearth the underlying strengths to continue to build resiliency in those we serve.

Does the program accept justice involved clients?: yes

COVID-19 Barriers to services: Telehealth

Lead 4 Life

Website: <https://lead4lifeinc.org/our-programs/psychiatric-rehabilitation-program/>

Address: 145 W. Ostend Street, 6th floor, Baltimore, MD 21230

Type of Program: Psychiatric Rehabilitation Program

Population Served: Children, Adolescents and Adults

Catchment Area: Baltimore City, Baltimore County, and surrounding areas at this location

Age Criteria: 5-65 yrs old

Gender Criteria: Male and Female

Staff Credentials: Licensed therapist and Social Workers

Contact Person and Hours: 240-499-8949

MONDAY-THURSDAY 8AM- 5PM/ FRIDAY 9AM-3PM/ SATURDAY 9AM-12PM

What is a typical response time for a referral?: 24 to 48 hrs

Insurance: Medical Assistance and Private Pay

Description of the Program: Participants range from the ages of 5-65 and must be enrolled in Maryland's Medical Assistance Program and be present in therapy. If an individual does not have a therapist, Lead4Life can assist them with finding an appropriate match. Participants of the PRP program are provided with a Psychiatric Rehabilitation Coordinator (PRPC) that will guide them on their journey. All adult participants must have a diagnosis that fits the Priority Population Criteria. Most youth with any mental illness diagnosis should qualify.

All referrals must be completed by a Clinical Maryland Mental Health Professional and filled out in its entirety. Please ensure that all clinical evidence for the service request is documented clearly and signed by the referring therapist.

Our staff and clinical team ensure that each PRP participant is properly screened and necessary services are appropriately identified. After an initial assessment, we provide unique treatment plans that aid participants in the development of crucial skills so that they may remove barriers and live an active and independent life within their community.

Mission Statement: At Lead4Life, we strive to empower every participant in our programs so that they may find their purpose, achieve their goals, and become poised, productive members of their community. We advocate for those in need and assist each and every individual by providing compassionate education and valuable resources and tools so that they can make the very best decisions and develop important life, social, and competency skills.

Goal of the Program: an effort to reduce the number of youth and young adults entering the juvenile justice system, as well as many out-of-home placements, and the youth recidivism rate in our surrounding communities. Our programs are developed utilizing restorative justice, strength-based models, trauma-informed approaches, client-centered practices, and community service initiatives. Together, we are the village making a difference.

Who is on the staff and their credentials?: <https://lead4lifeinc.org/who-we-are/#ourmission>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: flexible, in-office or telehealth communication that's aimed at meeting participants exactly where they are in their lives.

Live Benevolent Behavioral Health Services

Website: <https://www.livebenevolent.org/outpatient-mental-health>

Address: 6609 Reisterstown Rd, Suite 205, Baltimore, MD 21215

Type of Program: Psychiatric Rehabilitation Program

Population Served: Youth, Adults and Families

Catchment Area: Baltimore City

Age Criteria: 5-17 for adolescents 18-65 yrs old for adults

Gender Criteria: Male and Female

Contact Person and Hours:

Hours: M-F 9AM-6PM, Sat 10am-3pm

Phone: 443-835-3539

Email: info@livebenevolent.org

CEO: Lamar Purnell (L.Purnell@livebenevolent.org)

Insurance: Medicaid

What is a typical response time for a referral?: Same Day

Description of the Program: Our team works with our recipients to encourage the skills they need to live, learn, and work in social environments with minimal professional support. Individuals are provided with individual, family, and group support to increase their mental well-being, enhance the quality of their lives, and pursue their dreams and goals so that they can live successful lives according to their own definitions.

Adolescents PRP Qualifications

- 5-17 years of age
- Referral from treating Licensed Mental Health Professional
- Have an Axis I diagnosis from a licensed mental health professional
- Currently, have ACTIVE Maryland State Medicaid
- Intake and Rehabilitation Assessment with PPS staff (Parent or Legal Guardian Must be Present)

Adult PRP Qualifications

- Referral from treating Licensed Mental Health Professional
- Maryland Medicaid and/or proof of application

- A psychiatric diagnosis that meets the priority population (this should be a link) definition as determined by the Mental Health Authority
- Intake and Rehabilitation Assessment with PPS staff

Mission Statement: Live Benevolent is here to provide aid and comfort to individuals, groups and communities impacted by substance use, violence, tragedy or traumatic events.

Goal of the Program: The goal of psychiatric rehabilitation is to help individuals with persistent and serious mental illness to develop the emotional, social, and intellectual skills they need to live as independently as possible.

Who is on the staff and their credentials?: Licensed Mental Health Professionals

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offering in person and Telehealth Services

National Pike Health Center

Website: <https://www.nphcinc.com/index.php>

Address:

Catonsville- 5411 Old Frederick Road, STE 13&14, Baltimore MD 21229

Downtown- 1201 W Pratt St. D, Baltimore, MD 21223

Dundalk- 23 Shipping Pl, Dundalk, MD 21222

Type of Program: Psychiatric Rehabilitation Program

Population Served: Children, Youth and Adults

Catchment Area: Baltimore County, City and surrounding areas

Gender Criteria: Males and Females

Insurance: Medicaid only

Transportation: within a 10 mile radius of location

Contact Person and Hours:

Catonsville: Mon - Fri 9:30am - 8:30pm

Dundalk: Mon - Fri 9:30am - 8:30pm

Downtown: Mon - Fri 9:00am - 7:00pm

All locations Appointment only on weekends

What is a typical response time for a referral? Referral Services

Referrals are accepted for our OMHC and PRP Mon-Thurs between the hours of 9:30am – 8:00pm. An intake coordinator or office manager will be available at the aforementioned times to take your referral. We accept faxed referrals 24 hours per day. Please allow at least 2 business days for someone to contact you regarding faxed referrals. Referring agencies may be asked to complete a referral form and send supporting documentation.

To make an OMHC referral please click on the following National Pike Health Center referral form. Please allow 1-2 business days for someone to respond to your online referral. If you have an emergency referral, please call the office to speak with someone immediately, (410) 744-8100 Catonsville. (410) 282-5401 Dundalk.

National Pike accepts referrals from parents, legal guardians, schools, Department of Social Services, Department of Juvenile Services, physicians offices, health facilities, Shelter Programs, Group Homes, inpatient psychiatric units, and various agencies. Clients are accepted into the program after completion of the screening and intake process.

Each prospective client will need to present copies of the following:

- Birth Certificate
- Immunization Record
- Physical Examination
- Insurance Card
- Social Security Card
- School Records (report card, IEP) for children and adolescents
- Proof of Guardianship (for children)
- Prior Mental Health History

PRP Referral Services

National Pike's Psychiatric Rehabilitation Program accepts referrals from licensed therapists only. If you are a licensed therapist and would like to refer one of your therapy clients to our Psychiatric Rehabilitation Program, please click on the following: adult clients or child/adolescent clients. Please allow 1-2 business days for someone from our Rehabilitation Program to respond to your online request. You may also call the office and speak with our Rehabilitation Director for further direction.

Description of the Program: Psychiatric Rehabilitation Program (PRP) works to assist individuals living with mental illness to reach a higher level of independence. The PRP program assists participants with accessing and coordinating services and resources in their communities and works to ensure that each individual has access to the best possible treatment and care.

Offers Individual therapy, family therapy, group therapy, diagnostic evaluation, psychiatric evaluation, medication management and consultation, psychiatric rehabilitation program, advocacy in court and community, linkage with community resources, school liaison.

Mission Statement: National Pike Health Center was founded as a clinic dedicated to offering behavioral health counseling to the children, adolescents, adults, and families served. Decades later with 3+ locations, we are more committed than ever to providing these clients with quality, service, and a sense of community.

Goal of the Program: a single place where clients could receive comprehensive mental health care.

Who is on the staff and their credentials?: <https://www.nphcinc.com/careers>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Telehealth

Maryland Wellness

Formerly known as BACHS Healthcare

Website: <https://mdwellness.org/>

Address: Waldorf- 2255 Crain Hwy, Unit #106, Waldorf, MD 20601/ 301-932-9828

Baltimore (Main Office)- 4128 Hayward Ave, Baltimore, MD 21215/ 9am-5pm/ 410-314-1030

Cumberland- 519 N. Mechanic Street, Cumberland, MD 21502/ 301-777-9600

Lanham- 4200 Forbes Blvd. #104, Lanham, MD 20706/ 301-429-6100

Oakland- 232 E. Alder St., Oakland, Maryland 21550/ 301-777-9600

Type of Program: PRP Services

Population Served: Children and adults

Catchment Area: serve clients in Baltimore, Waldorf, Cumberland, Lanham, Oakland and the Hagerstown/Frederick areas.

Age Criteria: 5 and up

Gender Criteria: Male and Female

Transportation: Yes, they provide MTA bus passes or arrange for Uber pick-ups.

Insurance: Medicaid, Medicare with Medicaid primarily - in this case, our Psychiatric Rehabilitation Services would be covered in entirety by Medicaid with the proper diagnosis and requirements. We also offer a sliding scale. Our therapists accept various insurance plans, but if someone is seeing us through PRP, more than likely, they will be qualified for all other services.

What is a typical response time for a referral?: typically able to complete an intake session within 48 hours of receiving your referral form.

Description of the Program: "Maryland Wellness is a leading Outpatient Mental Health Clinic (OMHC) that uses a person-centered approach to help clients successfully achieve their social, emotional and behavioral health needs. We provide reduced or no out-of-pocket-cost [Psychiatric Rehabilitation Program \(PRP\)/case management services, therapy, medication management/psychiatry](#) and [substance use disorder \(SUD\) treatment/addictions counseling](#). We

also provide support to under-served individuals and priority populations, including those on Medicaid who are battling complex mental health conditions.”

Supporting Adults and Minors

- Employment and Resume Help
- Housing and Support
- Resources (Food, Clothing, etc.)
- Time Management
- Stress Management
- Job Readiness
- Obtaining Valid Identification
- Communication Skills
- Career/Life Preparedness
- School Readiness
- Social Skills
- GED and Preparedness
- Recreational Activities
- Organizational Skills
- Socialization

Mission Statement: Maryland Wellness is committed to providing individualized mental health care and life skills support to strengthen clients, families and communities

Who is on the staff and their credentials?: <https://mdwellness.org/our-team/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Telehealth/ We have begun reopening our offices in a limited capacity, but are able to see clients in the office (following COMAR with masks) or we will meet them where they are in the community. We can provide masks, if needed. We can also support them if they are looking to get a vaccination, though we don't require it. Most of our community partners have also ramped up the services they offer, so we can connect clients to appropriate wrap-around services (housing, food, clothing, job opportunities, etc.)

Positive Steps

Website: <https://www.positivestepsllc.org/index.html>

Address: 5710 Bellona Ave. Suite 102, Baltimore, MD 21212

Type of Program: PRP Program

Population Served: Youth and adults

Catchment Area: Baltimore City and County

Age Criteria: Youth and adults

Gender Criteria: Male and Female

Contact Person and Hours: Email- info@positivestepsllc.org / Phone- (410) 878.6404/

Fax- (410)779-9147

What is a typical response time for a referral?: Please [click here to download](#) and complete the PRP Referral Form. Your completed referral form can be faxed to us using the fax number above or emailed to info@positivestepsllc.org. Once we receive your form, we will be in contact with you within 24 hours to confirm receipt of the referral.

Description of the Program: rehabilitation services include an initial assessment, rehabilitation plan, frequent and routine off-site / community-based and on-site encounters with our clients to promote daily living skills such as: Medication compliance, Activities' planning, Job-readiness, Activities of daily living, Positive relationship-building, Task-oriented skills development, Finance management skills, Time management, Performing tasks, Home management, Anger management, 24/7 Crisis support, Monthly onsite support groups, ...and much more!

Mission Statement: "Positive Steps is to help individuals in our community take the necessary steps toward becoming happy, healthy, productive members of our society."

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offers virtual and in person services.

Therapeutic Behavioral Services (TBS)



The TBS Program is a behavior modification service designed to provide intensive in-home services for minor clients who are at risk of removal from the home. The TBS program are for individuals ages 5-21.

T.I.M.E. Organization Inc.

Website: <https://timeorganization.org/>

Address: Glen Burnie: 7310 Ritchie Hwy, Suite 100, Glen Burnie, MD 21061
Edmondson Avenue: 4538 Edmondson Avenue, Baltimore, MD 21229

Type of Program: Therapeutic Behavioral Services (TBS)

Population Served: Youth

Catchment Area: Baltimore City, Anne Arundel County and the surrounding areas

Age Criteria: speaking children - 17 yrs old

Gender Criteria: Male and Female

Staff Credentials: <https://timeorganization.org/about-us/team/>

Contact Person and Hours: 410-429-0735
Edmondson Ave~ 8am-5pm Monday thru Friday
Glen Burnie~ 8am-5pm Monday thru Friday

What is a typical response time for a referral?: Call for referrals. Representative said that the online referrals sometimes get lost. If calling does not work, send an inquiry to baltimoreintake@timeorganization.org

Description of the Program: Therapeutic Behavioral Services program is designed to provide in-home service delivery to those consumers whose maladaptive behaviors have them at risk of needing placement in a more restrictive living arrangement. TBS services provide one-to-one intervention in accordance with a behavioral plan; assist the consumer to engage in or remain in appropriate activities; minimize the consumer's maladaptive behaviors; provide immediate behavioral reinforcements; provide time structuring activities and; provide collaboration with and support for parent/guardians in the effort to provide ongoing behavioral support. TBS services are billable through medical assistance.

Mission Statement: Our mission is to provide a continuum of care for individuals experiencing a vast array of mental health needs in an environment that is supportive and effective. Reach out 0-ito us to request services for yourself or someone else today.

Who is on the staff and their credentials?: <https://timeorganization.org/about-us/team/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Currently, there is a waiting list for children but not for adolescents

Keys Empowers/ Keys Development T.A.

Website: <https://keysdev.com/programs/>

Address: 7501 Liberty Road, Suites A, B, F/G, &L, Gwynn Oak, MD 21207

Type of Program: Therapeutic Behavioral Services

Population Served: Children and Adolescents

Catchment Area: Baltimore city, Baltimore County and Prince George's County

Age Criteria: 5 to adult

Gender Criteria: Male and Female

Type of funding:

Contact Person and Hours: (443) 348-5016 ext. 102 or email referrals@keysdev.com for more information or to submit a referral for services. 9am - 6pm

Erika Robinson (443) 224-4889 cell number

What is a typical response time for a referral?: Immediately. Try to process the client as soon as the referral comes in. Email referrals@keysdev.com that you have a client interested in their program and they will send a copy of the referral form.

Description of the Program: TBS is a rehabilitative referred service for children and adolescents under 21 years of age. TBS is designed to provide rehabilitative treatment interventions to reduce or improve the target maladaptive behaviors, improve behaviors and where necessary to maintain the improved behaviors through the restoration of a participant to his or her best possible functional level. The services provide the participant with behavioral management skills to effectively manage the behaviors or symptoms that place the participant at risk for a higher level of care. The goal of these services is to restore the participant's previously acquired behavior skills and enable the participant to develop appropriate behavior management skills.

Mission Statement: Our mission at KEYS Development is to provide social support and guidance in becoming esteemed leaders with outstanding problem solving and conflict resolution skills. While providing a person and family centered approach, our impeccable support team will do everything necessary to assist with integration between communities and its members.

Goal of the Program: To cultivate a desire in neighborhoods to promote and/or obtain self-sufficiency and overall wellness, to create a village. To inundate communities, schools, families and the state chiefessays.net of Maryland with the KEYS Model through service delivery and action. Use research and data to increase stakeholder relations, communication and satisfactory outcomes of measurement. To develop a competent, driven, and passionate agency. To create a national model of community wellness.

Who is on the staff and their credentials?: <https://keysempowers.org/about-us/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Everything is telehealth

Psychiatric Evaluations and Medication Management for Children



A psychiatric evaluation is a diagnostic tool employed by a psychiatrist. It may be used to diagnose problems with memory, thought processes, and behaviors. Diagnoses can include depression, schizophrenia, anxiety, bipolar disorder, and addiction. Psychiatric medication management is the process of working with a psychiatrist to ensure that your psychiatric medications are effective and safe. This may include changing doses or switching medications.

T.I.M.E. Organization Inc.

Website: <https://timeorganization.org/>

Address: Glen Burnie: 7310 Ritchie Hwy, Suite 100, Glen Burnie, MD 21061
Edmondson Avenue: 4538 Edmondson Avenue, Baltimore, MD 21229

Type of Program: Psychiatric Evaluations and Medication Management for Children

Population Served: Youth

Catchment Area: Baltimore City, Anne Arundel County and the surrounding areas

Age Criteria: speaking children - 17 yrs old

Gender Criteria: Male and Female

Type of funding:

Staff Credentials: <https://timeorganization.org/about-us/team/>

Contact Person and Hours: 410-429-0735
Edmondson Ave~ 8am-5pm Monday thru Friday
Glen Burnie~ 8am-5pm Monday thru Friday

What is a typical response time for a referral?: Call for referrals. Representative said that the online referrals sometimes get lost.

Description of the Program: Psychiatric services are provided to all youth despite the need or desire for medication as a part of their treatment plan. Our Psychiatrist and Psychiatric Nurse Practitioners provide a thorough evaluation and make recommendations that may or may not include medication.

Mission Statement: Our mission is to provide a continuum of care for individuals experiencing a vast array of mental health needs in an environment that is supportive and effective. Reach out 0-ito us to request services for yourself or someone else today.

Who is on the staff and their credentials?: <https://timeorganization.org/about-us/team/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Currently, there is a waiting list for children but not for adolescents

Advanced Behavioral Health, INC.

Website: <https://www.abhmaryland.com/index.html>

Addresses:

- Montgomery County Location:
16220 Frederick Rd, Suite 310 Gaithersburg, MD 20877
- Baltimore County Location:
5820 York Rd. Suite 202, Baltimore, MD 21212
- Prince George's County Location:
7474 Greenway Center Dr, Suite 730, Greenbelt, MD 20770
- Frederick County Location:
1003 W. 7th St., Frederick, MD 21701

Type of Program: Psychiatric Evaluation & Medication Management

Population Served: Children, Youth and Adults

Catchment Area: Montgomery County, Baltimore County, Prince George's County, Frederick County, Carroll County and surrounding areas

Age Criteria: 5yrs old and up

Gender Criteria: Male and Female

Staff Credentials: <https://www.abhmaryland.com/about-us.html>

Contact Person and Hours:

| | |
|-------------|-----------------|
| Monday | 8:30am – 6:30pm |
| Tuesday | 8:30am – 6:30pm |
| Wednesday | 8:30am – 6:30pm |
| Thursday | 8:30am – 6:30pm |
| Friday | 8:30am – 6:30pm |
| Sat. & Sun. | CLOSED |

What is a typical response time for a referral?: 24- 48hrs

Description of the Program: Our team of highly trained and experienced Psychiatrists and Nurse Practitioners will provide a comprehensive approach to your psychiatric needs. Our team of Psychiatrists and Nurse Practitioners coordinate care with all collateral involved with our client population.

Mission Statement: Serve the community's complex mental health needs regardless of race, gender, age, religion and identity. Our commitment to diversity and inclusion drives us to do our best every day.

Goal of the Program: Provide mental health services to help minimize obstacles and maximize recovery for the promotion of overall wellbeing of diverse individuals and communities.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Currently ABH has moved to the Hybrid model utilizing both Telehealth and in-person appointments case by case. We continue to strive to meet the complex mental health needs of our individuals to promote a healthy community.

Maryland Wellness

Formerly known as BACHS Healthcare

Website: <https://mdwellness.org/>

Address: Waldorf- 2255 Crain Hwy, Unit #106, Waldorf, MD 20601/ 301-932-9828

Baltimore (Main Office)- 4128 Hayward Ave, Baltimore, MD 21215/ 9am-5pm/ 410-314-1030

Cumberland- 519 N. Mechanic Street, Cumberland, MD 21502/ 301-777-9600

Lanham- 4200 Forbes Blvd. #104, Lanham, MD 20706/ 301-429-6100

Oakland- 232 E. Alder St., Oakland, Maryland 21550/ 301-777-9600

Type of Program: Medication Management

Population Served: Children and adults

Catchment Area: serve clients in Baltimore, Waldorf, Cumberland, Lanham, Oakland and the Hagerstown/Frederick areas.

Age Criteria: 5 and up

Gender Criteria: Male and Female

Transportation: Yes, they provide MTA bus passes or arrange for Uber pick-ups.

Insurance: Medicaid, Medicare with Medicaid primarily - in this case, our Psychiatric Rehabilitation Services would be covered in entirety by Medicaid with the proper diagnosis and requirements. We also offer a sliding scale. Our therapists accept various insurance plans, but if someone is seeing us through PRP, more than likely, they will be qualified for all other services.

What is a typical response time for a referral?: typically able to complete an intake session within 48 hours of receiving your referral form.

Description of the Program: "Maryland Wellness is a leading Outpatient Mental Health Clinic (OMHC) that uses a person-centered approach to help clients successfully achieve their social, emotional and behavioral health needs. We provide reduced or no out-of-pocket-cost Psychiatric Rehabilitation Program (PRP)/case management services, therapy, medication management/psychiatry and substance use disorder (SUD) treatment/addictions counseling. We

also provide support to under-served individuals and priority populations, including those on Medicaid who are battling complex mental health conditions.”

Supporting Adults and Minors

- Employment and Resume Help
- Housing and Support
- Resources (Food, Clothing, etc.)
- Time Management
- Stress Management
- Job Readiness
- Obtaining Valid Identification
- Communication Skills
- Career/Life Preparedness
- School Readiness
- Social Skills
- GED and Preparedness
- Recreational Activities
- Organizational Skills
- Socialization

Mission Statement: Maryland Wellness is committed to providing individualized mental health care and life skills support to strengthen clients, families and communities

Who is on the staff and their credentials?: <https://mdwellness.org/our-team/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Telehealth/ We have begun reopening our offices in a limited capacity, but are able to see clients in the office (following COMAR with masks) or we will meet them where they are in the community. We can provide masks, if needed. We can also support them if they are looking to get a vaccination, though we don't require it. Most of our community partners have also ramped up the services they offer, so we can connect clients to appropriate wrap-around services (housing, food, clothing, job opportunities, etc.)

Outpatient Mental Health for Children



Outpatient treatment refers to non-residential treatment, in which the patient spends structured time in treatment during the day or evening and returns home each night.

T.I.M.E. Organization Inc.

Website: <https://timeorganization.org/>

Address: Glen Burnie: 7310 Ritchie Hwy, Suite 100, Glen Burnie, MD 21061
Edmondson Avenue: 4538 Edmondson Avenue, Baltimore, MD 21229

Type of Program: Outpatient Mental Health for Children (In Office/ In Home/ Telehealth)

Population Served: Youth

Catchment Area: Baltimore City, Anne Arundel County and the surrounding areas

Age Criteria: 4-17 yrs old

Gender Criteria: Male and Female

Staff Credentials: <https://timeorganization.org/about-us/team/>

Contact Person and Hours: 410-429-0735
Edmondson Ave~ 8am-5pm Monday thru Friday
Glen Burnie~ 8am-5pm Monday thru Friday

What is a typical response time for a referral?: Call for referrals. Representative said that the online referrals sometimes get lost.

Description of the Program: Outpatient Mental Health Clinic is a full-service clinic that provides home based, school based and on-site individual, family and group therapy. All clients, with non-emergent needs, are evaluated by our Psychiatrist for medication management needs within 30 days of initiation of services and within 5 days for those with urgent psychiatric needs.

Mission Statement: Our mission is to provide a continuum of care for individuals experiencing a vast array of mental health needs in an environment that is supportive and effective. Reach out 0-ito us to request services for yourself or someone else today.

Insurance: Clients must have Medical Assistance or they may be uninsured in the process of applying for Medical Assistance.

Who is on the staff and their credentials?: <https://timeorganization.org/about-us/team/>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Currently, there is a waiting list for children but not for adolescents

Above All Odds

Website: <https://aboveallddsmd.com/>

Address: (Baltimore) 11 E Lexington St., Suite 400, Baltimore, MD 21202

(Largo) 9500 Medical Center Dr., Suite 265, Largo, MD 20774

Type of Program: Outpatient Mental Health Services

Population Served: Adolescents and Adults

Catchment Area: Surrounding areas of both locations

Age Criteria: 4yrs old to adults

Gender Criteria: Male and Female

Insurance: Website says “We accept Medicaid, private insurance and have a sliding scale fee available for persons interested in private pay.” Per my phone call, the Representative said only Medicaid, so be sure to ask.

Staff Credentials: Licensed Addiction counselors and Social workers

Contact Person and Hours:

Baltimore (443) 708-5699 Monday - Friday 9AM - 7PM/ Saturday 10AM - 3PM Sunday
Available Upon Request

Largo (240) 582-6300 Monday - Friday 9AM - 7PM/ Saturday 10AM - 3PM/ Sunday Available
Upon Request

What is a typical response time for a referral?: 24hrs. Referrals can be submitted online or call the office.

Description of the Program: *Assessments and Evaluations*

Includes a one-on-one client interview and a review of the client’s personal and medical history to assist the therapist in developing an individualized behavioral health treatment plan.

Individual Therapy

45–60 minute, one-on-one sessions with a behavioral health professional.

Family Therapy

Addresses issues that affect the psychological and emotional health of the family, such as substance use issues, the manifestations of mental health conditions, and major life transitions like death, relocation, and divorce.

Group Therapy

Includes sessions on grief and loss, domestic violence support, teen issues, and more that are often offered in tandem with other outpatient mental health services.

Medication Management

We monitor patients' medications to avoid potentially dangerous interactions and complications, and assure compliance with the prescribed regimen.

One or a combination of these services are used to assist our recipients who are dealing with life challenges, that may include one or more of the following: relationship and/or behavioral issues, depression, anxiety, trauma, substance use, or the manifestations of mental illness.

Mission Statement: *We promise* to always put our recipients and the communities we serve first. Our highly trained professionals deliver on that promise by providing compassionate behavioral health care that promotes safety and preserves the dignity of all who entrust us with their care.

Goal of the Program: *We understand* that each person is the result of a complex set of factors and influences. When it comes to the right blend of support and services for each individual, one size does not fit all. Instead, we strive to create a path to wellness for each recipient we serve that is as unique as they are.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offering telehealth services and in person

University Of Maryland Medical Center- Child & Adolescent Psychiatry

Website: <https://www.umms.org/ummc/health-services/psychiatry/services/child-adolescent>

Address: Walter P. Carter Center- 701 W. Pratt St., Baltimore, MD 21201

Type of Program: Inpatient and Outpatient Mental Health Services

Population Served: Children and Adolescents

Catchment Area: Baltimore City and surrounding countries

Age Criteria: 5-18 years old

Gender Criteria: Males and Females

Staff Credentials: Our team includes child psychiatrists, psychologists, clinical nurse specialists, and licensed social workers.

Contact Person and Hours: Outpatient Child Psychiatry Program: 410-328-601 and Inpatient/Partial Programs: 410-328-6231

Description of the Program: Trauma can affect the entire family. Our team in the Trauma Disorders Clinic recognizes this and provides services for both the child and their family. The services include, Individual therapy, Parent education, Family therapy, Medication management, Stress management, and Group therapy.

Goal of the Program: The Trauma Disorders Clinic utilizes a multidisciplinary treatment approach.. The team meets weekly and works closely together as they provide comprehensive treatment for the child and their family.

Does the program accept justice involved clients?: Yes

Benefit to our program: A trauma disorder resource

Live Benevolent Behavioral Health Services

Website: <https://www.livebenevolent.org/outpatient-mental-health>

Address: 6609 Reisterstown Rd, Suite 205, Baltimore, MD 21215

Type of Program: Outpatient Mental Health Clinic

Population Served: Youth, Adults and Families

Catchment Area: Baltimore City

Age Criteria: 5-65 yrs old

Gender Criteria: Male and Female

Contact Person and Hours:

Hours: M-F 9AM-6PM, Sat 10am-3pm

Phone: 443-835-3539

Email: info@livebenevolent.org

CEO: Lamar Purnell (L.Purnell@livebenevolent.org)

What is a typical response time for a referral?: Same Day

Insurance: Medicaid

Description of the Program:

Assessments and Evaluations

Includes a one-on-one client interview and a review of the client's personal and medical history to assist the therapist in developing an individualized behavioral health treatment plan.

Individual Therapy

45–60 minute, one-on-one sessions with a behavioral health professional.

Family Therapy

Addresses issues that affect the psychological and emotional health of the family, such as substance use issues, the manifestations of mental health conditions, and major life transitions like death, relocation, and divorce.

Group Therapy

Includes sessions on trauma, grief and loss, domestic violence support, teen issues, and more that are often offered in tandem with other outpatient mental health services.

Medication Management

We monitor patients' medications to avoid potentially dangerous interactions and complications, and assure compliance with the prescribed regimen.

One or a combination of these services are used to assist our clients who are dealing with life challenges, that may include one or more of the following: relationship and/or behavioral issues, depression, anxiety, trauma, substance use, or the manifestations of mental illness.

Mission Statement: Live Benevolent is here to provide aid and comfort to individuals, groups and communities impacted by substance use, violence, tragedy or traumatic events.

Goal of the Program: Live Benevolent believes that everyone should have access to quality mental health services. This is why it is our priority to provide a wide-range of prominent services accessible mental health treatment to children, adults and families in Baltimore City.

Who is on the staff and their credentials?: Licensed Mental Health Professionals

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offering Telehealth and in person services

National Pike Health Center

Website: <https://www.nphcinc.com/index.php>

Address: Catonsville- 5411 Old Frederick Road, STE 13&14, Baltimore MD 21229
Downtown- 1201 W Pratt St. D, Baltimore, MD 21223
Dundalk- 23 Shipping Pl, Dundalk, MD 21222

Type of Program: Outpatient Mental Health Treatment

Population Served: Children, Youth and Adults

Catchment Area: Baltimore County, City and surrounding areas

Age Criteria: 6 and older

Gender Criteria: Males and Females

Insurance: Medicaid only

Transportation: within a 5 mile radius of location

Contact Person and Hours:

Catonsville: Mon - Fri 9:30am - 8:30pm

Dundalk: Mon - Fri 9:30am - 8:30pm

Downtown: Mon - Fri 9:00am - 7:00pm

All locations Appointment only on weekends

What is a typical response time for a referral? Referral Services

Referrals are accepted for our OMHC and PRP Mon-Thurs between the hours of 9:30am – 8:00pm. An intake coordinator or office manager will be available at the aforementioned times to take your referral. We accept faxed referrals 24 hours per day. Please allow at least 2 business days for someone to contact you regarding faxed referrals. Referring agencies may be asked to complete a referral form and send supporting documentation.

To make an OMHC referral please click on the following National Pike Health Center referral form. Please allow 1-2 business days for someone to respond to your online referral. If you have an emergency referral, please call the office to speak with someone immediately, (410) 744-8100 Catonsville. (410) 282-5401 Dundalk.

National Pike accepts referrals from parents, legal guardians, schools, Department of Social Services, Department of Juvenile Services, physicians offices, health facilities, Shelter Programs, Group Homes, inpatient psychiatric units, and various agencies. Clients are accepted into the program after completion of the screening and intake process.

Each prospective client will need to present copies of the following:

- Birth Certificate
- Immunization Record
- Physical Examination
- Insurance Card
- Social Security Card
- School Records (report card, IEP) for children and adolescents
- Proof of Guardianship (for children)
- Prior Mental Health History

PRP Referral Services

National Pike's Psychiatric Rehabilitation Program accepts referrals from licensed therapists only. If you are a licensed therapist and would like to refer one of your therapy clients to our Psychiatric Rehabilitation Program, please click on the following: adult clients or child/adolescent clients. Please allow 1-2 business days for someone from our Rehabilitation Program to respond to your online request. You may also call the office and speak with our Rehabilitation Director for further direction.

Description of the Program: Outpatient Mental Health Clinic works in tandem with our comprehensive psychiatric rehabilitation program. The OMHC provides individual, group and family therapy, and medication management services. We offer services for life challenges, relationship issues, behavioral issues with a child or teen, depression, anxiety, trauma and persistent mental illness.

Offers Individual therapy, family therapy, group therapy, diagnostic evaluation, psychiatric evaluation, medication management and consultation, psychiatric rehabilitation program, advocacy in court and community, linkage with community resources, school liaison.

Mission Statement: National Pike Health Center was founded as a clinic dedicated to offering behavioral health counseling to the children, adolescents, adults, and families served. Decades later with 3+ locations, we are more committed than ever to providing these clients with quality, service, and a sense of community.

Goal of the Program: a single place where clients could receive comprehensive mental health care.

Who is on the staff and their credentials?: <https://www.nphcinc.com/careers>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Telehealth

Positive Steps

Website: <https://www.positivestepsllc.org/index.html>

Address: 5710 Bellona Ave. Suite 102, Baltimore, MD 21212

Type of Program: Outpatient Mental Health Clinic

Population Served: children, Youth and adults

Catchment Area: Baltimore City and County

Age Criteria: children, Youth and adults

Gender Criteria: Male and Female

Contact Person and Hours: Email- info@positivestepsllc.org / Phone- (410) 878.6404/

Fax- (410)779-9147

What is a typical response time for a referral?: Please [click here to download](#) and complete the Mental Health/Substance Abuse referral form. Your completed referral form can be faxed to us using the fax number above or emailed to info@positivestepsllc.org. Once we receive your form, we will be in contact with you within 24 hours to confirm receipt of the referral.

Description of the Program: Services include: Psychiatric Evaluations and Diagnosis, Medication Management, Individual Counseling (in-home counseling available), Group Counseling, Family Counseling, Couples and Marital Counseling, Family psychoeducation, Anger Management, Services available for children, adolescents and adults, 24/7 crisis support

Mission Statement: “Positive Steps is to help individuals in our community take the necessary steps toward becoming happy, healthy, productive members of our society.”

Who is on the staff and their credentials?: We have a team of licensed mental health professionals including: LCSW-C, LCPC, LMSW and LGPCs.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Offers virtual and in person services.

Re-Engagement Initiative



Re-engagement initiative is to connect youth, who have not graduated from high school and/or are unemployed, with the resources needed to obtain educational assistance and employment opportunities.

Lead 4 Life

Website: <https://lead4lifeinc.org/our-programs/re-engagement-initiative/>

Address: 145 W. Ostend Street, 6th floor, Baltimore, MD 21230

Type of Program: Re-Engagement Initiative

Population Served: Children, Adolescents and Adults

Catchment Area: Baltimore City, Baltimore County, and surrounding areas at this location

Age Criteria: 16-24 yrs old

Gender Criteria: Male and Female

Staff Credentials: Licensed therapist and Social Workers

Contact Person and Hours: 240-499-8949

MONDAY-THURSDAY 8AM- 5PM/ FRIDAY 9AM-3PM/ SATURDAY 9AM-12PM

What is a typical response time for a referral?: 24 to 48 hrs

Funding: Montgomery County Department of Health and Human Services and Baltimore City Family League.

Insurance: Medical Assistance and Private Pay

Description of the Program: Through our Re-Engagement Initiative (RI), we are able to connect youth, who have not graduated from high school and/or unemployed, with the resources needed to obtain educational assistance and employment opportunities. We help these individuals successfully navigate monumental life changes so that they may set goals, achieve their dreams, and realize their potential. Re-Engagement participants are individuals who have not received a high school diploma or an academic alternative—such as the GED—and seek assistance with workforce development skills.

Our staff helps participants reconnect to educational and employment opportunities through a specialized network of community leaders and professionals. RI services support the participant in securing the following requirements:

- High School Diploma
- GED Certification
- Employment and Training
- Apprenticeships
- Internships

Mission Statement: At Lead4Life, we strive to empower every participant in our programs so that they may find their purpose, achieve their goals, and become poised, productive members of their community. We advocate for those in need and assist each and every individual by providing compassionate education and valuable resources and tools so that they can make the very best decisions and develop important life, social, and competency skills.

Goal of the Program: an effort to reduce the number of youth and young adults entering the juvenile justice system, as well as many out-of-home placements, and the youth recidivism rate in our surrounding communities. Our programs are developed utilizing restorative justice, strength-based models, trauma-informed approaches, client-centered practices, and community service initiatives. Together, we are the village making a difference.

Who is on the staff and their credentials?: <https://lead4lifeinc.org/who-we-are/#ourmission>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: flexible, in-office or telehealth communication that's meeting participants where the clients are at

LGBTQ Services



LGBTQ services provide confidential, inclusive, and culturally competent care for all your health care needs. We make every effort to provide inclusive sexual and reproductive healthcare services, easy access to mental health services, and support for all forms of gender identity and expression.

PFlag

Website: <https://pflag.org/>

Address: Baltimore, 21231, but they have different chapters in Maryland

Type of Program: Non-profit agency for peer support, education, and advocacy

Population Served: Teens-adults

Catchment Area: Maryland and surrounding areas

Age Criteria: No age limit

Gender Criteria: Open to all genders

Type of funding: Non-profit

Contact Person and Hours: PFLAG National Office, *1625 K Street NW, Suite 700, Washington, DC 20006*, (202) 467-8180 or Mark Ridderhoff at pflagbaltimore@gmail.com, Monday- Friday 8:30 AM- 4:30 PM

Description of the Program: PFLAG National's largest program is supporting its network of more than 400 chapters, which crosses the entire U.S. From publications to online learning programs, to advocacy support and media training.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Some chapters have support groups virtual and some chapters are meeting in person. The Baltimore chapter support groups are virtual, but you are advised to call each chapter beforehand.

Benefit to our program: They provide resources, support and networking organizations for the LGBTQ community.

Chase Braxton-The Center for LGBTQ Health Equity and Gender Affirming Care

Website: <https://chasebrexton.org/services/center-lgbtq-health-equity>

Address: Baltimore, Columbia, Easton, Glen Burnie, MICA, and Randallstown

Type of Program: Health, Education and Trainings, and Advocacy

Population Served: Children, youth, and adults

Catchment Area: Maryland

Contact Person and Hours: 1111 N. Charles Street, 2nd Floor; 410-837-2050 ext. 1049, Our Mt. Vernon, Glen Burnie, and Randallstown centers are currently open Monday through Thursday, 8 a.m. to 8 p.m., and Friday 8 a.m. to 5 p.m. Easton Center will be open Monday through Friday, 8:30 a.m. to 5 p.m. Through May 2, Columbia Center will be open Monday to Friday, 8 a.m. to 5 p.m. The hours shown below may vary in accordance with our hours of operations during the COVID-19 pandemic.

Description of the Program: Like all groups that have been historically linked to discrimination and exclusion, LGBTQ people have less access to health care, have worse health outcomes, and are at a higher risk for certain conditions.

At The Center for LGBTQ Health Equity, we are working to understand and end the health disparities that disproportionately affect LGBTQ communities so that all LGBTQ people have “the opportunity to be as healthy as possible.”

Gender-affirming care programs help to ensure quality informed care for trans women, trans men, non-binary, and others who have health care needs that are often overlooked by conventional health care organizations. Our goal is not to treat you “*regardless of*” who you are, but to affirm and help you become who you are!

Mission Statement: To create health equity for LGBTQ patients in our communities and around the world through better health care services, education, and advocacy.

Who is on the staff and their credentials?: Executive director, education coordinator, family practice physician assistant and the gender-affirming health care coordinator,

manager of Psychosocial Services and Older Adult Programming, and board-certified pediatric endocrinologist and lead physician for gender-affirming (transgender) care

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Telehealth and in person

Benefit to our program: Provides health, education, and advocacy resources for our youth

House of Ruth

Website: <https://hruth.org/>

Address: 2201 Argonne Dr, Baltimore, MD 21218 and Prince George County

Type of Program: Intimate partner violence, counseling, crisis chat line:

Monday – Thursday: 12 am – 11:59 pm

Friday: 12 am – 8 am

Saturday: unavailable

Sunday: 12 pm – 8 pm

24/7 crisis hotline

new 84-bed shelter and 6 apartment transitional housing

Population Served: Children, youth and adults

Catchment Area: Baltimore

Type of funding: Non-profit

Contact Person and Hours: 410-889-0840, 24-hour Hotline: 410-889-RUTH (7884), Línea en Español: 410-732-2177

Description of the Program: House of Ruth Maryland leads the fight to end violence against women and their children by confronting the attitudes, behaviors and systems that perpetuate it, and by providing victims with the services necessary to rebuild their lives safely and free of fear. House of Ruth Maryland takes pride in being an open and safe place for all victims, including the queer/LGBTQIA+ community, to seek help, guidance, and support.

Who is on the staff and their credentials?: Licensed attorneys and therapists, english and bilingual safe house coordinators, childcare after school teachers, and education and training coordinators.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Open in person

LGBTQ-affirming community spaces in Baltimore

All safe spaces for LGBTQ clients to feel welcome and engage in a safe space in eating, reading, and socializing with peers.

Dovecote Café

2501 Madison Ave, Baltimore MD 21217

(443) 961-8677

Email: events@dovecotecafe.com

Cafe Hours:

Monday-Closed

Tuesday-Friday 7am-4pm

Saturday-Sunday 8am-4pm

Food cafe and community event space.

Open in person

Safe place to eat and socialize

[Red Emma's BookStore and CoffeeHouse](#)

3128 GreenMount Ave

Baltimore, MD 21218

(410) 601-3072

info@redemmas.org

Wednesday-Saturday: 8:00 AM- 10:00 PM

Open in person/ We are a worker cooperative bookstore, cafe, and community events space.

[Impact Hub- Community gathering, collaborative workspace](#)

10 E North Ave, Baltimore, MD 21202

Hours: Monday- Thursday: 10 AM- 5 PM and Friday-Sunday: Closed

(443) 821-7482

It is Membership based

We support a community of innovators and entrepreneurs to scale and sustain their initiatives. Our inspiring workspace and innovative programming build the connections and skills people need to grow and thrive. Together, we are building an innovative local economy that advances equity and civic wealth.

We catalyze positive growth. Working alongside a supportive community propels entrepreneurs forward through trusted relationships and tailored resources to match any stage, sector, or idea. Impact Hub connects people to opportunities to advance change in these key impact areas: education + youth; social justice, health + wellness; arts + design; community development + housing; city planning + transit; workforce + economic opportunity; green + stability.

National LGBTQ Helplines

[Fenway Health's LGBT Helpline](#)

888-340-4528 or 617-267-9001

Ages 25+
Anonymous and confidential
Hours: Mon.-Sat., 6-11 p.m.

[Peer Listening Line](#)

800-399-PEER or 617-267-2535

Ages 25 and under
Anonymous and confidential
Hours: Mon.-Sat., 5:30-10 p.m.

[Gay, Lesbian, Bisexual and Transgender National Hotline](#)

1-888-843-4564

E-mail: help@GLBThotline.org
Hours: (Eastern Time) Monday - Friday 4 p.m.-midnight; Saturday: noon- 5 p.m.
(Pacific Time) Monday- Friday 1p.m.- 9 p.m.; Saturday 9 a.m.- 2 p.m.

[GLBT National Youth Talkline](#)

1-800-246-PRIDE (77433)

Ages 25 and under
Hours: (Eastern Time) Mon.-Fri., 4 p.m.-midnight; Sat., noon-5 p.m.,
(Pacific Time) Mon.-Fri., 1p.m.- 9 p.m.; Sat., 9 a.m.-2 p.m.

Housing Services For Youth & Young Adults



Programs to connect people who have experienced homelessness to stable, permanent housing along with the services they need to ensure they never experience homelessness again.

Springboard Community Services/ Family and Children Services

Website: <https://www.springboardmd.org/>

Address: Baltimore City Office - 4623 Falls Road, Baltimore, MD 21209

(410) 366-1980

(800) 899-4601 (toll free)

Type of Program: Supporting Homelessness and Unstably Housed Youth and Young Adults

Population Served: Youth and families

Catchment Area: Columbia, Westminster, Laurel, Bel Air, Baltimore City and surrounding Areas

Age Criteria: Youth and families in need of housing

Gender Criteria: Male and Female

Type of funding: Corporate Sponsors - <https://www.springboardmd.org/our-sponsors/>

Transportation:

Insurance:

Contact Person and Hours:

What is a typical response time for a referral?:

Description of the Program: *St. Ambrose*- SCS partners with St. Ambrose Housing Aid Center, providing behavioral health services for young adults with a history of homelessness and/or housing instability enrolled in several of their housing programs.

Navigation- Housing Navigators assist individuals and families experiencing homelessness with their housing search process, application, and move-in process. Through the Housing Navigator's research and contacts with property owners and managers, Navigators are able to find and secure permanent housing opportunities. Springboard Community Services is a Navigator Agency.

Rapid Rehousing (RRH) works with Springboard clients to obtain short-term rental assistance and permanent housing. The Rapid Rehousing Case Managers work with clients to ensure that they are able to independently meet and maintain their rent and housing into the future. Contact *The Youth Homelessness Demonstration Program (YHDP)* is part of a US Department of Housing and Urban Development's (HUD) initiative designed to prevent and end youth homelessness. Since the spring of 2021, Springboard has been a part of Baltimore City's YHDP program. Baltimore City is one of 23 communities selected to participate in the HUD program.

Springboard's navigators and case managers serve as liaison between the youth, schools, family members, and community providers to find housing for unstably housed individuals aged 14 -24 years-old.

Services include:

- Short Term Financial Assistance (eligible to assist households providing care towards youth who are temporarily residing with relatives, friends, and others who are not their parents or guardians)
- Conflict Resolution & Mediation
- Crisis Intervention Services
- Family Mediation & Reunification (natural or chosen family relationships)
- Case Management and Peer Support Services
- Counseling and Psychiatry Services Available
- Navigation and connection to additional community resources to support individualized needs
- Short Term Financial Assistance with temporary child care, food, transportation.
- Case management and/or employment support
- Transportation support
- Connectivity support (i.e. cell phone)
- Brief housing support (up to three nights)
- Navigation and connection to community unity resources to support individualized needs
- Including referrals for legal assistance, connections to public, subsidized, and private housing options

For more information and to access YHDP services contact:

Restoration Gardens 1 is a residential building with 44 apartments that are home to young people ages 18-24 years old who were experiencing homelessness or lacked a stable and safe living environment.

Through Springboard the young adults gain access to supportive services and structured community programs that will aid in their ability to set and achieve long-term success in the areas of housing stability, mental wellness, and self-sufficiency.

Mission Statement: Transforming the lives of children and adults by providing opportunities to build self-confidence, resilience and hope.

Goal of the Program: Our aim is to make mental health services accessible to all. Our vision guides our goals for the long term. It is our North Star. It shows what we are working toward when we think about the big picture. It shapes the future of our organization.

Who is on the staff and their credentials:

<https://www.springboardmd.org/behavioral-health-team/>

Benefit to our program: Supplying housing resources to our clients

AIRS | EHM | City Steps

Website: <https://airseffect.org>

Address: 1800 North Charles Street, Ste. 700, Baltimore, Maryland 21201

Type of Program: Supports youth with AIDS, disabilities, and homelessness

Population Served: Youths

Catchment Area: Baltimore City and Baltimore County

Age Criteria: 14 years old- 24 years old

Gender Criteria: Males and Females

Type of funding: Non- profit

Contact Person and Hours: (410) 576-5070 and info@airshome.org

Description of the Program: The services consist of a comprehensive array of housing and resources including transitional housing, permanent supportive housing, case management, life skills and workforce development.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Main office closed, but still accepting applications

Sasha Bruce

Website: <https://www.sashabruce.org>

Address: 741 8th Street, SE Washington, DC 20003

Type of Program: Independent Living and Group homes

Population Served: Youth and young adults

Age Criteria: 12-24 yrs old

Gender Criteria: male and female

Contact Person and Hours: 202-675-9340/ 202-713-5667

What is a typical response time for a referral?:

Description of the Program:

- 24 hrs Shelters
- Resources
- Long Term Shelters
- Court Appointed Alternatives

Mission Statement: Sasha Bruce Youthwork is to improve the lives of runaway, homeless, abused, and neglected at-risk youth and their families in the Washington area

Goal of the Program: Safely house homeless youth

Does the program accept justice involved clients?: Yes

Benefit to our program: provides alternate housing to homeless youth and provides life skills, workforce development and education services.

NCIA/ National Center on Institutions & Alternatives

Website: <https://www.ncianet.org/community-living-residential/>

Address: Multiple Housing Locations

Type of Program: Community Living/ Residential

Population Served: Adults with physical/intellectual disabilities or complex needs

Age Criteria: Adult

Gender Criteria: Male and Female

Transportation: offered with other programs

Contact Person and Hours: Administrative Office- (443) 780-1300

What is a typical response time for a referral?: For more information about our Community Living Program contact communityliving@ncianet.org

Description of the Program: NCIA's Community Living program helps people live full and active lives in their community in homes and apartments throughout Baltimore County, Baltimore City and Laurel.

NCIA staff assist adults with disabilities in making community connections and developing skills for independent living while promoting a socially active lifestyle. NCIA's newly appointed homes and apartments enable people to live alone or with roommates of their choosing. Staffing supports are tailored to each person's supervision and support needs. NCIA provides staffing, case management, clinical, and nursing supports to ensure that person-centered objectives are realized. Throughout this process, family relationships and support are also strongly encouraged.

Mission Statement: "To help create a society in which all persons who come into contact with human service or correctional systems are provided an environment of individual care, concern, and treatment. NCIA is dedicated to developing quality programs and professional services that advocate timely intervention and unconditional care."

Does the program accept justice involved clients?: Yes, depending on the charges.

Benefit to our program: Offers housing

Harbel

Website: <https://harbel.org/prevention-and-recovery/>

Address: 5807 Harford Road, Baltimore, MD 21214

Type of Program: Housing Partnership

Population Served: Adults and Families

Catchment Area: Baltimore City and County

Age Criteria: Adolescents and Adults

Gender Criteria: Males and Females

Contact Person and Hours: 410-444-9152 / Mon.- Friday: 9 AM-4:30 PM
<http://www.harbel.org/staff.html>

Description of the Program: HARBEL Housing provides comprehensive homeownership education and counseling services to promote communities throughout Baltimore City and Baltimore County. We ensure that homebuyers who participate in our program become successful, long-term residents.

- Loss Mitigation and Foreclosure Prevention
- Workshops and Counseling Services
- First-time Homebuyer Clients
- Homebuyer education
- Pre-purchase Counseling and Credit Counseling
- Pre Settlement Workshop

Mission Statement: HARBEL is a caring multipurpose organization that works to build and support our communities through service, advocacy, and empowerment. The foundation of our support to northeast Baltimore is built upon the three pillars of housing, prevention and recovery and community service. Now celebrating over 50 years of operation, HARBEL's mission is more important than ever.

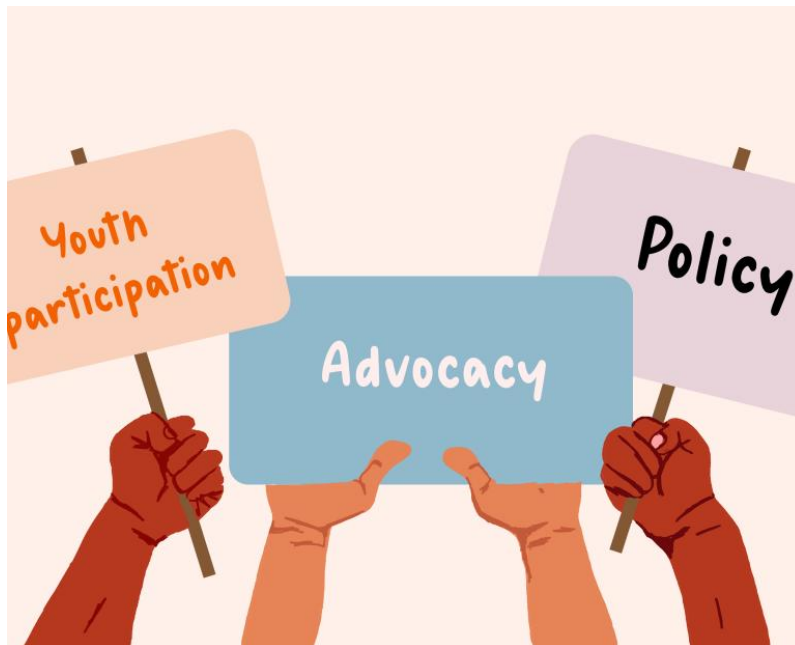
Who is on the staff and their credentials?: Licensed Addiction counselors and Social workers

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to service: 50/50 In person and virtual

Benefits to our Program: Can connect children and adults

Youth Advocacy



Youth advocacy is the process of identifying, understanding, and addressing issues that are important to young people.

24 and None

Website: <https://www.apdmaryland.org/current-initiatives/24-and-none>

Type of Program: Youth Advocacy

Population Served: Youth and Young adults

Catchment Area: State of Maryland

Age Criteria: 14 years old- 26 years old

Gender Criteria: All genders

Contact Person and Hours:

Goal of the Program: Who have personally experienced the juvenile justice system or who are interested in transforming the juvenile justice system and dismantling the prison industrial complex. With the guidance of the Project Coordinator, participant-members will engage in a cohort-style model to learn about systems of power and oppression, the fight for and the interconnectedness of racial equity in fights around justice reform, and gain skills to launch and run an effective campaign/movement.

Who is on the staff and their credentials?: Project Coordinator

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Currently In person

Benefit to our program: Assists individuals with sharing their experience with peers and making change in the community

Education Services



Education services provide instruction and training in a wide variety of subjects. This instruction and training is provided by specialized establishments, such as schools, colleges, universities, and training centers.

Academics & GED

Website: <https://dors.maryland.gov/consumers/WTC/Pages/academics.aspx>

Type of Program: GED Program

Population Served: Individuals with Disabilities

Catchment Area: State of Maryland

Age Criteria: 18 and older

Gender Criteria: All genders

Contact Person and Hours:

Description of the Program:

Mission Statement:

Goal of the Program:

Who is on the staff and their credentials?: Certified teachers

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: In person and virtual

Benefit to our program: Assists individuals with learning disabilities

Conflict Resolution Center Baltimore County

Website: <https://crcbaltimorecounty.org/>

Address: 9700 Old Harford Road, Cockeysville, MD 21030

Type of Program: IEP Facilitation

Population Served: Youth in Education

Catchment Area: Baltimore County

Age Criteria: School Aged Children

Gender Criteria: Male and Female

Contact Person and Hours: Monday- Friday 9am- 4pm

What is a typical response time for a referral?: <https://crcbaltimorecounty.org/referral-forms/>

Description of the Program:

IEP facilitators:

- Talk to parents and school personnel before meeting
- Help Participants and school personnel before the meeting
- Support development of an agreed upon agenda

In Order to:

- Ensure everyone gets heard
- Increase effectiveness of team meetings
- Focus Discussion
- Reduce conflict escalation
- Assist team in reaching agreement

IEP facilitators are not advocates or decision makers. Instead, they are a neutral, third party who supports the work of the entire group.

Mission Statement: To support the resolution of interpersonal and community conflict through the use of Community Mediation, Community Conferencing, and other restorative justice service and education. CRCBC services are available to all persons and organizations in Baltimore County, at convenient times and locations, provided by trained individuals that honor the diversity of the community

Goal of the Program: The Conflict Resolution Center of Baltimore County envisions a world where the power of conflict is used to build strong, stable, and peaceful communities

Who is on the staff and their credentials?: All staff members are required to go through adequate training for their position

Does the program accept justice involved clients?:

COVID-19 Barriers to services:

Benefit to our program: Help clients in need of an IEP

South Baltimore Learning Center

Website: <https://southbaltimorelearns.org/>

Type of Program: GED Program and National External Diploma Program

Population Served: Adults

Catchment Area: Baltimore

Age Criteria: 18 and older

Gender Criteria: All genders

Contact Person and Hours: 410-625-0275 on Mondays-Fridays from 8:30 AM-4:30 PM

Mission Statement: The mission of SBLC is to improve the self-sufficiency of educationally disadvantaged adults.

Goal of the Program: Our goal is to provide adults with the most appropriate literacy course offerings, designed to suit their abilities, improve their performance, and ensure their success; in this way, by creating a positive education experience that meets each individual's needs, we help them to: achieve personal educational goals, increase their personal self-esteem, and discover new ways to extend learning, beyond the classroom.

Who is on the staff and their credentials?: Certified teachers

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: In person

Benefit to our program: Assists individuals with his learning and gives bus tokens to participants

Vocational Training Programs



Vocational training is the instructional programs or courses that focus on the skills required for a particular job function or trade.

Center for Urban Families

Website: <https://www.cfuf.org/programs/>

Address: 2201 N. Monroe St. Baltimore, Md 21217

Type of Program: Vocational Training Programs

Population Served: Young Adults and Adults

Catchment Area: Baltimore City and County

Gender Criteria: Male and Female

Contact Person and Hours: 410.367.5691

What is a typical response time for a referral?: No referral, just call and get the dates for the next workshops

Description of the Program: Strive Baltimore- an intensive 3-week workshop that teaches resume writing, interviewing, and training to help individuals obtain and retain employment

Back to Business- 3 day job readiness training to help refresh and focus on job search skills of individuals looking for employment with prior work experience

Baltimore BOOST (Boosting Opportunities for Social and Economic Mobility for Families)- CFUF and Baltimore City Community College (BCCC) collaborate to help “individuals with low incomes, access to work and life skills training, BCCC job training certification programs, job placement and retention support, and other supportive services to accelerate social and economic mobility.”

Mission Statement: Our core mission is to strengthen urban communities by helping fathers and families achieve stability and economic success.

Who is on the staff and their credentials?: <https://www.cfuf.org/our-team/>

Does the program accept justice involved clients?: Yes

Benefit to our program: Provides vocational training and education about the workforce

Living Classrooms

Website: <https://livingclassrooms.org/programs/project-serve/>

Address: 1501 E. Fayette Street, Baltimore, MD, 21231/ 2101 E Biddle St, Balt. MD 21213

Type of Program: Vocational Training

Population Served: Youth and Adults

Catchment Area: Baltimore City and County

Age Criteria: 16 yrs old and up

Gender Criteria: Male and Female

Contact Person and Hours: Nicole McDaniels - nmcdaniels@livingclassrooms.org

What is a typical response time for a referral?: within 24 - 48 hrs

Description of the Program: Members spend 4-6 months in the program where they are provided with training and resources so they may obtain sustainable living-wage employment. Project SERVE uses evidence-based practices for re-entry initiatives in a model that provides pre-release support, rapid attachment to employment, barrier mitigation and career planning, career readiness and paid occupational skills training, career placement, and 12 months post-program follow-up support. The program provides intensive job training in general skills (construction/general carpentry, landscaping, maintenance) while participants revitalize Baltimore neighborhoods. The community revitalization projects provide Project SERVE participants with intensive support in acquiring job skills, nurture a sense of community stewardship, and improve physical conditions in the community. Participants gain on-the-job experience as they learn to operate bobcats, dump trucks, chain saws, and other commercial equipment while working as a team.

Goal of the Program: The major goals of SERVE are to decrease the overall crime rate in Baltimore City by decreasing recidivism rates; positively impact communities with direct services; provide workforce development; increase education and service-learning opportunities; help keep city neighborhoods clean and safe by decreasing environmental hazards and risks to public safety, and; help provide housing renovations for low-income residents.

Who is on the staff and their credentials?: <https://livingclassrooms.org/about-us/leadership/>

Does the program accept justice involved clients?: Yes

Benefit to our program: Accepts justice involved clients while detained and once they are released to help them find appropriate work/ trades needed to be successful.

Baltimore County Workforce Development

Website: <http://www.dllr.state.md.us/county/baco/>

Address:

Baltimore County Workforce Development Center at Eastpoint
7930 Eastern Ave. Baltimore, MD, 21224
Telephone: 410-288-9050 ext 424 Fax: 410-288-9260
eastwdrc@baltimorecountymd.gov

Baltimore County Workforce Development Center at the Library Center
3637 Offutt Rd. Randallstown, Md 2133
Telephone: 410-887-8912 Fax: 410-496-3136
lcwdrc@baltimorecountymd.gov

Baltimore County Workforce Development Center at Hunt Valley
11101 McCormick Rd, Suite 102, Hunt Valley, MD 21031
Telephone: 410-887-7940 Fax: 410-329-1317
huntvwdc@baltimorecountymd.gov

Type of Program: Workforce development agencies

Catchment Area: Baltimore County

Age Criteria: 18 and up

Gender Criteria: Male and Female

Contact Person and Hours: The Baltimore County Workforce Development Center at Eastpoint is open Monday through Friday from 8:30 a.m. to 4:00 p.m. Computer labs close at 4:00 p.m.

The Baltimore County Workforce Development Center at Liberty Center is open Monday from 10:00 a.m. to noon and 1:00 p.m. to 3:30 p.m. and Tuesday through Friday from 9:00 a.m. to noon and 1:00 p.m. to 3:30 p.m.

The Baltimore County Workforce Development Center at Hunt Valley is open Monday from 10:00 a.m. to noon and 1:00 p.m. to 3:30 p.m. and Tuesday through Friday from 9:00 a.m. to noon and 1:00 p.m. to 3:30 p.m.

Description of the Program: Welcome to the Baltimore County American Job Centers, a partnership with local workforce development agencies , providing a full range of assistance to job seekers and businesses. Baltimore County American Job Centers strive to provide customer-driven workforce services for all customers.

We provide a variety of employment and support resources to assist job seekers in achieving their employment goals. Meet with consultants to discuss career exploration, referrals to training programs, résumé preparation, and workshops to enhance job seeking skills and work readiness. Access computers with internet, printers, photocopiers, fax machines, telephones, and a variety of job search resource materials.

Does the program accept justice involved clients?: Yes

Benefit to our program: Gives opportunities and resources to Baltimore County residents in need of employment

JARC- JANE ADAMS RESOURCE CORPORATION BALTIMORE

Website: <https://www.jarcbaltimore.org/>

Address: 4910 Park Heights Ave, Suite 106, Baltimore, MD, 21215

Type of Program: Vocational Training

Catchment Area: Baltimore County and City

Age Criteria: 18yrs old and older

Gender Criteria: Males and female

What is a typical response time for a referral?: If interested, individuals need to fill out the online form to sign up for an application session. Application sessions are every other Wednesday from 9:30am-3pm. After completing the form, there will be more information sent out.

Description of the Program: JARC Baltimore provides FREE manufacturing job training in welding and CNC operation. Check out our application schedule for information regarding online sessions.

JARC Baltimore promotes strong communities, businesses, and households to ensure that people who work do not live in poverty.

Mission Statement: "JARC provides high quality skills training and support services to help lower-income and unemployed workers achieve self-sufficiency. JARC provides economic and workforce development to businesses to improve their competitiveness."

Who is on the staff and their credentials?:

<https://jarcbaltimore.org/workforce-development-mission/team/>

Does the program accept justice involved clients?:

COVID-19 Barriers to services: The application sessions are online

Benefit to our program: gives job opportunities to help those in poverty

Baltimore City Joint Apprenticeship Program

Website:

<https://humanresources.baltimorecity.gov/baltimore-city-joint-apprenticeship-program>

Address: The Baltimore City Joint Apprenticeship Program/ 201 East Baltimore Street, 2nd Floor, Baltimore, MD 21202

Type of Program: Apprenticeship Program

Catchment Area: Baltimore City

Age Criteria: 18yrs and up

Gender Criteria: Male and Female

Contact Person and Hours: 410-545-3260

What is a typical response time for a referral?:

Description of the Program: *Automotive Mechanic* - a 4-year program where instruction is given in a wide range of diagnostic, installation, maintenance and repair on a variety of automotive, heavy truck, heavy equipment and other mechanical equipment.

Electrical Mechanic - a 2-year program where instruction and on-the-job training are given in the installation, maintenance, and repair of interior/exterior electrical and power distribution systems.

Housing Inspector - a 1-year program where classroom instruction and on-the-job training are given in the inspection of the exteriors, interiors and adjacent grounds of vacant and occupied single family dwellings and exteriors and adjacent inspections of commercial properties in order to enforce the codes and ordinances of Baltimore City, including but not limited to health, housing, zoning, sanitation, building, Are and related codes.

Instrumentation Technician - a 4-year program where classroom instruction and on-the-job training are given in the maintenance, calibration and repair of hydraulic, pneumatic and mechanical equipment.

Maintenance Technician - a 3-year program where classroom and on-the-job instruction are given in maintenance and repair of electrical or mechanical equipment in a water or waste-water treatment and/or pumping facility.

Operations Technician - a 3-year program where instruction is given in the operation, maintenance and minor repair of mechanical and electrical equipment in a water and wastewater treatment plant. Apprentices will learn how to record meter and gauge readings, will learn and participate in the operation of chemical feed equipment, and will learn how to filter and regulate controls, valves and pumps.

Tree Trimmer - a 2-year training program where instruction is given in pruning, climbing, felling and treating trees.

Utilities Installer and Repairer - a 2-year program where classroom and on-the-job training are

given in the installation, maintenance and repair of water mains, service pipes, water meters, fire hydrants and related appurtenances, sanitary house connections, manholes, wastewater collection pipes, mains and storm drains.

Goal of the Program: “The purpose of the program is to ensure that the City of Baltimore has a qualified pool of journey persons who have been trained in the traditions of the craftsman. In an effort to realize the Mayor’s commitment to education and quality of life, the apprenticeship program continues to grow, offering an array of options for qualified applicants.”

Does the program accept justice involved clients?: Yes

Benefit to our program: Offers different trade skills

JOTF (Job Opportunities Task Force)

Website: <https://jotf.org/>

Address: 201 N. Charles St, Suite 2404, Baltimore, MD, 21201

Type of Program: Vocational programs

Catchment Area: Baltimore Residents

Age Criteria: must have a high school diploma or GED

Gender Criteria: Male or Female

Contact Person and Hours: (410) 234-8040 – Main/ (410) 234-8929 – Fax/ info@jotf.org

What is a typical response time for a referral?: within 24 - 48 hrs

Description of the Program: BetterU Construction Program provides – Pre-apprenticeship training in entry-level plumbing, electrical, and carpentry skills; Classroom hands-on instruction, 2 evenings per week, 14 weeks (87 hours total); Math refresher and literacy refresher classes; Stipend per class if on time; Individual case management; Certifications in OSHA 10 Safety, First Aid, CPR, and Flagger; Driver's education and money management courses; Job placement and employment retention services

Mission Statement: "To develop and advocate policies and programs to increase the skills, job opportunities, and incomes of low wage workers and job seekers in Maryland"

Who is on the staff and their credentials?: <https://jotf.org/about-us/#team>

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Still gives in person meetings

Benefit to our program: Offers construction pre-apprenticeship training

Mission Fit

Website: <https://missionfit.org/>

Address: 2720 SISSON STREET, BALTIMORE, MD 21211

Type of Program: Training Program

Population Served: Youth

Catchment Area: Baltimore City and County

Age Criteria: 11-24 yrs old

Gender Criteria: Males and Females

Type of funding: Multiple supporters, sponsors, and partners

Contact Person and Hours: 410-449-0127/ Sunday: 8:30am-10:30am/ Mon. 4-5pm/ Tues. 6-8am, 6-8pm/ Wed. 6-7:30 pm/ Thurs. 6-8am, 4-5pm/ Friday and Saturday- closed.

Description of the Program: S.T.E.P (Supportive Trainer Education Program) Our S.T.E.P. program works to educate Baltimore's future personal trainers and coaches. Participants work alongside a certified trainer to develop skills in safety and professionalism, fitness programming and client relationship and development. Upon completion of the program, participants receive the certificate of their choice, fully paid for by MissionFit.

Mission Statement: We're changing the landscape of youth, health and wellness in Baltimore by creating a supportive community centered around fitness.

Who is on the staff and their credentials?: <https://missionfit.org/>

Does the program accept justice involved clients?: yes

Benefit to our program: Allows our youth to learn another vocational skill

UA Local 486 Plumbers and Steamfitters

Website: <https://ualocal486.com/training.aspx>

Address: Baltimore School- 1201 66th Street, Baltimore, MD 21237

Hagerstown School- 1301 W. Washington Street, Hagerstown, MD 21740

Type of Program: Vocational Training Programs

Age Criteria: 18 yrs old

Gender Criteria: Male and Female

Contact Person and Hours: apply here <https://getpiping.com/> / 410-866-5313

What is a typical response time for a referral?: Only accept students once a year. They are accepting applications for the 2023 apprenticeship program

Description of the Program: The Plumbers/Steamfitters Local Union 486 Joint Journeyman and Apprentice Training Facility trains skilled, certified plumber/steamfitter craftsmen. The five-year program, provided at no cost to qualified applicants, combines intensive technical classroom instruction at the school's state-of-the-art facility with on-the-job training. As jobs become available, apprentices are placed with participating contractors signatory to an agreement with Plumbers/Steamfitters Local 486.

Applicants must be 18 years of age, have a high school diploma or equivalent or be a graduating senior. They must also successfully pass a workkeys assessment test.

Mission Statement: Our mission is to provide a superior education program for apprentice plumbers, steamfitters and hvac technicians that integrates technical, on-the-job, and academic training to meet the employment and personnel needs of our contactors, customers, and communities we serve. Continuing education and training opportunities are provided to allow our Journeymen and Women to advance their knowledge and skills— and to allow for the maintenance of their certifications and licenses. Our curriculum utilizes the most up-to-date technology and techniques available to our industry.

Goal of the Program: to ensure that every HVAC technician, plumber and steamfitter in the State of Maryland receives a respectable wage and retirement option by educating all community leaders, legislators, and unrepresented workers on the importance of a career, with exceptional pay and benefits, and the right to retire with dignity.

Does the program accept justice involved clients?: Yes

Benefit to our program: Gives individuals the opportunity to learn a trade and make money at the same time

Vehicles for Change

Full Circle Auto Repair & Training

Website: <https://www.vehiclesforchange.org/job-training/>

Address: 4111 Washington BLVD, Halethorpe, MD, 21227

Type of Program: Internship/ training

Population Served: Individuals with a high school diploma or GED

Catchment Area: Baltimore City and surrounding areas

Age Criteria: 18 years or older

Gender Criteria: Male and Female

Transportation: No transportation provided but individual needs to be at the location by 7am
Monday- Friday

Contact Person and Hours: Janay Harris/ jharris@vehiclesforchange.org / 410-242-9674

What is a typical response time for a referral?:

Description of the Program: Full circle is an employer driven, paid internship, social enterprise program designed to provide auto mechanic training to individuals with multiple barriers to employment including many who have recently been released from prison. Email or Call about application.

Admission Criteria

- A high school diploma or GED
- Ability to obtain a driver's license
- Basic automotive mechanical knowledge
- Ability to get to Vehicles for Change's location by 7 am Monday through Friday.

Mission Statement: Vehicles for Change Inc. (VFC) empowers families with financial challenges to achieve economic and personal independence through car ownership and technical training.

Goal of the Program: Our goal now is to replicate that program nationally, aiming to bring independent transportation and training in the automotive field to as many people as possible.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services:

Benefit to our program: Offers automotive vocational training to our clients

Job Corps

Website: [Job Corps](#)

Address: Multiple Locations

Type of Program: Vocational training programs

Catchment Area: All over the country

Age Criteria: 16-24 yrs old

Gender Criteria: Male and Female

Contact Person and Hours: Applications are filled out using the link above

Description of the Program: With over 120 campuses across the United States, Job Corps provides free career training and education. Here, students get the experience they need to begin a career or apprenticeship, or advance to higher education. Some graduates even join the military. The best part? It's free.

There are a few eligibility requirements to meet before you can start training at Job Corps. For example, you should be a low-income 16–24 year old, and a U.S. citizen (or lawfully admitted permanent resident alien, refugee, asylum, or other immigrant who has been authorized to work in the United States). Connect with an admissions counselor to learn more about income eligibility, but you may qualify if you receive SNAP, TANF, free or reduced school lunch, or if you are homeless or a foster youth.

Mission Statement: Job Corps' mission is to educate and train highly-motivated young people for successful careers in the nation's fastest-growing industries.

Who is on the staff and their credentials?: All staff are trained in their designated fields

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: We are ready for YOU! Our campuses are sanitized, prepped, open for new students ... and we're still looking for more ways to keep your health and safety as our top priority. With virtual enrollment, students can complete the first 60 days of orientation and career prep courses online, then join us on campus after!

Goodwill Training Programs

Website: <https://www.goodwillches.org/work/employee/training-programs/>

Address: 222 East Redwood Street, Baltimore, MD, 21202

Type of Program: Vocational Training Programs

Population Served: Youth and Adults

Catchment Area: Vary per program

Age Criteria: 18 years

Gender Criteria: Male and Female

Contact Person and Hours: Use the website above for the different training programs, times, locations and contact information

Description of the Program: Goodwill offers multiple training programs. Job readiness training, pharmacy technician program, retail management training, microsoft office specialist training, GED preparation program, Custodial skills training, customer service and sales training, SEETTS (Supporting Ex-Offenders in Employment, Training and Transitional Services), Computer and Clerical Training, Buena Alianza Program, Lower Shore Career Center, STEP Program, Early Head Start Program: Waverly and Coppin. Ages, areas, virtual or in person, justice involved individuals and requirements vary for each program.

Each training program is individually tailored so that each person is able to achieve their desired goals. Those interested in enrolling in one of Goodwill's training programs should first read our How to Get Started page.

Mission Statement: Help individuals find employment, improve their skill set or change career paths. Goodwill's staff seeks to place job seekers in high growth industries with the potential for career growth, living wages and benefits.

Who is on the staff and their credentials?: All staff are trained in their designated fields

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: You have to contact the program you are interested in to get details

Catholic Charities Job Training and Placement Assistance

Website: <https://www.catholiccharities-md.org/services/job-training-employment/>

Address: Multiple Locations

Type of Program: Job Training and Placement

Population Served: Adults

Catchment Area: Baltimore City

Age Criteria: 18 yrs old and up

Gender Criteria: Male and Female

Contact Person and Hours:

Our Daily Bread Employment Center- 667-600-3400

Christopher Place Employment Academy- 667-600-3400

Learn to Earn @My Sister's Place - 667-600-3700/ 17 West Franklin Street, Baltimore

St.Edwards Workforce Development Center - 667-600-3140/ 2848 West Lafayette Ave

Work 4 Success- 667-600-3400

Description of the Program: Our Daily Bread Employment Center- Serve meals to Maryland's hungry. Click here to learn about the Our Daily Bread's Food Service Program. Assist homeless men to make the transition to employment, stable housing and self-sufficiency through the Christopher Place Employment Academy. Train people for job readiness. Offer job placement assistance.

Christopher Place Employment Academy- Christopher Place Employment Academy is an intensive residential employment program that provides education and training, as well as recovery support to formerly homeless men of the Baltimore area. During the first three months of their stay, the men formally commit to a minimum of six months in residency to acquire the necessary skills and financial standing to be successful in the community. The commitment is designed to support these men in their transition from a lifestyle of homelessness and substance use or dependency, to a positive routine in training towards future employment and stable living. Strong motivation and a long-term commitment to succeed are required. CPEA is for men only because this is a residential program.

Learn to Earn @ My Sister's Place - My Sister's Place Women's Center is a comprehensive resource center that is open from 7 a.m. –7 p.m. for women and children who are experiencing homelessness or living in poverty in Baltimore City. It offers two free internship programs for women in need of skills to find employment.

- A 12-week program that prepares women for careers in the culinary field through food preparation and cooking in a commercial kitchen. Click here for our latest flier.
- A 12-week program that prepares women for careers in the clerical field through direct training at My Sister's Place's front desk. Click here for our latest flier

St. Edwards Workforce Development Center - Catholic Charities created a new General Services/Automotive Technician program for Baltimore City residents. This program was ignited as a result of the unrest in the city of Baltimore. The goal of the program is to inspire hope and increase self-sufficiency for people in need, as well as bridge the gap in rising unemployment throughout the city. Housed adjacent to St. Edward's Church in Baltimore, we provide program participants with job readiness skills, wrap-around services and address barriers that result in job placement assistance. St. Edward's Workforce Development Center Services offers several job training and placement programs

Mission Statement: "When we Cherish the Divine within all, we are noticing each person's value. We truly see the person in front of us and, thus, we work to help them fulfill their God-given potential. With roots in the Gospel, we provide care and services throughout the state. We uphold the values of love, service, teaching, and working for justice in all that we do."

Does the program accept justice involved clients?: Yes

Benefit to our program: Provides multiple opportunities for individuals to learn skills to obtain employment

NCIA/ National Center on Institutions & Alternatives

Website: <https://www.ncianet.org/employment-program/>

Address: Career Development Center-2621 Lord Baltimore Drive, Baltimore, MD 21244
443-780-1347

HJH Vocational Training Center – Baltimore/ 301 South Central Ave., Baltimore, MD 21202
410-622-5082

Type of Program: Employment Opportunities

Population Served: Adults with physical/intellectual disabilities or complex needs

Age Criteria: Adult

Gender Criteria: Male and Female

Transportation: offered with other programs

Contact Person and Hours: Administrative Office- (443) 780-1300

Career Development Center- 443-780-1347

HJH Vocational Training Center – Baltimore/ 410-622-5082

What is a typical response time for a referral?: 24 to 48 hrs/ Use the link above to learn more.

Description of the Program: NCIA “supports individuals with ID/DD in the pursuit of employment. Our Direct Support Specialists help assess each person’s strengths and vocational interests. Job Developers assist in the job search process, helping people find that perfect job! Once employed, we provide on-the-job training and job coaching to optimize successful outcomes.

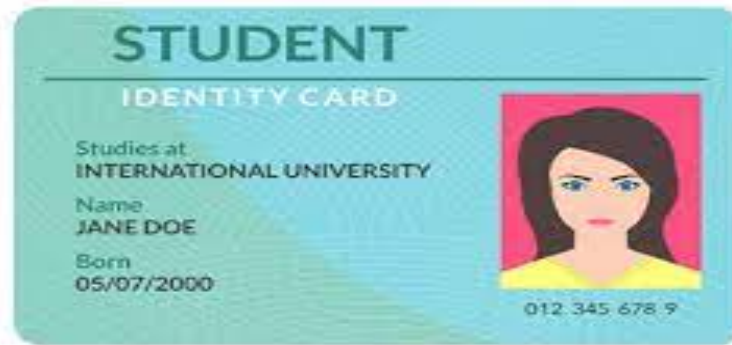
In addition, NCIA’s business service department focuses on obtaining commercial, state and federal contracts to employ people with disabilities.

Business Services provides a range of services to organizations including state and local governments. NCIA currently operates 14 contracts, delivering high quality services at multiple sites in the State of Maryland. Business Services has an integrated workforce that includes almost 100 people with disabilities. An example is NCIA’s contract with the Maryland Transportation Authority (MTA) for snow removal of the MTA parking lots at eight different sites. NCIA’s workforce provides a range of services, from operating frontend loaders to sanitizing public buildings, we do it all!”

Mission Statement: “To help create a society in which all persons who come into contact with human service or correctional systems are provided an environment of individual care, concern, and treatment. NCIA is dedicated to developing quality programs and professional services that advocate timely intervention and unconditional care.”

Benefit to our program: Offers employment opportunities

Personal IDs, Phone Services and Hot Spots



Services that assist getting a photo identification card, cell phone, and hot spots. This allows individuals to identify themselves, call anyone for assistance, and use the internet to find resources and connect to others.

Personal ID's

Living Classrooms assists with obtaining birth certificates and social security cards, which can be taken to the MVA to get an ID. Call (443) 847-5489 to schedule an appointment for this assistance.

MVA Handbook

Learners Permit Practice Tests

<https://driving-tests.org/maryland/maryland-permit-practice-test/>

<https://mva.maryland.gov/drivers/Pages/rookie-driver-tutorial-intro.aspx>

<https://dmv-permit-test.com/maryland/practice-test-1.html>

<https://freedmvpracticetests.com/md-maryland/teen-permit/md-permit-practice-test/take>

Hotspot Services

- Your local libraries
- T-Mobile
 - <https://www.t-mobile.com/brand/project-10-million>
- Hot Spots Extended Care Program
 - Towson Corporate Center, 8601 Lasalle Rd, Towson, MD 21286,
 - Phone: (410) 329-8378
 - Email: <https://hsecp.org/>

Phone Services

Here's a list of all the Lifeline Assistance free government cell phones in Maryland. They all offer different plans with different numbers of minutes, different refill options, and serve different geographic areas. So click through them all and find the plan that's best for you.

- [Access Wireless](#)
- [American Assistance](#)
- [Assist Wireless](#)
- [Assurance Wireless](#)

- [Cintex Wireless](#)
- [Conexion Wireless](#) * *may be out of business*
- [EnTouch Wireless](#)
- [Life Wireless](#)
- [Q Link Wireless](#)
- [Safelink Wireless](#)
- [StandUp Wireless](#)
- [Tag Mobile](#)
- [Tempo Communications](#)
- [Terracom Wireless](#)
- [Truconnect](#)
- [True Wireless](#)

Lifeline Discount Companies in Maryland

If you qualify for Lifeline Assistance, but you find that none of the companies offer free government cell phones where you live, you have another option. The companies below, while not offering free cell phone plans, do offer substantial Lifeline discounts off their regular mobile phone plans in Maryland:

- [T-Mobile](#)
- [U.S. Connect](#)

Volunteer/Community Service



**Community service is work done by a person or group of people that benefits others.
Community Service hours for school.**

Life's most persistent question is, "What are you doing for others?"

-Martin Luther King Jr.

Project PLASE

Website: <https://projectplase.org/volunteer/>

Address: 3549-3601 Old Frederick Road, Baltimore, MD 21229

Type of Program: Volunteer/Community Service

Population Served: Homeless

Catchment Area: Baltimore City

Age Criteria: for housing adults/ volunteers can be younger than 18 with signatures from a parent/guardian

Gender Criteria: Male and Female

Contact Person and Hours: volunteer@projectplase.org/ Volunteer Coordinator- Rachel Catalano/ 410-837-1400

What is a typical response time for a referral?: 24-48 hours

Description of the Program: We would absolutely love for your client to volunteer with us for her community service hours. We are very familiar and comfortable with this process.

Here is the link to our official calendar with our special events listed

(<https://projectplase.org/upcoming-events/>). Any of these would be a wonderful opportunity.

Our more consistent volunteer opportunities are listed below:

- Monday food pantry runs from 1pm to 3pm but we ask volunteers to arrive around 12:30 pm. Our volunteers are completely in charge of running our food pantry. They restock our pantry, create premade bags, and check our clients/community members into our system.
- Wednesdays and Thursdays from noon to 3pm is our clothing closet. Volunteers assist by sorting all clothing donations and organizing them. They then help us sort them by season and storing those that are not appropriate for the season. They also run maintenance on our closet by just keeping everything neat and on the hangers/folded.
- Data entry can really be done any day of the week. This can range from entering business cards into our system for outreach purposes, fixing profiles within our database, etc.

- Donation sorting is also something that is very common and can be done anytime we have donations come in. This consists of going through whatever donations we might have (pots/pans, kitchenware, bedding, anything other than clothing, etc.) After sorting them and throwing out anything that truly we cannot take, they will then put them away in their respective storage places.

Mission Statement: Project PLASE (People Lacking Ample Shelter and Employment) addresses homelessness in Baltimore by providing temporary housing, permanent housing and supportive services to homeless adults and families. We serve the most vulnerable and underserved, including persons with mental illness, HIV/AIDS, addiction, developmental disabilities, and ex-offenders, etc. We treat, restore and rehabilitate the whole person. We empower each individual to function at the highest level possible.

Goal of the Program: To eliminate homelessness

Who is on the staff and their credentials?: 70+ full/part time staff members. All are equipped with professional backgrounds & receive consistent & on-going training.

Does the program accept justice involved clients?: Yes

COVID-19 Barriers to services: Must be vaccinated to volunteer

Benefit to our program: Gives our clients an opportunity to complete court ordered community service hours

Volunteer Suggestions:

- Food banks
- Community clean up events
- Volunteer Fire Station for Bingo Night
- Nursing Homes
- Public library
- Local parks
- Cutting grass or shoveling an elderly neighbor's yard
- Church
- Local fire department

Baltimore City Food Pantries, Kitchen Soups and Shelters



Adams Chapel Food Pantry

Phone: (410) 542-6200 or (410) 367-4904

Address: 3813 Egerton Road, Baltimore, MD

Requirements: Must bring Id

Hours of Operation: Saturdays 11:00 a.m. – 1:00 p.m. (closed on the 1st Saturday of the month)

Service Provided: Food

All Saints Food Pantry

Phone: (410) 542-0445

Address: 4408 Liberty Heights Ave., Baltimore, MD 21207

Requirements: Referral from DSS and ID required

Hours of Operation: Wednesdays 11:00 a.m. – 1:00 p.m.

Service Provided: Food

American Rescue Workers

Phone: (410) 566-3300

Address: 11 West Clements Street, Baltimore, MD 21230

Requirements: Rehab. Shelter/ ID required

Hours of Operation: Shelter: Monday – Friday 8:00 a.m. – 11:00 p.m. Soup Kitchen:

Tuesday, Thursday, & Saturday 6:00 p.m. – until over Service Provided: Food

Ames Memorial United Methodist Church

Contact: Jacqueline Johnson Phone: (410) 523-5556

Ruth Lewis (410) 523-7664

Address: 615 N. Baker Street, Baltimore, MD 21217

Requirements: Referral is required for the Ames Memorial & Shalom pantry.

Hours of Operation: Ames Pantry: Tuesdays 11:00 a.m. – 12:30 p.m. (closed the 1st Tuesday of the month)

Shalom Pantry: Thursdays 11:30 a.m. – 1:00 p.m. Soup Kitchen:

Wednesdays 11:30 a.m. – 2:00 p.m. Service Provided: Food

Assisi House of St. Patrick Church

Phone: (410) 276-5809 or (410) 675-0640

Address: 318 S. Regester Street, Baltimore, MD 21231

Requirements: Resident within the 21231 zip code. Must bring ID and proof of family size.

Bi-lingual

Hours of Operation: Monday, Tuesday, & Friday 11:30 a.m. – 1:30 p.m.

Service Provided: Food and clothing

Baltimore Rescue Mission- Men's Division

Phone: (410) 342-2533

Address: 4 N. Central Ave. Baltimore, MD 21201
Hours of Operation: Everyday 2:00 PM- 7:45 PM
Service Provided: Emergency Shelter

Baltimore American Indian Center

Phone: (410) 675-3535
Address: 113 S. Broadway, Baltimore, MD
Requirements: Native American women with children. Handicap access.
Hours of Operation: Monday- Friday 8:30 a.m. – 4:30 p.m.
Service Provided: Food

Baltimore Outreach Services

Phone: (410) 752-1285
Address: 701 S. Charles St., Baltimore, MD
Hours of Operation: Everyday: 24 hrs. Intake: 9:00 a.m.- 5:00 PM
Service Provided: Emergency Shelter

Service Provided: Food **Gaddys' Social Development Center**

Phone: (410) 563-2749
Address: 425 N. Chester Street, Baltimore, MD
Requirements: On call 24 hours. DSS referral
Hours of Operation: 9:00 a.m. – 3:00 p.m.
Service Provided: Food and shelter

Beans & Bread

Phone: (410) 732-1892
Address: 402 S. Bond Street, Baltimore, MD 21231
Requirements: Handicap Access
Hours of Operation:
Soup Kitchen: Monday, Tuesday, Thursday- Saturday 10:15 a.m.- 12:45 p.m.
Outreach Center: Monday – Friday 9:30 a.m. – 5:00 p.m.
Service Provided: Food, clothing and medical needs.

Bethel Outreach Center

Phone: (410) 728-2557
Address: 1429 McCulloh Street, Baltimore, MD 21217
Requirements: Referral for the pantry. Handicap access.
Hours of Operation: Pantry : Monday, Tuesday, & Thursday 9:00 a.m. – 2:30 p.m.
Wednesday & Friday - Emergency only
Soup Kitchen: Saturday 10:00 a.m. – 12:00 noon (closed on the 1st Saturday of the Month)
Service Provided: Food

Bread of Life Ministry – New Metropolitan Baptist

Phone: (410) 728-9657

Address: 1501 McCulloh Street, Baltimore, MD 21217

Hours of Operation: Pantry: Tuesday 10:00 a.m. – 4:00 p.m.

Soup Kitchen: Monday 11:00 a.m.- 12:30 p.m. Wednesday 7:00 a.m.-
8:30a.m. Thursday 4:30 p.m. – 6:30 p.m.

Service Provided: Food

Brooklyn Homes Brown Bag Club

Contact: Rosalie Pack Phone: 410-355-9514

Address: 4140 10th St., Baltimore, MD 21225

Hours of Operation: Tuesday & Thursday 2:00 p.m. – 6:00 p.m.

Saturday & Sunday 12:00 noon – 5:00 p.m.

Service Provided: Food

Brooklyn United Methodist Church

Contact: Cheryl Miller Phone: 410-355-8740

Address: 3701 4th Street, Baltimore, MD 21225

Requirements: None

Hours of Operation: Monday – Thursday 9:00 a.m. – 12:00 p.m.

Service Provided: Food

Brown's Memorial Baptist Church/Our Place Soup Kitchen

Phone: (410) 542-5700

Address: 3215 E. Belvedere Ave, Baltimore, MD 21215

Requirements: Pantry requires ID and referral. Call first

Hours of Operation: Pantry: Monday – Friday 10:00 a.m. – 1:00 p.m.(when food is available)

Soup Kitchen: Tuesday – Thursday 11: a.m. – 12:00 noon Shelter: 7 days a week

Service Provided: Food and shelter

Calvary Baptist Church

Phone: (410) 664-2111

Address: 3911 Garrison Blvd., Baltimore, MD 21215

Requirements: Food vouchers only from DSS. Referral needed to pick up vouchers

Hours of Operation: Monday – Friday Noon – 3:00 p.m.

Service Provided: Food

Canton Baptist Church

Phone: (410) 563-1177

Address: 3302 Toone Street, Baltimore. MD 21224

Requirements: Referral and ID is required. Handicap Access
Hours of Operation: Monday –Thursday 9:00 a.m. – 1:00 p.m. Friday 9:00 a.m. – 11:00 a.m.
Service Provided: Food

Centennial –Caroline Street United Methodist Church

Phone: (410) 276-3079
Address: 1029 E. Monument Street, Baltimore, MD 21202
Requirements: Referral for pantry
Hours of Operation: Pantry: Thursday 10:00 a.m. – 12:00 noon
Soup Kitchen: Thursday 11:00 – 2:00 p.m./ 5:00p.m. - 7:00 p.m.
Service Provided: Food

City Temple of Baltimore

Phone: (410) 383-8040
Address: 317 Dolphin Street, Baltimore, MD 21217
Requirements: Pantry requires call first and ID
Hours of Operation: Pantry: Monday – Friday 9:30 a.m. – 11:00 a.m., 1:00 p.m. – 1:30 p.m.
Soup Kitchen: Monday – Friday 11:30 a.m. – 12:30 p.m.
Service Provided: Food

Christ United Methodist Church

Contact: Bernice Merritt/Mary Richardson Phone: 410-732-5600/5601
Address: 2001-05 E. Chase St., Baltimore, MD 21213
Hours of Operation: Monday, Tuesday, & Wednesday 10:00a.m.-1:00 p.m.
Service Provided: Food, Soup kitchen

Christopher's Place

Contact: Will Simms Phone: (410) 576-0066
Address: 709 Eager Street, Baltimore, MD 21201
Requirements: Men only live in an employment program. Must fill out an application and be interviewed
Hours of Operation: Monday – Friday 9:00 a.m. – 3:00 p.m. (to pick up or fill out an application)
Service Provided: Shelter

Church of the Guardian Angel

Phone: (410) 235-5740
Address: 2629 Huntingdon Ave, Baltimore, MD 21211

Hours of Operation: Pantry: Wednesday 9:00 a.m. – 9: 45 a.m.
Outreach: Thursday 9: 00 a.m. MEAP application
Service Provided: Food and Heating Assistance

Community Building in Partnership

Contact: Jackie Conway Phone: (410) 225-0089
Address: 1114 N. Mount Street, Baltimore, MD 21217
Hours of Operation: Monday – Friday 9:00 a.m. – 4:00 p.m.
Service Provided: Food

Corpus Christi church Community Center

Phone: (410) 523-4161
Address: 703 Whitelock Street
Baltimore, MD
Requirements: Pantry is for residents of Reservoir Hill 21217. ID and proof of address is required.
Soup kitchen is open to everyone.
Hours of Operation: Pantry: Thursday 1:00 p.m. – 3:30 p.m.
Soup Kitchen: Tuesday & Thursday 5:30 p.m. – 6:30 p.m.
Service Provided: Food

Donald Bentley Food Pantry

Phone: (410) 664-9287
Address: 2405 Loch Raven Blvd., Baltimore, MD 21218
Requirements: Must be a resident of zip codes 21202 & 21218.
ID and referral are required. Call first.
Hours of Operation: Saturday 9:00 a.m. 12:00 noon
Service Provided: Food

East Baltimore Deliverance Center

Contact: Dorothy Hall Phone: (410) 485-1326
Address: 1001-09 N. Caroline Street, Baltimore, MD 21205
Requirements: ID required. Handicap Access
Hours of Operation: Monday – Friday 10:00 a.m. – 2:00 p.m.
Service Provided: Food

East Baltimore Church of God

Contact: Pastor Dodson/Karen Knight Phone: (410) 327-0177
Address: 800 S. Oldham Street, Baltimore, MD 21224
Hours of Operation: Tuesday, Wednesday, & Thursday 11:00 a.m. – 3:00 p.m.

Service Provided: Food

Echo House Multi-Service Center

Phone: (410) 947-2028 or (410) 947-1700

Address: 1705 W. Fayette Street, Baltimore, MD 21217

Requirements: ID, Social Security cards and referrals are required. Call for an appointment.

Handicap Access.

Hours of Operation: Monday – Friday 10:00 a.m. – 3:00 p.m.

Service Provided: Food

Emergency Food Relief Fund Committee

Phone: (410) 523-7000

Address: 1401 Pennsylvania Ave., Baltimore, MD 21217

Requirements: ID and Social Security cards are required. If you are not a resident of 21217 then a referral is needed. Handicap Access.

Hours of Operation: 2nd & 4th Wednesday 11:30 – 1:00 p.m.

Service Provided: Food

Emmanuel World Outreach

Phone: (410) 451-0844

Address: 5021 Pennington Ave, Baltimore, MD 21226

Requirements: ID and referral required. Handicap Access

Hours of Operation: 7 days a week, 24 hours

Service Provided: Live in drug rehab.

First and Franklin Presbyterian/Patrick Allison house

Phone: (410) 225-0326

Address: 808 Park Ave, Baltimore, MD 21201

Requirements: Men only. Drug treatment referral is required. Call first.

Hours of Operation: 24 hours

Service Provided: Transitional housing

First Mt. Olive Baptist Church

Contact: Deaconess Lutricia Felder/Brother Owens

Phone: (410) 669-0014

Address: 809-11 W. Saratoga Street, Baltimore, MD 21201

Requirements: Food Pantry entrance 290 Fremont Ave.

Hours of Operation: Monday, Wednesday & Thursday 3:00 p.m.- 6:00 p.m.

Service Provided: Food

Franciscan Center

Contact: Brother Finbar Gallagher/Claude Mudiay
Phone: (410) 467-5340
Address: 101 W. 23rd Street, Baltimore, MD 21218
Hours of Operation: Monday-Friday 10:00 a.m.-2:00 p.m.
Service Provided: Food, soup kitchen

Good Shepherd Baptist Church

Phone: (410) 462-5864
Address: 3459 Park Heights Ave., Baltimore, MD 21215
Requirements: Residents of 21215 must bring Photo ID and proof of dependents under 18 yrs. Low income or no income
Hours of Operation: Pantry: Tuesday & Thursday 10:00 a.m. – 1:00 p.m.
Soup Kitchen: Tuesday, Wednesday, & Thursday 4:00 – 5:30 p.m.
Service Provided: Food

Goodness of Heart Food Pantry

Phone: (410) 235-5740
Address: 335 W. 27th Street, Baltimore, MD 21211
Requirements: Residents of 21211 must bring Photo ID and verification of residency.
Hours of Operation: Wednesday 9:00 a.m. – 9:45 a.m.
Service Provided: Food

Gospel Tabernacle Baptist Church

Phone: (410) 383-9393
Address: 3100 Walbrook Ave., Baltimore, MD 21217
Requirements: Handicap Access
Hours of Operation: Pantry: Monday – Friday 11:00 a.m. – 4:00 p.m.
Soup Kitchen: Tuesday 10:00 a.m. – 4:00 p.m.
Service Provided: Food

Grace & Hope Mission, Inc.

Phone: (410) 685-5252
Address: 4 S. Gay Street, Baltimore, MD 21202
Requirements: Pantry requires a referral
Hours of Operation: Pantry: Monday, Tuesday, Thursday & Friday 5:00 p.m.
Soup Kitchen: Monday, Tuesday, Thursday, Friday, & Sunday 7:30 p.m.
Service Provided: Food

Greater Grace World Outreach/Food Bank

Phone: (410) 483-3700 ext. 256

Address: 6025 Moravia Park Drive, Baltimore, MD 21206

Requirements: Call first. Handicap Access

Hours of Operation: Fridays 11:00 a.m. – 12:00 noon Sundays 10:00 noon- 12:30 p.m.

Service Provided: Food

Greater Zion Church

Phone: (410) 466-6021

Address: 301 N. Gilmore Street, Baltimore, MD 21223

Requirements: Requires ID, unemployment, independence or medical assistance card.

Hours of Operation: Fridays 10:00a.m. – 12:00 noon

Service Provided: Food

Health Ed. Resource

Phone: (410) 685-1180

Address: 101 W. Read Street, Baltimore, MD 21201

Requirements: Photo Id required, HIV positive with low or no income. Handicap Access. Must complete an interview.

Hours of Operation: Intake/applications: Monday & Wednesday 9:00 a.m.

Service Provided: Counseling with case management.

Helping Up Mission Inc.

Phone: (410) 675-5016

Address: 1029 E. Baltimore Street, Baltimore, MD 21202

Hours of Operation: Shelter: 7 days a week 4:30 p.m. – 8:00 a.m.

Food: Monday – Friday 1:00 p.m., Saturday & Sunday 12:00 noon

Drug Rehab. – 7 days/24 hours

Service Provided: Food, shelter, and drug rehab.

HEBCAC Nest Youth Shelter

Phone: (443) 524-2800

Address: 1212 N Wolfe St, Baltimore, MD 21213

Hours of Operation: Monday- Friday 9:00 a.m.- 5:00 p.m.

Service Provided: Emergency Shelter

Holy Rosary Church Food Bank

Phone: (410) 732-3960

Address: 408 S. Chester Street, Baltimore, MD 21231
Requirements: Referral is required
Hours of Operation: Tuesday – Friday 10:00 a.m. – 12:00 noon
Service Provided: Food

Healthy Start

Contact: Gloria Johnson Phone: (410) 728-7539
Address: 1622 N. Carey Street, Baltimore, MD 21217
Hours of Operation: Monday –Thursday 9:00 a.m. – 3:00 p.m.
Service Provided: Food

House of Ruth

Phone: (410) 889-0849 or (410) 889-7884 24 hr. Hotline
Address: 2201 Argonne Dr., Baltimore, MD 21218
Service Provided: Emergency Shelter

HWR Emergency Food Pantry

Contact: Candie Samuels Phone: (410) 243-1997
Address: 3449 Falls Road, Baltimore 21211
Requirements: Residents of 21211 or 21209 zip code. Handicap Access
Hours of Operation: Monday 7 Wednesday 9:00 a.m. – 12:00 noon
Service Provided: Food

I Say No 2, Inc.

Contact: Guy Wright/Larry Saxon
Phone: (410) 637-3733
Address: 2244 Sidney Ave., Baltimore, MD 21230
Hours of Operation: Monday, Tuesday, & Thursday 11:00 a.m. – 3:00 p.m.
Service Provided: Food

Jewish Family Services-Kosher Food Pantry

Phone: (410) 466-9200 ext. 296
Address: 5750 Park Heights Ave., Baltimore, MD 21215
Requirements: Emergency need, referral required. Handicap Access
Hours of Operation: Monday –Thursday 9:00 a.m. – 5:00 p.m. Fridays 9:00 a.m. – 3:00 p.m.
Service Provided: Food

Judah Worship Center

Contact: Pastor Geraldine Morton
Phone: (410) 945-3701

Address: 2000 Frederick Ave., Baltimore, MD 21223
Hours of Operation: Tuesday & Wednesday 10:00 a.m.- 2:00 p.m. Sat. 10:00 a.m.- 1:00 p.m.
Service Provided: Food

Johnston Square Community Development Corp.

Phone: (410) 685-5950
Address: 841 E. Chase Street, Baltimore, MD 21202
Requirements: Referral is required. Call first
Hours of Operation: Monday-Friday 1:00 p.m. – 4:00 p.m.
Service Provided: Food

Karis House

Phone: (410) 342-1323
Address: 1228 E. Baltimore St., Baltimore, MD 21202
Hours of Operation: Everyday: 8:00 a.m.- 5:30 p.m
Service Provided: Emergency Shelter

Knox Presbyterian Church Soup Kitchen

Phone: (410) 385-0900 or 0901
Address: 1300 N. Eden Street, Baltimore, MD 21213
Requirements: Handicap Access
Hours of Operation: Fridays 11:30 a.m. – 1:00 p.m.
Service Provided: Food

Manna House, Inc.

Phone: (410) 889-3001
Address: 435 E. 25th Street, Baltimore, MD 21218
Requirements: Handicap Access
Hours of Operation: Monday – Saturday 8:30 a.m. – 10:15 a.m.
Service Provided: Food

MCVET-Veterans

Phone: (410) 576-9626
Address: 201 N. High St., Baltimore, MD 21218
Hours of Operation: Monday-Friday 24 hrs., Office Hours: 9:00 a.m. – 5:00 p.m.
Service Provided: Emergency Shelter

Mt. Lebanon Baptist Church

Phone: (410) 669-1800
Address: 2812-14 Reisterstown Road, Baltimore, MD 21215

Hours of Operation: Tuesday 10:00 a.m. – 11:45 a.m.
Service Provided: Food

Mt. Moriah Soup kitchen

Phone: (410) 945-3575 or (410) 298-5219
Address: 2201 Garrison Blvd., Baltimore, MD 21216
Requirements: Referral is required for the Pantry
Hours of Operation: Pantry Mondays 8:30 a.m. – 10:00 a.m.
Soup Kitchen Thursdays 11:30 a.m. – 1:30 p.m.
Service Provided: Food

My Brothers Keeper

Phone: (410) 644-3194
Address: 4121 Frederick Ave., Baltimore, MD 21229
Hours of Operation: Monday-Friday 11:00 a.m. – 2:00 p.m.
Service Provided: Food

My Sister's Place

Phone: (410) 727-3523
Address: 123 W. Mulberry Street, Baltimore, MD 21201
Requirements: Women and Children only
Hours of Operation: 7 days 7:00 a.m. – 7:00 p.m.
Service Provided: Day shelter

New Creation Christian Church Love Outreach

Phone: (410) 488-5653
Address: 5401 Frankford Ave., Baltimore, MD 21205
Requirements: Emergency Need. Referral Required
Hours of Operation: Tuesday & Thursday 11:00 a.m. – 1:00 p.m.
Service Provided: Food

New Life Baptist Church

Contact: Pastor Milton Williams/Ron Andrews/Pamela Nicholas
Phone: (410) 675-2113
Address: 2417 E. North Ave, Baltimore, MD 21213
Hours of Operation: Monday – Friday 9:00 a.m.- 4:00 p.m.
Service Provided: Food

New Shiloh Baptist Church

Phone: (410) 523-5306
Address: 2100 N. Monroe Street, Baltimore, MD 21217
Requirements: Photo ID required

Hours of Operation: 3rd & 5th Saturdays 12:00 noon – 1:30 p.m.
Service Provided: Food

New Vision House Of Hope

Phone: (410) 466-8558 or(443) 838-2670
Address: 300 E. Lombard Street, Suite 100, Baltimore, MD 21202
Hours of Operation: Monday – Saturday 9:00 a.m. – 6:00 p.m..
Service Provided: Transitional Housing, Substance Abuse Treatment, Mental Health,
Resources for Veterans

Northeast Food Pantry

Contact: Curleen Davis/ Stacey Pollard
Phone: (410) 426-4009/4010
Address: 4920 Harford Road, Baltimore, MD 21214
Requirements: None
Hours of Operation: Monday – Friday 11:00 a.m. – 2:00 p.m.
Service Provided: Food

Our Daily Bread

Phone: (410) 659-4000
Address: 411 Cathedral Street, Baltimore, MD 21201
Requirements: Handicap Access
Hours of Operation: Breakfast Monday – Friday 7:30 – 8:30 a.m. (Senior Citizens and Young
People with a disability card)
Lunch: Sunday – Saturday 10:30 a.m.-12:30 p.m.
Service Provided: Food

Park Heights Community Center

Phone: (410) 578-1800
Address: 4917 Park Heights Ave., Baltimore, MD 21215
Requirements: None
Hours of Operation: Tuesday – Friday 10:00 a.m. – 4:00 p.m.
Service Provided: Food

Paul's Place Outreach Center

Contact: Sue Schminke/William Thomas
Phone: (410) 625-0775
Address: 1118 Ward Street, Baltimore, MD 21230
Hours of Operation: Monday – Friday 8:00 a.m. – 11:00 a.m.
Service Provided: Food

Perkins Square Baptist Church

Contact: Virginia Ferguson/Edythe Gregory

Phone: (410) 947-8959

Address: 2500 Edmondson Ave., Baltimore, MD 21223

Hours of Operation: Monday, Tuesday, Thursday & Friday 2:00 p.m. –5:00 p.m.

Wednesday 1:00 p.m. – 4:00 p.m.

Service Provided: Food

Pinderhughes Women's Shelter

Phone: (443) 984-9540 Shelter Hotline

Address: 1101 S. President Street, Baltimore, MD 21202

Hours of Operation: Monday – Sunday 9:30 a.m. – 9:00 p.m.

Service Provided: Emergency Shelter

Project PLASE

Phone: (410) 837-1400

Address: 2029 St. Paul Street, Baltimore, MD 21218

Requirements: None

Hours of Operation: 7 days 24 hours

Service Provided: Transitional Housing

PTSA School #39 Food Pantry

Phone: (410) 396-4525

Address: 201 E. 21st Street, Baltimore, MD 21218

Requirements: Residents of 21218. Must attend a Nutrition Class, bring a Photo ID and referral

Hours of Operation: Wednesdays 12:30 p.m. – 3:00 p.m.

Service Provided: Food

Refuge Way of The Cross Church

Phone: (410) 528-9016 or (410) 435-8339

Address: 4301 Old York Road, Baltimore, MD 21212

Requirements: Photo ID required. Handicap Access

Hours of Operation: 3rd Wednesday 12:00 noon – 2:00 p.m.

Salvation Army/Booth House

Phone: (410) 685-8878

Address: 1114 N. Calvert Street, Baltimore, MD 21202

Requirements: Age 18 yrs. & Older, married with Children. No single men. A referral must be called. Handicap Access

Hours of Operation: 7 days 24 hours

Service Provided: Shelter

Samaritan Center at Memorial Episcopal Church

Phone: (410) 669-1229

Address: 1407 Bolton Street, Baltimore, MD 21217

Requirements: DSS referral is required. Call for an appointment. Handicap Access

Hours of Operation: By appointment only

Service Provided: Food

Sarah's Hope Shelter

Phone: (410) 982-0845

Address: 1114 N. Mount St., Baltimore, MD 21217

Hours of Operation: Everyday 24 hrs, Intake: 9:00 a.m.- 3:00 p.m..

Service Provided: Emergency Shelter

Shiloh Christian Community Church

Phone: (410) 945-8730

Address: 2500 W. Lombard Street, Baltimore, MD 21223

Hours of Operation: Soup Kitchen: Wednesdays 12:00 noon – 1:00 p.m.

Service Provided: Food

South Baltimore Homeless Shelter

Phone: (410) 752-5917

Address: 140 West Street, Baltimore, MD 21230

Requirements: Veteran's only. VA referral is required

Hours of Operation: Long-term

Service Provided: Shelter and Drug & Alcohol Rehab.

South East Emergency Needs network (SEENN)

Phone: (410) 550-0289

Address: Johns Hopkins Bayview Medical Center, Baltimore, MD

Requirements: Referral required. Handicap Access

Hours of Operation: Monday – Friday 8:30 a.m. – 4:3 p.m.

Service Provided: Food

St. Ambrose Outreach Center

Contact: Laura Spada/Mary Purvis ext. 116

Phone: (410) 225-0870

Address: 3445 Park Heights Ave., Baltimore, MD 21215

Hours of Operation: Tuesday, Wednesday, & Thursday 11:00 a.m. – 2:00 p.m.

Closed Monday & Friday

Service Provided: Food

St. Bernadine's Roman Catholic Church

Phone: (410) 362-8664

Address: 3812 Edmonson Ave., Baltimore, MD 21229

Requirements: Must live in zip code 21229. Photo ID and proof of residency required

Hours of Operation: Tuesday, Wednesday, & Thursday 10:00 a.m. – 12:00 noon

Service Provided:

St. Cecilia Roman Catholic Church

Phone: (410) 624-3600

Address: 3300 Clifton Ave, Baltimore, MD 21216

Requirements: Handicap Access

Hours of Operation: Thursday 4:00 p.m. – 5:30 p.m.

Service Provided: Food

St. Elizabeth Outreach Pantry

Phone: (410) 675-2-8260 or (410) 342-5439

Address: 2638 E. Baltimore Street, Baltimore, MD 21224

Requirements: ID required, low or no income.

Hours of Operation: Tuesday & Friday 11:30 a.m. – 1:00 p.m.

Service Provided: Food

St. Gregory the Great Catholic Church

Phone: (410) 523-0061

Address: 1542 N. Gilmore Street, Baltimore, MD 21217

Requirements: Resident of 21217. Must have a referral. Handicap Access

Hours of Operation: Pantry: Monday & Friday 10:00 a.m. – 2:00 p.m.

Soup Kitchen: Thursday 11:30 a.m. – 1:30 p.m.

Service Provided: Food

St. John Lutheran Church

Phone: (410) 355-7295

Address: 226 Washburn Ave., Baltimore, MD 21225

Requirements: Residents of 21225/21226 only. Referral from DSS Center is preferred. Call first. Handicap Access

Hours of Operation: September- May 9:00 a.m.- 12:00 noon, June -August 9: 00 a.m.- 12:00p

Service Provided: Food

St. John's UMC/Heart's Place

Phone: (410) 235-9269

Address: 2640 St Paul Street, Baltimore, MD 21218

Requirements: Winter Emergencies. Walk-ins & referrals. Call first
Service Provided: Shelter

St. Michael Outreach Centro Asistencial de San Miguel

Contact: Lisa Knickmeyer/Ana Rodriguez
Phone: (410) 732-2176
Address: 1922 E. Lombard Street, Baltimore, MD 21231
Hours of Operation: Wednesday 9:00 a.m. – 12:00 noon, Thursday 9:00 a.m. – 12:00 noon,
4:00 p.m.-6:00p.m. Friday (9:00 a.m. – 12:00 noon
Service Provided: Food

St. Peter Claver Church

Phone: (410) 669-0512
Address: 1546 N. Fremont Ave., Baltimore, MD 21217
Requirements: Residents of 21217. Food club \$2.00 a month
Hours of Operation: 1st & 2nd Thursday 9:30 a.m. – 11:30 a.m.
Service Provided: Food

St. Philip and James Church

Phone: (410) 235-2294
Address: 2801 N. Charles Street, Baltimore, MD 21218
Requirements: Residents of 21210, 21212, & 21218. Photo ID and proof of
residency required. By appointment only, call first
Hours of Operation: Thursday 2:00 p.m. – 3:00 p.m.
Service Provided: Food

St. Veronica Church

Contact: Kathy McLean/Darren Montgomery
Phone: (410) 355-7466
Address: 806 Cherry Hill Road, Baltimore, MD
Requirements: None
Hours of Operation: Tuesday & Thursday 11:30 a.m. – 2:30 p.m. Wednesday 1:00 p.m.
Service Provided: Food

St. Vincent de Paul of St. Veronica's Church

Phone: (410) 355-7466 or (410) 528-9016
Address: 806 Cherry Hill Road, Baltimore, MD 21225

Requirements: DSS referral and ID are required
Hours of Operation: Tuesday, Wednesday & Thursday 9:30 a.m. – 1:30 p.m.
Service Provided: Food

St. Vincent's Emergency Services

Phone: (410) 962-5078
Address: 120 N. Front Street, Baltimore, MD 21202
Requirements: Residents of 21202 & 21230. Female Head of Household. Photo ID
Hours of Operation: Mondays 12:30 p.m. – 2:00 p.m.
Service Provided: Food

Sylvan Beach Foundation

Phone: (410) 685-5752
Address: 7 W. Preston Street, Baltimore, MD 21201
Requirements: Call first. By appointment only. For at risk workers
Hours of Operation: 7 days 24 hours
Service Provided: Residential Program

The New Metropolitan Baptist Church

Phone: (410) 669-6083
Address: 1501 McCulloh Street, Baltimore, MD 21217
Requirements: None
Hours of Operation: Monday 11:00 a.m.- 12:30 p.m. Wednesday 7:00 a.m. – 8:30 a.m.
Thursday 4:30 p.m. – 6:00 p.m.
Service Provided: Food

Time Recovery Shelter for Men

Phone: (410) 801-6611
Address: 11211 N. Chester Street, Baltimore, MD 21213
Hours of Operation: Monday- Friday 8:00 a.m. – 5:00 p.m.
Service Provided: Emergency Shelter

Unity United Methodist Church

Phone: (410) 728-4826
Address: 1433 Edmondson Ave., Baltimore, MD 21223
Requirements: Referral and ID required
Hours of Operation: Pantry: Tuesday 11:00 a.m. – 1:00 p.m.
Soup Kitchen: Tuesday 11:00 a.m. – 1:00 p.m.
Service Provided: Food

Viva House-Baltimore Catholic Worker

Phone: (410) 233-0488

Address: 26 S. Mount Street, Baltimore, MD 21223

Requirements: Handicap Access

Hours of Operation: Wednesdays & Thursdays 2:00 p.m. – 4:00 p.m.

Service Provided: Food

Wayland Baptist Soup Kitchen

Phone: (410) 664-2774

Address: 3200 Garrison Blvd., Baltimore, MD 21216

Requirements: Handicap Access

Hours of Operation: Wednesdays 12:00 noon – 2:00 p.m.

Service Provided: Food

Weinberg Housing and Resource Center

Phone: (667) 600-3230

Address: 620 Fallsway Baltimore, MD 21202

Hours of Operation: Everyday 24hrs., Intake: 8:00 a.m.- 4:00 p.m.

Service Provided: Emergency Shelter

Whitestone Baptist Church

Phone: (410) 947-1863

Address: 3001-05 Baker Street, Baltimore, MD 21216

Requirements: ID and income limits. Handicap Access

Hours of Operation: Wednesday 10:00 a.m. – 11:00 a.m.

Service Provided: Food

YWCA-Eleanor S. Corner

Phone: (410) 685-1460

Address: 120 W. Franklin Street, Baltimore, MD 21201

Requirements: Single females (18+ yrs.), families. Handicap Access

Hours of Operation: 7 days 24 hours

Service Provided: Emergency shelter

Zoe Miracle Church/Outreach Center

Phone: (410) 466-3444

Address: 4244 Reisterstown Road, Baltimore, MD 21215

Requirements: DSS referral, income limits. Handicap Access

Hours of Operation: Pantry: Tuesday – Friday 12:00 noon – 3:00 p.m.

Soup Kitchen: Breakfast only – Tuesdays 10:00 a.m. Lunch only – Thursdays 12:00 noon

Service Provided: Food

5th District Human Service Center

Contact: Rev. Helen Samuel

Phone: (410) 728-8059/(410) 303-9658

Address: 3939 Reisterstown Road, Baltimore, MD 21215

Requirements: None

Hours of Operation: Monday, Tuesday, & Wednesday 10:00 a.m. – 1:00 p.m. Friday 10:00 a.m. –1:00 p.m. Closed on Thursday

Service Provided: Food

After Care Tips for Youth



- Make short-term or long term goals and celebrate when you successfully complete a goal.
- Make a routine or use a calendar to learn to stick to plans and commitments.
- Self-Care: Reflect on your journey, keep a journal, exercise, listen to music, and do things that make you happy.
- Learn to budget and to save money.
- Trust someone to vent or have positive conversations.
- Reach out to community resources and engage in them.

- Live your life to the fullest and make choices that you feel are right for you. Also, be aware of the consequences of your decisions.

[YOUTH RESOURCES](#) from Maryland Public Defender's Webpage:

*please click to access

Juvenile Justice Reform Council

Department of Juvenile Services

Office of Juvenile Justice and Delinquency Prevention

National Juvenile Defender Center

The Anne E. Casey Foundation

Juvenile Law Center

Campaign for Youth Justice

The Campaign for the Fair Sentencing of Youth

Youth Advocate Programs, Inc.

National Conference of State Legislators (Juvenile Justice)

Advocates for Children and Youth

Community Law In Action (CLIA)

Thank You !

Please remember we listed as many as we could, but due to some challenges of the pandemic not all resources are included in the list. We would like to thank you for reading OAYI's resource binder. We hope we created an easy to use and access tool for you.

We would like to thank all the community resources that answered our phone calls and emails to help us make sure they are good fits for our clients to use. We would like to thank all of the OAYI staff, De'Ja Geter-Jackson, LMSW and Christian Harris, LMSW for editing and believing in our work. Also, thanks to our supervisor Denise Smith, LCSW-C for pushing us and helping us to implement and design this project. We like to thank the Baltimore County attorneys for their support and especially to Michelle Kim, esq. and her interns for meeting with us to add tips to the attorney advice section. We would like to thank the OPD social work team and the team leader Terri Green for emailing out resources and we hope you find this tool useful. We would also like to appreciate our own self-care and families that help support us and believe in us in accomplishing this task.

We are very humble and grateful to everyone believing in us to design and implement this resource tool. We created this in a time period where society was changing and we needed an easy to use tool to assist people. We hope you can use this tool and thank you for all the support!

With gratitude,

Molly Magida and Cierra Brown, Family Services Caseworkers for the OAYI program

References

4-H: <https://4-h.org/>
Comfort K-9: <https://www.umaryland.edu/police/community-outreach/comfort-k9/>
The City Branch Inc.: <https://www.thecityranch.org/>
SPCA: <https://www.mdspca.org/community-outreach/wagging-tales/>
Baltimore Humane Society: <https://bmorehumane.org/kids/read-to-the-animals/>
Baltimore Youth Arts: <https://www.bmoreyoutharts.org/>
Y Mentoring: <https://ymaryland.org/locations?type=y-center&amenities>
Diamonds in the Rise: <http://www.diamondsontherise.org/>
T.I.M.E. Organization Inc.: <https://timeorganization.org/>
Advanced Behavioral Health, INC./ Greater MD Youth: <https://www.gmymaryland.com/>
Lead 4 Life: <https://lead4lifeinc.org/our-programs/individual-and-family-therapy/>
Living Classrooms: <https://livingclassrooms.org/>
Pivot Program: <https://www.pivotprogram.org/>
Wrap Around MD: <https://wraparoundmd.com/baltimore-mhcm/>
No Struggle No Success Youth and Adult Reentry Program: <https://nostrugglenosuccess.org/>
Maryland Wellness: <https://mdwellness.org/>
Gaudenzia Addiction & Recovery Services: <https://www.gaudenzia.org/>
Pathways:
https://www.luminishealth.org/en/find-a-location/pathways-alcohol-drug-treatment-center-anna-polis?language_content_entity=en
Maryland Treatment Center/ Mountain Manor: <https://www.marylandtreatment.org/>
Harbel: <https://harbel.org/prevention-and-recovery/>
Above All Odds: <https://abovealloodsmd.com/>
Keys Empowers/ Keys Development T.A.: <https://keysdev.com/programs/>
Congruent: <https://congruentcounseling.com/service/adolescents-teens/>
Live Benevolent Behavioral Health Services:
<https://www.livebenevolent.org/outpatient-mental-health>
First Choice Counseling Center: <https://www.firstcccenter.com/>
Positive Steps: <https://www.positivestepsllc.org/index.html>
Orenda: <https://theorendacenter.com/>
Lighthouse, Inc Youth and Family Services: <https://lighthousemd.org/>
Springboard Community Services: <https://www.springboardmd.org/>
T.I.M.E. Organization Inc.: <https://timeorganization.org/>
National Pike Health Center: <https://www.nphcinc.com/index.php>
University Of Maryland Medical Center- Child & Adolescent Psychiatry:
<https://www.umms.org/ummc/health-services/psychiatry/services/child-adolescent>

Live Benevolent Behavioral Health Services:

<https://www.livebenevolent.org/outpatient-mental-health>

PFlag: <https://pflag.org/>

Chase Braxton-The Center for LGBTQ Health Equity and Gender Affirming Care:

<https://chasebrexton.org/services/center-lgbtq-health-equity>

House of Ruth: <https://hruth.org/>

Dovecote Cafe: <http://www.dovecotecafe.com/>

Red Emma's BookStore and CoffeeHouse: <https://redemmas.org/>

Impact Hub: <https://baltimore.impacthub.net/>

Fenway Health's LGBT Helpline: <https://fenwayhealth.org/>

Peer Listening Line: <http://www.outproudandhealthy.org/2013/peer-listening-line/>

Gay, Lesbian, Bisexual and Transgender National Hotline:

<https://nationaltoolkit.csw.fsu.edu/resource/gay-lesbian-bisexual-and-transgender-national-hotline-1-888-843-4564/>

GLBT National Youth Talkline: <https://teenlineonline.org/yyp/glbt-national-youth-talkline/>

AIRS | EHM | City Steps: <https://airseffect.org>

Sasha Bruce: <https://www.sashabruce.org>

NCIA/ National Center on Institutions & Alternatives:

<https://www.ncianet.org/community-living-residential/>

24 and None: <https://crcbaltimorecounty.org/>

Academics & GED: <https://dors.maryland.gov/consumers/WTC/Pages/academics.aspx>

Conflict Resolution Center Baltimore County: <https://crcbaltimorecounty.org/>

South Baltimore Learning Center: <https://southbaltimorelearns.org/>

Center for Urban Families: <https://www.cfuf.org/programs/>

Baltimore County Workforce Development: <http://www.dllr.state.md.us/county/baco/>

JARC- JANE ADAMS RESOURCE CORPORATION BALTIMORE:

<https://www.jarcbaltimore.org/>

Baltimore City Joint Apprenticeship Program:

<https://humanresources.baltimorecity.gov/baltimore-city-joint-apprenticeship-program>

JOTF (Job Opportunities Task Force): <https://jotf.org/>

Mission Fit: <https://missionfit.org/>

UA Local 486 Plumbers and Steamfitters: <https://ualocal486.com/training.aspx>

Vehicles for Change: <https://www.vehiclesforchange.org/job-training/>

Job Corps:

https://info.joinjobcorps.com/nsp?utm_term=job%20corps&utm_campaign=JC+NSP+-+Maryland&utm_source=adwords&utm_medium=ppc&hsa_acc=5421546012&hsa_cam=12824279487&hsa_grp=120119970614&hsa_ad=563036596552&hsa_src=g&hsa_tgt=kwd-155062773&hsa_kw=job%20corps&hsa_mt=p&hsa_net=adwords&hsa_ver=3&gclid=Cj0KCQjw4uaUBhC8ARIsANUuDjX40qLywqj2iV4hf9-GO7jIROZwriXIPmpGz9ku2WzOLrVgkyYTe1caAhMwEALw_w

[cB](#)

Goodwill Training Programs: <https://www.goodwillches.org/work/employee/training-programs/>

Catholic Charities Job Training and Placement Assistance:
<https://www.catholiccharities-md.org/services/job-training-employment/>

NCIA/ National Center on Institutions & Alternative:
<https://www.ncianet.org/employment-program/>

Learners Permit Practice Tests:
<https://driving-tests.org/maryland/maryland-permit-practice-test/>
<https://mva.maryland.gov/drivers/Pages/rookie-driver-tutorial-intro.aspx>
<https://dmv-permit-test.com/maryland/practice-test-1.html>
<https://freedmvpracticetests.com/md-maryland/teen-permit/md-permit-practice-test/take>

MVA Handbook: <https://driversedhub.com/maryland-mva-handbook/>

Hotspot Services: <https://www.t-mobile.com/brand/project-10-million>

Access Wireless:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/access-wireless>

American Assistance:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/american-assistance>

Assist Wireless:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/assist-wireless>

Assurance Wireless:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/assurance-wireless>

Cintex Wireless:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/cintex-wireless>

Conexion Wireless * *may be out of business*:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/conexion-wireless>

EnTouch Wireless:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/entouch-wireless>

Life Wireless:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/life-wireless>

Q Link Wireless:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/q-link-wireless>

Safelink Wireless:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/safelink-wireless>

StandUp Wireless:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/standup-wireless>

Tag Mobile: <https://www.freegovernmentcellphones.net/free-cell-phone-providers/tag-mobile>

Tempo Communications:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/tempo-communications>

Terracom Wireless:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/terracom-wireless>

Truconnect: <https://www.freegovernmentcellphones.net/free-cell-phone-providers/truconnect>

True Wireless:
<https://www.freegovernmentcellphones.net/free-cell-phone-providers/true-wireless>

Project PLASE: <https://projectplase.org/volunteer/>
Youth Resources from Maryland Public Defenders webpage:
<http://dls.maryland.gov/policy-areas/juvenile-justice-reform-council>
Juvenile Justice Reform Council:
<http://dls.maryland.gov/policy-areas/juvenile-justice-reform-council>
Department of Juvenile Services: <https://djs.maryland.gov/pages/default.aspx>
Office of Juvenile Justice and Delinquency Prevention: <https://ojjdp.ojp.gov/>
National Juvenile Defender Center: <https://njdc.info/>
The Anne E. Casey Foundation: <https://www.aecf.org/>
Juvenile Law Center: <https://jlc.org/>
Campaign for Youth Justice: <http://www.campaignforyouthjustice.org/>
The Campaign for Fair Sentencing of Youth: <https://www.fairsentencingofyouth.org/>
Youth Advocate Programs, Inc.: <http://www.yapinc.org/>
National Conference of State Legislators (Juvenile Justice):
<http://www.ncsl.org/research/civil-and-criminal-justice/juvenile-justice.aspx>
Advocates for Children and Youth: <https://www.acy.org/>
Community Law in Action (CLIA): <http://cliayouth.org/>